



Ohio Department of Medicaid

ODM 2022 Press

September 22, 2021

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Hello!

Welcome to the *ODM 2022 Press*, previously called the *ODM Managed Care Procurement Press*, a short periodic update on the progress of the Ohio Department of

Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to one or both of our Requests for Information (RFIs), met with ODM Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at ODMNextGen@medicaid.ohio.gov.

2021 Managed Care Annual Open Enrollment

The Ohio Department of Medicaid's (ODM) annual managed care open enrollment is underway, and we know that you may have many questions.

What is the difference between the 2021 annual open enrollment and 2022 member

transition enrollment?

The 2021 annual open enrollment is the traditional open enrollment time where managed care members are able to explore the managed care plans available through ODM.

The 2022 member transition enrollment is the transition to the new managed care plans that are part of the [next generation of Ohio Medicaid's managed care program](#). In spring 2022, all managed care members will have the opportunity to review and compare the new and continuing plans available in order to choose the plan that is the best fit for them. Additional details and information will be communicated to members in the coming months about the process and timeline for 2022 member transition enrollment.

Which plans will be available to Medicaid managed care members through the 2021 annual open enrollment?

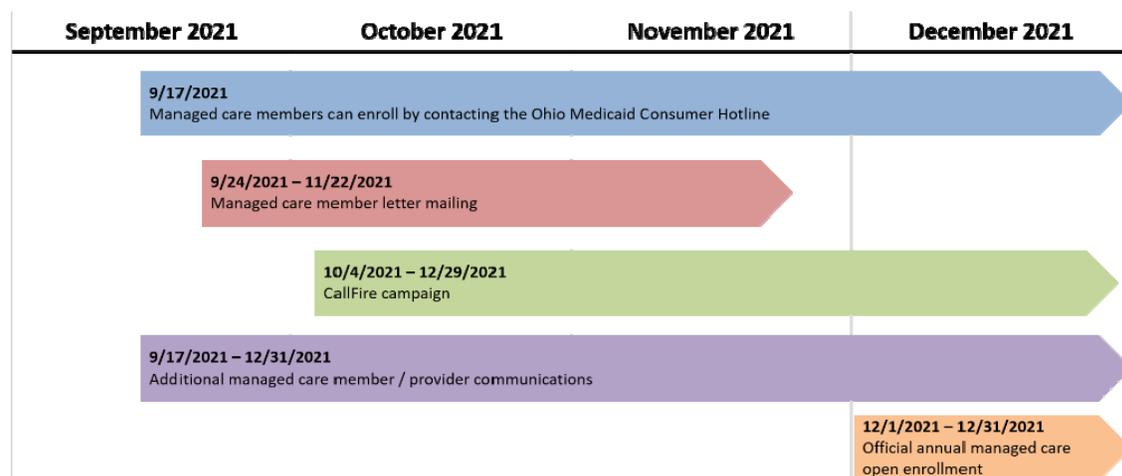
The plans that are available during the 2021 annual open enrollment are:

- Buckeye Health Plan
- CareSource
- Molina Health Care
- Paramount Advantage
- United Health Care Community Plan

Where can I direct members who have questions about changing their plan during the 2021 annual open enrollment?

Direct managed care members with questions about the 2021 annual open enrollment to the [Ohio Medicaid Consumer Hotline website](#) for additional information. They can also call the Ohio Medicaid Consumer Hotline at 800-324-8680. **Ohio Medicaid managed care members do not have to do anything if they would like to keep their current Medicaid managed care plan.** Representatives are available from 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. Saturday. They can provide

interpreters and explain the annual open enrollment process. The Ohio Medicaid Consumer Hotline will also be making outreach informing all Medicaid managed care members of their choices for open enrollment.



2021 Managed Care Annual Open Enrollment Timeline

To learn more about what managed care members should expect during 2021 managed care annual open enrollment, check out the [Ohio Medicaid Consumer Hotline website](#).

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Managed Care Organization Provider Contracting

Earlier this year, ODM announced the selection of seven managed care organizations (MCOs) who will partner with the Department to evolve the delivery of managed care services for its more than 3 million members and thousands of medical providers.

The seven MCOs selected for the next generation managed care program are:

- AmeriHealth Caritas Ohio, Inc.
- Anthem Blue Cross and Blue Shield
- Buckeye Community Health Plan
- CareSource Ohio, Inc.

- Humana Health Plan of Ohio, Inc.
- Molina Healthcare of Ohio, Inc.
- UnitedHealthcare Community Plan of Ohio, Inc.

Providers who are interested in contracting with Ohio Medicaid's next generation MCOs are encouraged to contact the MCOs. Contact information for the MCOs can be found on the [Resources for Providers webpage](#) of the [next generation website](#).

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Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please visit our website [here](#).

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