



Ohio Department of Medicaid

ODM 2022 Press

December 16, 2021

In This Issue:

- [Annual Managed Care Open Enrollment is Here!](#)
- [Getting Ready for the Next Generation Program: Gathering Updated Member Contact Information](#)
- [Provider Network Management \(PNM\) Module Ease of Use](#)
- [How Ohio Medicaid's Fiscal Intermediary Focuses on the Individual](#)
- [Connect With Us](#)

Hello!

Welcome to the *ODM 2022 Press*, previously called the *ODM Managed Care Procurement Press*, a short periodic update on the progress of the Ohio Department of Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to one or both of our Requests for Information (RFIs), met with ODM Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at ODMNextGen@medicaid.ohio.gov.

Annual Managed Care Open Enrollment is Here!

The annual managed care open enrollment period runs now through December 31, 2021. Ohio Medicaid members can explore the managed care plans available through the Ohio Department of Medicaid (ODM) during this time. Ohio [Medicaid members do not have to do anything if you want to keep your current Medicaid managed care plan.](#)

The plans that are available during the annual open enrollment are:

- Buckeye Community Health Plan
- CareSource
- Molina Healthcare
- Paramount Advantage
- UnitedHealthCare Community Plan

Members can explore the managed care plans available through ODM and enroll by visiting www.ohiomh.com or by contacting the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. Saturday. They can provide interpreters and answer member questions about open enrollment.

Additional information will be communicated in spring 2022 regarding how members can explore and select ODM's next generation managed care plans.

To learn more about the annual managed care open enrollment process for 2021, check out the [Ohio Medicaid Consumer Hotline website](#).

[Return to Top](#)

Getting Ready for the Next Generation Program: Gathering Updated Member Contact Information

Exciting new changes are coming as part of Ohio Medicaid's next generation of managed care program in 2022! The Ohio Department of Medicaid (ODM) wants to make sure all members receive information about actions they will need to take and information about the program's next generation services, supports, and managed care plans.

In support of this goal, ODM is encouraging Ohio Medicaid members to update their contact information. When an Ohio Medicaid member updates their contact information, it helps make sure that ODM can reach them to provide important updates about their Ohio Medicaid managed care plan and coverage.

Ohio Medicaid members can update their contact information at any time by contacting their County Department of Job and Family Services (CDJFS). An Ohio Medicaid member can locate their CDJFS by visiting the County Directory at https://jfs.ohio.gov/County/County_Directory.stm.

As you interact with members in the coming months, please encourage them to make sure their contact information is up-to-date!

[Return to Top](#)

Provider Network Management (PNM) Module Ease of Use

As part of the next generation program, the Provider Network Management (PNM) Module incorporates an icon-based interface that is user-friendly. Providers can easily return to pages previously viewed or continue adding information by clicking the icons within the navigation bar.



PNM Module Navigation Bar

In addition, internal users and those with read-only access, will be able to quickly view information on a specific page by utilizing the icons at the top of their screen.

Additional information and updates on the PNM Module can be found on the [PNM/Centralized Credentialing webpage of the next generation website](#).

[Return to Top](#)

How Ohio Medicaid's Fiscal Intermediary Focuses on the Individual

The Ohio Department of Medicaid's (ODM) next generation Fiscal Intermediary (FI) is helping ODM achieve its goal of focusing on the individual rather than the business of managed care. The FI will act as a clearinghouse for providers, accepting and paying all Medicaid Fee-For-Service (FFS) claims and processing prior authorizations (PA) as well as accepting and forwarding all claims and PAs from providers to their designated managed care entities (MCEs). MyCare claims are an exception to this rule due to the current agreement that ODM has with the Centers for Medicare and Medicaid Services (CMS) and the MyCare Medicaid plans which will still be valid agreements at FI go-live.

The future FI will increase program transparency and accountability for providers. The following are advantages for providers:

1. Providers will submit and monitor all claims and PA requests through the Provider Network Management Module portal which is a single system vs. having to manage these transitions with each individual MCE.
2. New streamlined and standardized PA process as ODM will require MCEs to develop necessary electronic exchanges to assist with coordinating service authorization requests through ODM's FI.
3. Provide timely updates on claims and PA status so providers will have an opportunity to correct claim errors that lead to denials.

With the new FI, capitation payments will be made monthly based on the eligibility of the recipients. FFS payments will adjudicate daily, and payments will be made weekly in accordance with established policies. Each MCE has their own payment calendar, but they are mandated to pay based on the prompt pay requirements outlined in their agreement with ODM.

If you have questions about the FI, please send them to ODMFiscalIntermediary@medicaid.ohio.gov or visit the [Fiscal Intermediary webpage of the next generation website](#).

[Return to Top](#)

Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please visit our website [here](#).

If you wish to stop receiving messages from *The ODM 2022 Press*, you can [update your preferences](#) or [unsubscribe from this list](#).