



Ohio Department of Medicaid

ODM 2022 Press

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Attention! You May Be Contacted by Aetna About a Medicaid Child / Youth's OhioRISE Eligibility

The Ohio Department of Medicaid (ODM) is working with sister state agencies and community partners to identify Medicaid children and youth eligible for specialized behavioral healthcare services through the OhioRISE Plan, Aetna Better Health of Ohio (Aetna), beginning July 1. Children and youth who meet the following criteria may qualify for the program:

- Are eligible for Ohio Medicaid (either managed care or fee-for-service).
- Are age 0-20.
- Require significant behavioral health treatment needs, measured using the Child and Adolescent Needs and Strengths (CANS) assessment.

Children and youth also may be eligible for OhioRISE following specific and urgent situations such as a recent hospitalization for behavioral health reasons. The Ohio Administrative Code rule [5160-59-02.1](#) defines eligibility as children and youth who have recently received one of the following types of care:

- **On or after Jan. 1, 2022**: Inpatient psychiatric and/or substance use disorder services or out of state psychiatric residential treatment facility services.
- **On or after April 1, 2022**: Intensive home-based treatment (including multi-systemic therapy and functional family therapy), care at an Intermediate Care Facility/Intellectual Developmental Disability with an intensive behavioral support rate add-on, care in a developmental center while under age 18, or a CANS assessment entered in the CANS IT system indicating OhioRISE eligibility.
- **On or after May 1, 2022**: Substance use disorder residential treatment, or services from a children's residential center or residential parenting facility while in Title IV-E agency custody.

As a Medicaid provider, Aetna may contact you prior to July 1, and ask you to:

- Contract with them to ensure continuity of care.
- Provide them with additional medical information about Medicaid children/youth who have been identified for OhioRISE eligibility.
- Arrange for a CANS assessment if the child or youth has not already received one.
- Provide insight into the child or youth's care coordination needs.

Medicaid children and youth who are identified as candidates for OhioRISE will receive information about the OhioRISE program beginning in June. If you have any questions, please reach out to Aetna Better Health of Ohio at 1-833-711-0773 (TTY: 711), Monday through Friday from 7 a.m. to 8 p.m. ODM's Integrated Help Desk (IHD) is another resource and can be reached at 1-800-686-1516 Monday to Friday from 8 a.m. to 4:30 p.m. The Integrated Voice Response System (IVR) provides 24/7/365 access to information regarding client eligibility, claim and payment status, and provider information.

If a Medicaid member reaches out to you with questions about OhioRISE, please direct them to the Medicaid Consumer Hotline at 800-324-8680 (TTY 711), Monday through Friday from 7 a.m. to 8 p.m. and Saturday from 8 a.m. to 5 p.m.

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Ohio Medicaid SPBM Website Goes Live

On May 3, the Ohio Department of Medicaid and Gainwell Technologies launched the state Medicaid program's new Single Pharmacy Benefit Manager (SPBM) website. The website can be accessed at <https://spbm.medicaid.ohio.gov>.

The release of the SPBM website targets Ohio pharmacies and pharmacists. The site provides information about Ohio Medicaid's next generation pharmacy program and the work underway for the October 2022 implementation. Pharmacy stakeholders and providers can visit the website to access important program information and updates or to download useful guides including the SPBM Pharmacy Reference Guide (Provider Manual). The website will continue to be updated with information for members, pharmacies, and prescribers.

To learn more about Ohio Medicaid's Single PBM, visit [Ohio Medicaid Single Pharmacy Benefit Manager \(SPBM\) | Ohio Medicaid Managed Care](#). Additionally, questions can be submitted to MedicaidSPBM@medicaid.ohio.gov.

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OhioRISE Provider Enrollment and Billing Guidance for July 1 is Available

In preparation for the July 1 launch of OhioRISE, ODM has posted [OhioRISE provider enrollment and billing guidance on the OhioRISE webpage](#). The OhioRISE program covers a range of behavioral health services for youth that are comprised of existing, enhanced, and new behavioral health and care coordination services. The new guidance provides policies related to billing for the new and enhanced OhioRISE services. Existing behavioral health services will be covered in accordance with the [OhioRISE Mixed Services Protocol](#) and will be billed consistent with the billing policies outlined in the appropriate provider type billing guidelines.

Additional resources for OhioRISE community partners and providers can be found on the [Resources for Community Partners and Providers page of the OhioRISE webpage](#).

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Module 4 OhioRISE Community Partner and Provider Training: You're Invited!

ODM invites you to attend Module 4 of the OhioRISE community and provider training series to help you prepare for implementing this important program in July. This module covers local and statewide systems engagement. **We encourage youth and families and all local system community partners and providers who serve multisystem youth to attend. This may include staff of all levels within your organization.**

We are also inviting youth and families to attend Module 4 and appreciate your help in spreading the word!

Each OhioRISE community and provider training module is presented during a live session, with recordings made available through [the OhioRISE webpage](#) approximately a week after the live session. We also offer office hours – this is pre-scheduled time available for you to ask questions to OhioRISE subject matter experts.

June Module 4 Training		
Session Type	Date and Time	Links
Live Training	June 21 from 11-2 p.m.	Click here to register
Office Hours	June 27 from 10:30-11:30 a.m.	Click here to join
Office Hours	June 28 from 9-10 a.m.	Click here to join

ODM is committed to providing access and inclusion and reasonable accommodation in its services, activities, programs, and employment opportunities in accordance with the Americans with Disabilities Act (ADA) and other applicable laws. To request a reasonable accommodation due to a disability, please contact ODM's ADA Coordinator at 614-995-9981/TTY 711, Fax 1-614-644-1434, or Email:

ODM_EEO_EmployeeRelations@medicaid.ohio.gov at least three (3) business days prior to the applicable scheduled meeting. Further information can be found here: [Notice of Nondiscrimination.](#)

Please view ODM's OhioRISE provider trainings series announcement on the [OhioRISE webpage on managedcare.medicaid.ohio.gov](#) and direct any additional OhioRISE questions to the [OhioRISE mailbox.](#)

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to [subscribe to the ODM 2022 Press](#).

Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please [visit our website here](#).

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