



Ohio Department of Medicaid

## ODM 2022 Periodical

April 9, 2021

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### Hello!

Welcome to the *ODM 2022 Periodical*, previously called the *ODM Managed Care Procurement Periodical*, a short periodic update on the progress of the Ohio Department of Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to our first Request for Information (RFI), met with ODM and Procurement Team members to provide feedback, or participated in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at [MCProcurement@medicaid.ohio.gov](mailto:MCProcurement@medicaid.ohio.gov).

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### **ODM Announced Six Partners to Further Next Generation of Managed Care**

The Ohio Department of Medicaid (ODM) on Friday, April 9, 2021 announced the selection of six health care organizations to lead the department's evolution of managed care services for its more than 3 million members and thousands of medical providers. Additional information about the announcement can be found in the [press release](#) and [supplemental briefing document](#).

# Ohio Medicaid Managed Care Member FAQs

## Next Generation Program Background

### WHAT IS THE "NEXT GENERATION OF OHIO MEDICAID MANAGED CARE?"

This refers to the innovative changes Ohio Medicaid is making to upgrade the managed care program to align with our mission – to focus on the individual rather than the business of managed care. ODM wants to do better for the people it serves.

### WHY IS OHIO MEDICAID "UPGRADING" OR CHANGING ITS PROGRAM?

In early 2019, Ohio Governor Mike DeWine called on Ohio Medicaid to ensure Ohioans get the best value in providing quality care.

In response, we conducted a series of listening sessions to hear from Ohio Medicaid members and providers across Ohio. We also gathered input through email, phone calls and mail. We received more than 1,000 comments including many suggestions for improving the current program.

Ohio Medicaid is "upgrading" our managed care program in order to address the issues we heard and meet the Governor's and our goal.

### WILL I CONTINUE RECEIVING THE SAME SERVICES I DO TODAY FROM MY SAME DOCTORS / PROVIDERS?

Yes, Ohio Medicaid's contract with the managed care plans (both current and future) includes requirements – referred to as continuity of care – that ensure you continue receiving the same services from the same providers during and after the transition.

### WHERE CAN I LEARN MORE ABOUT THE NEXT GENERATION OF OHIO MEDICAID MANAGED CARE?

Visit our website at [managedcare.medicaid.ohio.gov](http://managedcare.medicaid.ohio.gov)

You can email us with questions at [MCProcurement@medicaid.ohio.gov](mailto:MCProcurement@medicaid.ohio.gov)

### Ohio Medicaid Managed Care Member FAQs

The selection comes after more than two years of intensive stakeholder engagement to define opportunities to strengthen the structure of Ohio's \$20 billion managed care program. It addresses Governor Mike DeWine's direction at the beginning of this term to re-evaluate Ohio's managed care system with the goal of making the system more focused on individuals.

"Since the start of this process, we have listened to input and guidance from Ohio Medicaid members and their families, Ohio health care providers, and community advocates and stakeholders," said Ohio Medicaid Director Maureen Corcoran. "This is a bold, new vision for Ohio's Medicaid program - one that focuses on people and not just the business of managed care."

The announcement, which follows a rigorous procurement process, "is a giant step toward a comprehensive overhaul of Ohio's managed care structure; it will deliver the kind of health coverage that Ohioans need and deserve," she said.

The six MCOs selected for the next generation managed care program are:

- UnitedHealthCare Community Plan of Ohio, Inc.
- Humana Health Plan of Ohio, Inc.
- Molina Healthcare of Ohio, Inc.
- AmeriHealth Caritas Ohio, Inc.
- Anthem Blue Cross and Blue Shield
- CareSource Ohio, Inc.

Ohio Medicaid is deferring for additional consideration its decision related to Buckeye Community Health Plan.

Members will continue to receive services with their current managed care plans until the transition in early 2022 and will not lose coverage. Members will have the opportunity to select a new plan during the 2021 open enrollment period later this summer. If members do not select a plan, one will be automatically assigned to them, assuring continuous access to health care without interruption.

Ohio Medicaid's next generation managed care selection, contingent upon the signing of contracts, is slated to go live in early 2022. Members will continue to receive services with their current plans through the transition period and will have the opportunity to select a new plan through an open enrollment period beginning in late summer.

Learn more about the next generation of Ohio Medicaid's managed care program by [visiting our website](#).

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## Connect With Us



Our email address will remain active through all phases of the procurement! We are always open to your ideas and feedback. For past newsletters, please visit our website [here](#).

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