



Ohio Department of Medicaid

ODM 2022 Periodical

January 20, 2022

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Hello!

Welcome to the *ODM 2022 Periodical*, a short periodic update on the progress of the

Ohio Department of Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to our first Request for Information (RFI), met with ODM and Procurement Team members to provide feedback, or participated in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at ODMNextGen@medicaid.ohio.gov.

Be on the Lookout: ODM 2022 Periodical is Changing Platforms!

As the Ohio Department of Medicaid (ODM) moves closer to the go-live of the next generation of Ohio Medicaid, ODM will be moving the ODM 2022 Periodical to a new email delivery platform - GovDelivery.

Starting next month, the ODM 2022 Periodical newsletter will be coming from

ODMNextGen@info.medicaid.ohio.gov. Because this is a new email address, it may not go directly to your inbox, so be sure to check your "other" or "junk" folders in your email. If you find ODMNextGen@info.medicaid.ohio.gov in one of these folders, you can simply move it to your inbox. If you have Outlook, you can also complete the following steps:

1. Open the message
2. Right click the email address, and a drop-down box will appear
3. Select "Add to Outlook Contacts"
4. Enter any additional information related to the contact that you would like, then save a close
5. Click and drag the email from the "other" or "junk" folder to your inbox

Over the next couple of months, please check your "other" or "junk" folders to be sure that you are receiving our communications. You may have to click and drag the email to your inbox more than once.

If you have any questions, please email us at ODMNextGen@medicaid.ohio.gov. You can also view previous versions of the ODM 2022 Periodical by visiting the [News for Individuals page of the next generation website](#).

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Gathering Member Contact Information: More Ways to Update!

Last month, we announced that exciting new changes were coming as part of the next generation of Ohio Medicaid's managed care program in 2022. As part of these changes, the Ohio Department of Medicaid (ODM) wants to make sure all members receive information about actions they will need to take and information about the program's next generation services, supports, and managed care plans.

ODM wants to ensure that all members can easily update their contact information, so

we are providing additional ways that members can update their contact information. Ohio Medicaid members can update their contact information through one of the following methods:



Call (844) 640-6446. After selecting the option for their preferred language, the member should select option 2 and they will be prompted to enter their zip code.



Individuals with an existing Self-Service Portal (SSP) account can report changes online at <https://ssp.benefits.ohio.gov>. After logging in, they will click the Access my Benefits tile, then click Report a Change to my Case from the drop down and follow the prompts.



Contact their County Department of Job and Family Services (CDJFS). Ohio Medicaid members can find their CDJFS by viewing the County Directory at https://jfs.ohio.gov/County/County_Directory.stm.

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February 2022 Aetna OhioRISE Listening Sessions: You're Invited!



The Ohio Department of Medicaid (ODM) and Aetna Better Health of Ohio are pleased to invite older youth and families who will receive services through OhioRISE,

specialized behavioral health care from Aetna Better Health of Ohio to attend Aetna OhioRISE listening sessions occurring in February 2022. The OhioRISE Aetna listening sessions are meetings where you will be asked to give your thoughts on what's working, what isn't working, and what Aetna Better Health of Ohio, the OhioRISE plan, can do to support youth and families starting in July 2022.



Why are listening sessions important?

The listening sessions will help inform Aetna and ODM on how to best implement the OhioRISE program and support meeting our communities' needs.



We want to hear from you!

Your participation in these small group listening sessions is invaluable. The ideas you share with us will be shared with Aetna and ODM, but your private information will not be shared. We will use this information to make sure any change to the program reflects you and your family's needs.



How do I sign up?

Aetna OhioRISE listening sessions will be held from February 15-23, 2022. Please find the session dates and times below. [Click here to register for the listening sessions](#) or contact OhioRISEstakeholders@aetna.com for more information.

Older Youth and Families

Session Date	Time
Tuesday, 2/15/2022	6:00 - 7:30 PM
Thursday, 2/17/2022	12:00 - 1:30 PM
Wednesday, 2/23/2022	

6:00 - 7:30 PM

Unable to attend?

Share [this flyer with your friends and family!](#) For more information about OhioRISE, visit the [OhioRISE webpage on the next generation website](#) and direct any direct any additional OhioRISE questions to OhioRISE@medicaid.ohio.gov.

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Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback.

For past newsletters, please visit our website [here](#).

If you wish to stop receiving messages from *The ODM 2022 Periodical*, you can [update your preferences](#) or [unsubscribe from this list](#).
