



Ohio Department of Medicaid

ODM 2022 Press

November 4, 2022

The *ODM 2022 Press* is a periodic email update on the progress of the ODM strategic initiatives for providers, associations, and advocacy organizations.

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Members Should Select their Next Generation Managed Care Plan by November 30

The deadline for open enrollment is quickly approaching. Members are encouraged to review the seven Next Generation managed care plans and select the plan that best meets their healthcare needs. Members can make their selection **through November 30**. These changes do not include MyCare Ohio plans.



Ohio Department of Medicaid offers resources to assist members in selecting their Next Generation managed care plan including an updated version of the Next Generation Plan Comparison available on the [Ohio Medicaid Consumer Hotline website](#). The Next Generation Health Plan Comparison provides an overview of the services that all managed care plans provide and the specific value-added services each plan provides. The value-added benefits range from additional vision and dental services to rewards and monetary incentives for preventative care.

Many Next Generation managed care plan resources can be accessed at www.ohiomh.com. Please see the following resources for additional information:

- [Member Transition FAQ](#)
- [Member Transition Infographic](#)
- [Find A Provider search tool](#)
 - Helps members identify which Next Generation managed care plans their providers are contracted or “in network” with
- Each Next Generation managed care plan has a website that members can visit to learn more about their plan and approach to serving Ohio Medicaid managed care members:
 - [AmeriHealth Caritas Ohio, Inc.](#)
 - [Anthem Blue Cross and Blue Shield](#)
 - [Buckeye Community Health Plan](#)
 - [CareSource Ohio, Inc.](#)

- [Molina Healthcare of Ohio, Inc.](#)
- [Humana Healthy Horizons in Ohio](#)
- [UnitedHealthcare Community Plan of Ohio, Inc.](#)
- Members can call the Medicaid Consumer Hotline at 800-324-8680 if they have additional questions about the available plan options. The Ohio Medicaid Consumer Hotline is available Monday to Friday between 7 a.m. and 8 p.m. and Saturday 8 a.m. to 5 p.m. Eastern time.

With all these exciting new changes, Ohio Medicaid members are encouraged to update their contact information to make sure they do not miss any important updates. This can be done at any time if members contact the Ohio Medicaid Consumer Hotline at 800-324-8680 or access the [Ohio Benefits Self-Service Portal](#).

As providers interact with members, please help remind them to update their contact information, notify them of the approaching open enrollment deadline, and direct them to resources as appropriate.

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Register for the PNM module training today!

Provider Network Management (PNM) training sessions started on October 24, are now available for registration in the [Learning Management System \(LMS\), Absorb](#). The [training schedule](#) has been posted and is available on the [Next Generation website](#).

Training module topics will include the following:

- Self-service Hospice.
- Fee-for-service and Managed Care Claims Submission (Dental, Institutional, and Professional).
- Fee-for-service and Managed Care Prior Authorization Submission.
- Fee-for-service and Managed Care Eligibility Inquiry.
- Fee-for-service and Managed Care Claims Inquiry.
- Fee-for-service and Managed Care Provider Financials/Remittance Advice.
- Cost Report Submission Process via Ohio Medicaid Enterprise System (OMES) Cost Report and Rate Setting Web Portal for Long Term Care (LTC), Hospital, Medicaid School Base, Federal Qualified Health Center (FQHC), Rural Health Center (RHC) and Outpatient Health Facility (OHF) Providers.

LMS registration

In preparation for the December 1 launch, we are offering a variety of training options including self-paced, virtual, and in-person training options. Absorb, the LMS, is where you will access the self-paced training and sign up for the virtual and/or in-person sessions. If

you do not have an account in the LMS, it's important that you create one to ensure you have access to all training sessions, answer forms, and a variety of PNM resources. [Access the Job Aid](#) and follow the steps to create your account and register for training.

For more information

To learn more about the PNM module and Centralized Credentialing, visit the [PNM and Centralized Credentialing page](#) on the [Next Generation website](#). If you are experiencing any technical issues accessing the PNM module or have specific questions, please contact Medicaid's Integrated Help Desk (IHD) at 800-686-1516 or IHD@medicaid.ohio.gov. The IHD is open Monday-Friday, 8 a.m.-4:30 p.m. Eastern time.

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to [subscribe to the ODM 2022 Press](#).

Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please [visit our website here](#).

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