



Ohio Department of Medicaid

## Managed Care Procurement Periodical

July 2, 2020

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### Hello!

Welcome to the *ODM Managed Care Procurement Periodical*, a short periodic update

on the progress of the Ohio Department of Medicaid (ODM) Managed Care Procurement.

You are receiving this newsletter because you have requested to receive periodic updates about the Managed Care Procurement, responded to our first Request for Information (RFI), met with ODM and Procurement Team members to provide feedback, or participated in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with the ODM Managed Care Procurement.

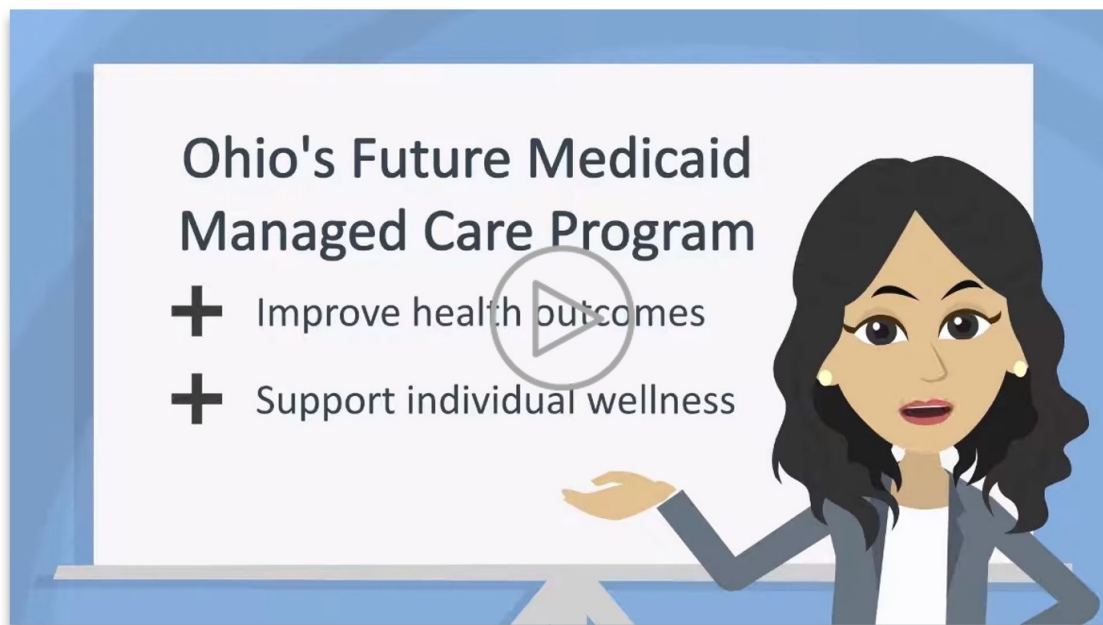
Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at the Medicaid managed care procurement mailbox, [MCPurchasement@medicaid.ohio.gov](mailto:MCPurchasement@medicaid.ohio.gov).

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## **Improving Health Outcomes and Individual Wellness**

Our video, "[Improving Health Outcomes and Individual Wellness](#)," explains how ODM's future managed care program will leverage a population health strategy to

address the various factors that contribute to the health and wellbeing of the people we serve.



*Video - Reimagining Ohio Medicaid: Improving Health Outcomes and Individual Wellness*

By taking into consideration a wide range of data on health determinants, such as access to medical care and the social or physical environment of a group of people, the future Ohio Medicaid managed care program will be better positioned to identify opportunities for collaboration and impact and develop approaches that enable partnerships among public and private organizations, communities and individuals.

