



Ohio Department of Medicaid

Managed Care Procurement Press

June 5, 2020

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Hello!

Welcome to the *ODM Managed Care Procurement Press*, a short periodic update

on the progress of the Ohio Department of Medicaid (ODM) Managed Care Procurement.

You are receiving this newsletter because you have requested to receive periodic updates about the Managed Care Procurement, responded to one or both of our Requests for Information (RFIs), met with ODM and Procurement Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with the ODM Managed Care Procurement.

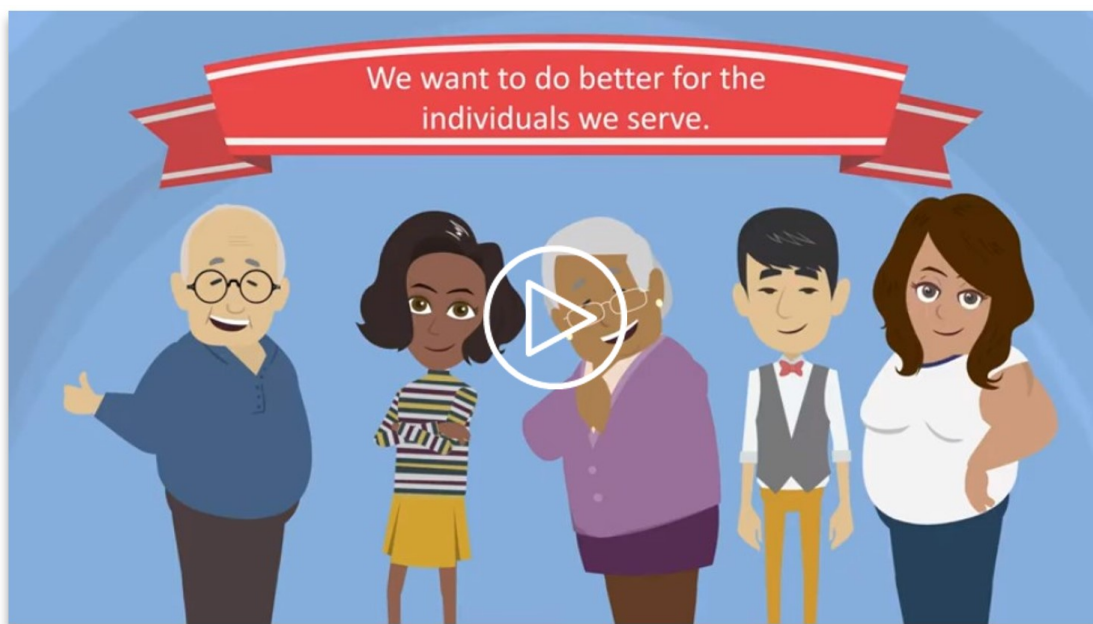
Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at the Medicaid managed care procurement mailbox, MCPurchasement@medicaid.ohio.gov.

What We Heard From You: Responses To Our RFIs

In 2019, the Ohio Department of Medicaid (ODM) began the process of redesigning

the Medicaid managed care program by gathering feedback and suggestions for improvement from individuals who receive services through managed care, providers, advocacy groups, and community-based organizations. This information was gathered through our first Request for Information (RFI #1). Then, in early 2020, we released a second RFI outlining our vision for a reimagined managed care program and solicited input from providers, associations, advocacy groups, data and information technology vendors, and managed care organizations.

Our video, "[What We Heard From You: Responses To Our RFIs](#)," provides a summary of this phase of the Managed Care Procurement process and the feedback and suggestions we received.

