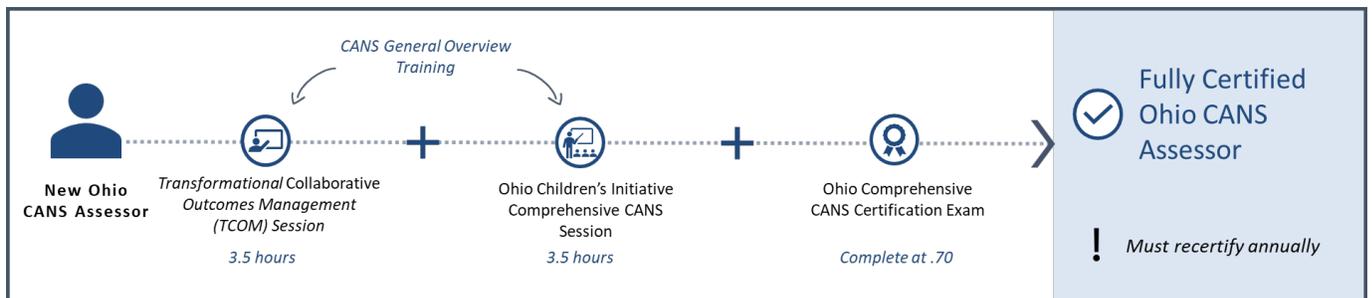


OhioRISE Child and Adolescent Needs and Strengths (CANS) Training, Certification, and Frequently Asked Questions (FAQ)

The CANS is a support tool in the clinical decision-making process to determine eligibility into OhioRISE and level of care and service planning. The Ohio CANS assessment tool has been developed for broad application across multiple systems, including youth involved in child protection, developmental disability, department of youth services, and mental health and addiction. This ensures youth only need to go through one assessment across multiple providers. The tool gathers all dimensions of the youth and family story to determine needs and strengths and integrates multiple storytellers capturing the voice of the youth and family to produce a full consensus-based assessment. The CANS is updated routinely over the course of treatment to continue ongoing care planning.

To obtain certification to be an Ohio Children’s Initiative CANS Assessor:

- **Training and Certification:**
- Ohio CANS assessors must maintain certification in the new Ohio Children’s Initiative CANS with the Praed Foundation. In order to be eligible for certification a new assessor needs to demonstrate completion of live, virtual training in the following (2) areas: TCOM (Transformational Collaborative Outcomes Management) and Ohio Children’s Initiative CANS Comprehensive Assessment. Both required training areas are provided during one full day training.
- If a professional was already certified in a previous version of the CANS, they will need to complete the Ohio Children’s Initiative live TCOM and Ohio Children’s Initiative CANS training session as there is no longer a booster training offered. The booster was offered July 2021- February 2022. You can find training information on the [OhioRISE website](#). If you have questions about how to register for CANS training sessions, please email hxd256@case.edu



CANS Registration Guidance

Once you have completed the live TCOM and CANS assessment training with the Center of Excellence, you will need to take the exam for certification purposes with the Praed Foundation. The directions on how to register and take the certification with the Praed Foundation are below.

New User Registration to take the certification using the Praed Foundation’s website

1. Register as a new user on Praed’s website, <https://www.tcomtraining.com>.
2. Enter <https://www.tcomtraining.com> into your browser.

3. Click the “Sign Up” link above the login field.
4. * Please note * The Praed’s website is not compatible with internet explorer.

If you don't have an account fill the form below to sign up

First Name Select your Language

Last Name InSyst # / HCS ID / Staff ID

Email Phone

Password

Password must be at least 8 characters, maximum 64 characters, and contain at least 1 uppercase and 1 lowercase letter. Name, username or email shouldn't be part of the password and it can't contain more than 3 identical characters.