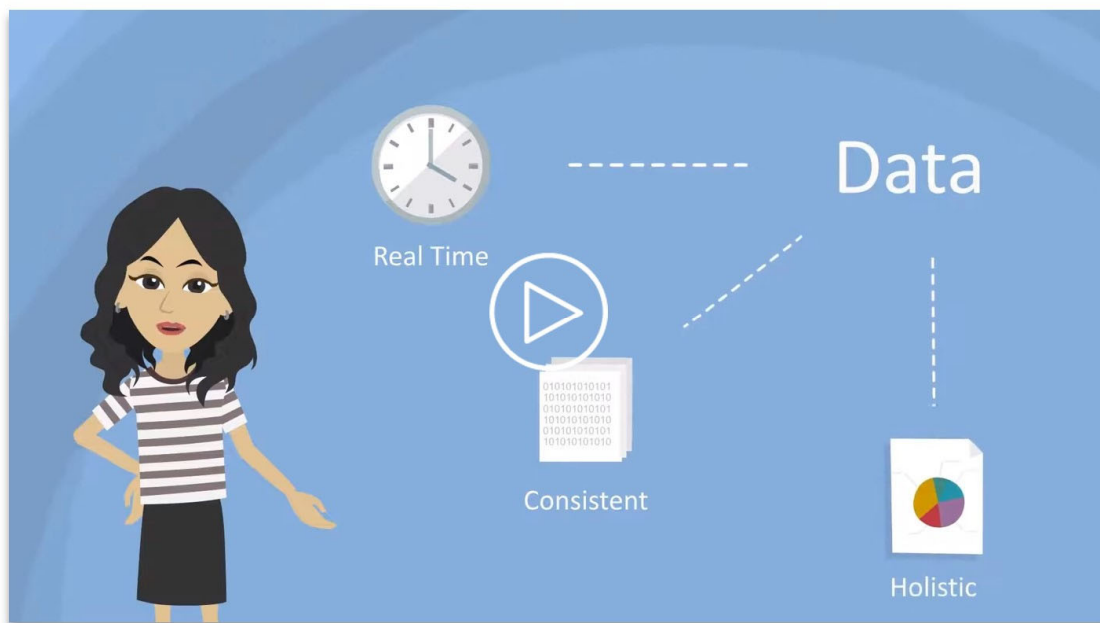
Check out the [Medicaid Managed Care Reimagined page](#) on [managedcare.medicaid.ohio.gov](https://managedcare.medicaid.ohio.gov) for additional details about the vision for the future of Ohio's Medicaid managed care program.

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## **Increasing Program Transparency and Accountability**

ODM is working to increase program transparency and accountability in the future managed care program. As explained in [the video](#) below, as a part of these efforts, we are exploring best practices and solutions to streamline data sharing among Ohio Medicaid, managed care organizations, and providers.



*Video - Reimagining Ohio Medicaid: Increasing Program Transparency and Accountability*

By analyzing real-time, consistent and more holistic data, we want to strengthen care oversight and ultimately improve the health outcomes of the individuals we serve.


Visit the [Medicaid Managed Care Reimagined page](#) on [managedcare.medicaid.ohio.gov](http://managedcare.medicaid.ohio.gov) for additional details about each of the goals of Ohio Medicaid's future managed care program.


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## Managed Care Procurement Q&A

Below you will find answers to a few of the common questions we've received about the Ohio Medicaid Managed Care Procurement and the future managed care program. This month, we are focusing on key ideas about Ohio Medicaid's managed care program and its impact on Medicaid members.

 *Question:* Why is Ohio Medicaid going through a procurement process for its managed care plans?


 *Answer:* In response to Ohio Governor Mike DeWine's call to ensure Ohioans get the best value in providing quality care, ODM launched its Medicaid Managed Care Procurement in 2019. The mission of the procurement is to "focus on the individual rather than the business of managed care." The procurement will ultimately result in the issuance of new managed care contracts that put the individual at the center of focus and improve the design, delivery, and timeliness of care coordination.


 *Question:* What changes can Ohio Medicaid members expect from the future managed care program?

 *Answer:* With the reimagining of the Medicaid managed care system, ODM seeks to do better for the people we serve. We are working on the following goals for the future program: improving wellness and health outcomes, emphasizing a personalized care experience, supporting providers in better patient care, improving care for children and adults with complex needs, and increasing program transparency and accountability.

Later this year, ODM will be issuing a formal Request for Application (RFA) on

which managed care vendors can bid. In future phases, after ODM has completed scoring and awarding new Managed Care contracts, we will conduct a thorough transition to support individuals and providers, including providing details about expected changes and assistance in navigating those changes.

 **Question:** If an Ohio Medicaid member's current managed care plan is not chosen to participate in the future managed care program, will impacted members lose health care benefits?

 **Answer:** No, Medicaid members will not lose health care benefits as a result of the managed care procurement process. Once the new managed care plans have been chosen through the procurement process, Ohio Medicaid will work with them to ensure a smooth transition. This will include significant communication with and assistance for any Medicaid members who may need to move to a new managed care plan.

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## Connect With Us



Our email address will remain active through all phases of the procurement! We are always open to your ideas and feedback.

If you wish to stop receiving messages from *The Managed Care Procurement Periodical*, you can [update your preferences](#) or [unsubscribe from this list](#).

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