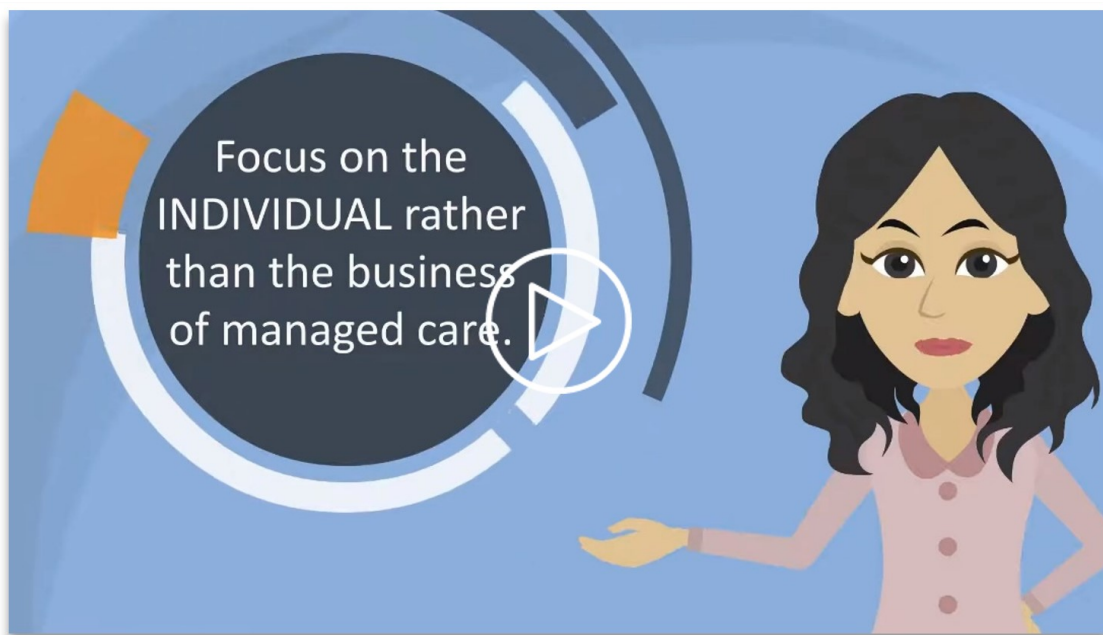


Video - What We Heard From You: Responses To Our RFIs

For more information about the feedback and suggestions we received from providers and provider associations, visit the [What We've Heard from Providers page](#) on the managedcare.medicaid.ohio.gov website. Additional details about input from individuals and advocates is located on the [What We've Heard From the Individuals We Serve page](#) of the website.

Reimagining Ohio Medicaid: Emphasizing a Personalized Care Experience

ODM is working to develop a future Ohio Medicaid managed care program that encourages a more person-centered, collaborative approach. We want to improve accessibility and empower individuals to take a more active role in their healthcare. View the video below, "[Emphasizing a Personalized Care Experience](#)," to learn more!





Video - Reimagining Ohio Medicaid: Emphasizing a Personalized Care Experience


Check out the [Medicaid Managed Care Reimagined page](#) on managedcare.medicaid.ohio.gov for additional details about the vision for the future of Ohio's Medicaid managed care program.


Managed Care Procurement Q&A

Below you will find answers to a few of the common questions we've received about the Ohio Medicaid Managed Care Procurement and the future managed care program. This month, we are focusing on how the future program will support providers.

 *Question:* How will the future Ohio Medicaid program make improvements for providers?

 *Answer:* We are seeking to reduce the administrative burden on providers and support their ability to provide person-centered care. These will be addressed in part through new elements like the Fiscal Intermediary and Centralized Credentialing. The Fiscal Intermediary will serve as a single point of entry for all provider claims and prior authorization requests. Through Centralized Credentialing, Ohio Medicaid will create a single process for provider certification, reducing confusion and redundancy.

 *Question:* In RFI #2, ODM indicated that they are creating a new system for the Fiscal Intermediary that will conduct intake and pre-process Medicaid claims instead of utilizing MITS. Why is this occurring?

 *Answer:* ODM has embarked on an effort to modernize its management information systems, including MITS. This modernization roadmap, developed in accordance with the Centers for Medicare and Medicaid Services (CMS) guidance, includes a transition to a modular system called the Ohio Medicaid Enterprise System (OMES) that will support ODM in meeting several modernization goals. As a part of this roadmap, updated and new functionality -

such as Fiscal Intermediary - is being built into OMES rather than MITS.
Ultimately, MITS will be retired.

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