Username

Choose Country

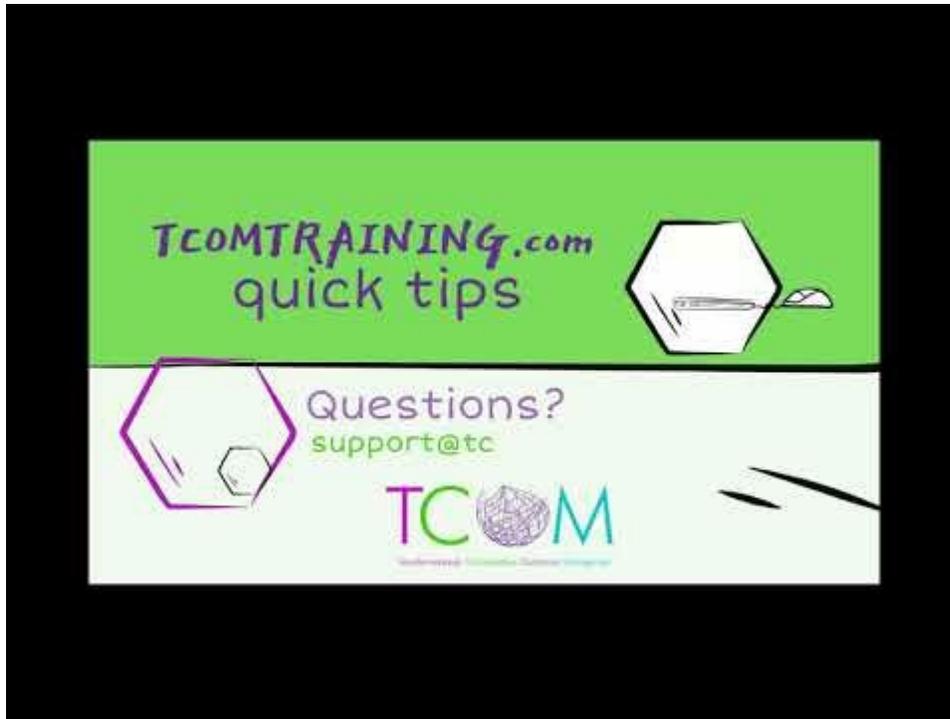
Choose Regional Designation

Choose Agency

I'm not a robot 
reCAPTCHA
Privacy - Terms

[Need help? Contact Us](#)

5. Input the following *required* information:
 - a. First Name
 - b. Last Name
 - c. Email
 - d. Password
 - e. Country
 - f. Region
 - g. Agency (Type your agency name in and it will pre-populate as you type)
6. Complete the “I’m not a robot” verification and click “Sign Up Now.”
7. Here is a video on how to register.



***Important:** When you register with Praed through the TCOM training website they send you regular email notifications about upcoming training events. These **DO NOT** meet requirements for Ohio. TCOM and CANS training are through the COE but the certification exam is through the Praed Foundation.

Completing the CANS Certification Exam After a Live Training

1. After logging in, navigate to the “Bundles” page by selecting “Training” then “Bundles” on the top toolbar.

Ohio Children's Initiative TCOM Overview Live Session (November 01, 2021 09:00 AM - 12:30 PM) - 60 seats left
Would you like to attend this class? [Register](#)

Ohio Children's Initiative TCOM Overview Live Session (November 08, 2021 09:00 AM - 12:30 PM) - 72 seats left
Would you like to attend this class? [Register](#)

