



# Department of Medicaid

**Mike DeWine**, Governor  
**Jon Husted**, Lt. Governor

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**TO:** Contracted Medicaid Managed Care Organizations  
Contracted OhioRISE Plan  
Contracted Single Pharmacy Benefit Manager

**FROM:** Jim Tassie  
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**DATE:** March 22, 2022 (revised 8/2/2022)

**SUBJECT:** Provider Credentialing Process for New MCEs

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The Ohio Department of Medicaid (ODM) provides guidance to Ohio's the new Medicaid Managed Care Entities (MCEs) regarding the requirement to credential providers prior to executing contracts. ODM received several questions from the new MCEs regarding credentialing expectations prior to ODM's launch of Centralized Credentialing effective October 1, 2022.

ODM received clarification from the National Committee for Quality Assurance (NCQA) that will be helpful to Ohio's new MCEs. Given the timing of the initial NCQA accreditation audit for a new MCE, in conjunction with go-live of ODM's centralized credentialing program, NCQA will not measure for compliance with credentialing standards for the time period prior to October 1, 2022. ODM is no longer requiring the new MCEs to credential providers for Medicaid and MyCare due to the launch of ODM's centralized credentialing program on October 1, 2022. This does not preclude MCEs from credentialing providers; however, credentialing will not be required by ODM prior to executing a contract with a provider which requires credentialing. The requirement to verify a provider has been fully screened, enrolled, and in good standing with Ohio Medicaid remains in place for MCE provider networks.

When Centralized Credentialing launches on October 1, 2022, ODM will be responsible for credentialing all Medicaid managed care providers. More information about Centralized Credentialing can be found on ODM's website at <https://managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing>.