Home Me **Training** Content

My Training
Online and In-Class Training you take

Courses
Courses open for you to take

Bundles
Online bundles open for you to take

Events
Instructor-led events you can join

Credentialing Materials
Credentialing Materials open for you to take

2. Select the Ohio, Children’s Initiative Bundle.

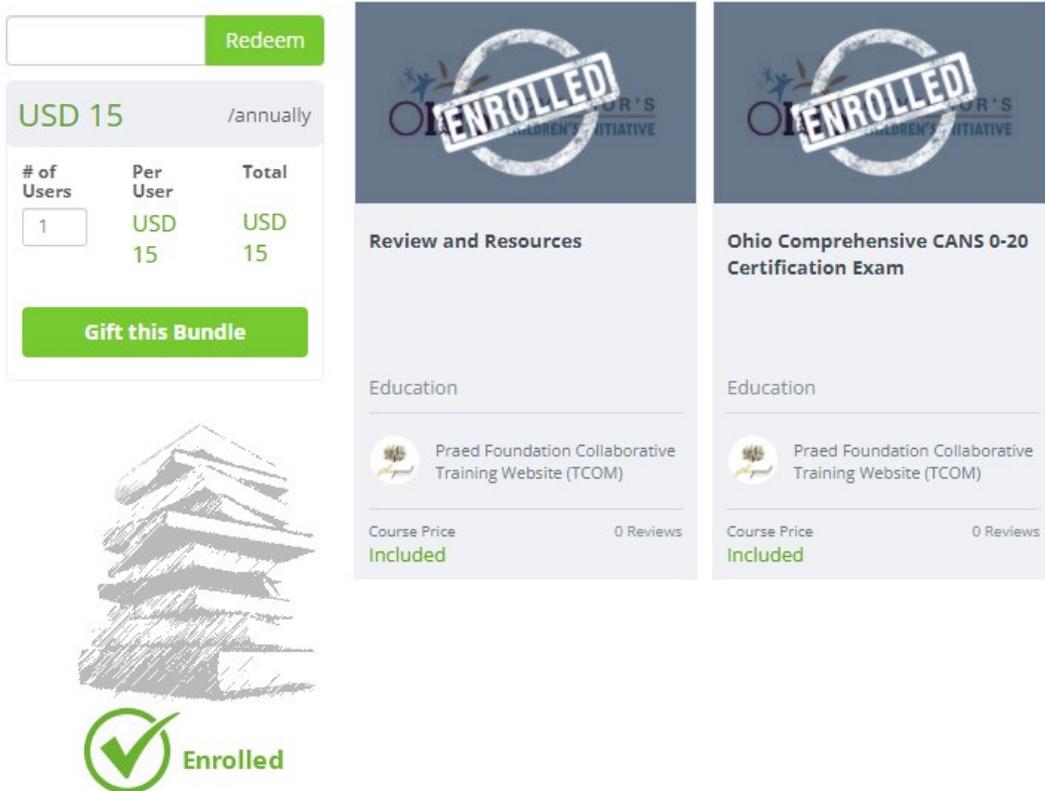


Ohio, Children's Initiative

by Lauren Mergen | 1 courses | Category: Ohio / Children's Initiative

This bundle is for Users who need to Certify in the TCOM Tools for Ohio Children's Initiative.

3. Click the green “Buy Now” to access the certification exam in this bundle.
- ★ **IMPORTANT:** There is a \$15.00 fee associated with this bundle. **You do not need to pay this fee** if you attended a live training. Please contact the Center of Excellence (COE) for your ‘live training coupon code’ to bypass the cost. Please enroll in the bundle using your coupon code and then select “Ohio Comprehensive CANS 0-20 Certification Exam” link. There is a ‘Resources and Review’ link for your reference, but it is not required.



The screenshot displays a course bundle interface. On the left, there is a 'Redeem' button and a price of USD 15 /annually. Below this is a table with columns for '# of Users', 'Per User', and 'Total'. The table shows 1 user, USD 15 per user, and a total of USD 15. A green 'Gift this Bundle' button is also present.

Below the table is a stack of books icon and a green checkmark icon with the word 'Enrolled' next to it.

On the right, there are two course cards. The first card is titled 'Review and Resources' and the second is titled 'Ohio Comprehensive CANS 0-20 Certification Exam'. Both cards show 'Enrolled' status and 'Course Price Included'.

# of Users	Per User	Total
1	USD 15	USD 15

Course Title	Course Price	Reviews
Review and Resources	Included	0 Reviews
Ohio Comprehensive CANS 0-20 Certification Exam	Included	0 Reviews

Here is a video that will show you how to apply your live training coupon code from the COE:



Maintaining your CANS Certification

The CANS Certification is an annual certification. To recertify, please follow the below steps:

1. Hover over 'training' in the top toolbar and click on 'bundles'
2. Click on the bundle titled 'Ohio, Children's Initiative Recertification'



Ohio, Children's Initiative Recertification

by Lauren Mergen | 1 courses | Category: Ohio / Ohio Children's Initiative CANS Recertification

This bundle is for Users who need to recertify in the TCOM Tools for Ohio Children's Initiative.

3. The first time you recertify after your initial certification, you will need to enroll in the Ohio, Children's Initiative Recertification bundle. A cost of \$15.00 will show on the bundle, but you can bypass this cost by getting a recertification coupon code from the COE.
Important you will only need to enter this code for your first recertification, after that you will have access to the bundle for a lifetime. Please also note that if you enrolled in the Ohio, Children's Initiative Bundle prior to 01/11/2022 then you will not need to enter a recertification coupon code on the Ohio, Children's Initiative Recertification bundle as you will already have access.
4. Once enrolled in the bundle, you will click on the 'Ohio Comprehensive CANS 0-20' link
5. You can review the course or skip to the last step and retake the certification exam.

Frequently Asked Questions (FAQs)

Please refer to the following section for frequently asked questions we have received.

1. **Who do I contact if I need assistance with registration with the COE?**
2. **Who do I contact if I need assistance with enrollment or certification with the Praed Foundation?**

Which Support Desk Do I Contact?	
The Center of Excellence: hxd256@case.edu	Praed Foundation: Support@TCOMtraining.com
Question directly related to a live training event, for example: <ul style="list-style-type: none"> Questions about how to register for training Don't know the zoom link for the event 	Technical issues/general questions on enrollment and certification, for example: <ul style="list-style-type: none"> Forgot password Cannot move from one page to another Technical glitches Questions about site navigation

3. **What are the technical requirements for the TCOM website?**

Approved Browsers include: Google Chrome, Mozilla Firefox, Safari, Microsoft Edge. **Do not use Internet Explorer. Please ensure you meet the browser compatibility PRIOR to accessing www.TCOMtraining.com.

4. **Which trainings do I need to take?**

If you are new Ohio CANS Assessor you will need to take the Transformational Collaborative Outcomes Management (TCOM) Session and Ohio Children's Initiative Comprehensive CANS Session live training with the Center of Excellence, and pass the Ohio Comprehensive CANS Certification Exam using the [Praed Foundation website](#).

5. **When I try to register for the website, I don't see my agency.**

If you do not see your agency auto-populate in the drop-down field options, begin typing the name of your agency and it should appear. For county Public Children Service Agencies and Title IV-E courts, use "Public Children Services Agency (PCSA)" or "Title IV-E Court." If your agency name is still not available, please contact support@TCOMTraining.com and request that your agency is added to the drop-down options. **Note: please leave the InSyst #/HCS ID/Staff ID field blank

If you don't have an account fill the form below to sign up

CANS: English

Trainee: InSyst # / HCS ID / Staff ID

CANSisGreat@gmail.com: 555-555-5555

Password must be at least 8 characters, maximum 62 characters, and contain at least 1 uppercase and 1 lowercase letter. Name, username or email shouldn't be part of the password and it can't contain more than 3 identical characters.

CANSisGreat

United States of America

Ohio

Choose Agency

PCSA

Choose Agency

Public Children Services Agency (PCSA) - Ohio

Need help? Contact Us

Sign Up Now

6. Is there a cost associated with training or certification?

Costs are currently being covered by the state of Ohio. The website will show a \$15.00 cost but with the use of a coupon code provided by the Center of Excellence during the training, the costs are waived.

7. Do I have to do anything to maintain certification?

Yes, you must recertify annually.

8. Where do I find my assessor ID and Praed certification number for CANS IT System registration?

You should have received an email from Praed with your certification information. You may also go to <https://www.schoox.com/login.php> and follow these steps to see your certification information:

- » Log-in
- » Go to My Profile
- » Go to Certificates -> (certification information, including assessor ID and certification number)
- » **Please note, when registering in the CANS IT System DO NOT include the "c" in your certification number**

9. What is my CANS IT System USERNAME? I thought it was my email address?

Your CANS IT System username is the email address you used to register and **".CANS"** at the end. For example, email.email@gmail.com.cans (not case sensitive).

For additional information about the CANS IT System, please [click here](#) to see the Ohio Children's Initiative CANS IT System User Guide.