



Ohio Department of Medicaid

## Managed Care Procurement Periodical

September 30, 2020

### In This Issue:

- [ODM Managed Care Procurement RFA is Now Open](#)
- [Managed Care Procurement Q&A](#)
- [Connect With Us](#)

### Hello!

Welcome to the *ODM Managed Care Procurement Periodical*, a short periodic update on the progress of the Ohio Department of Medicaid (ODM) Managed Care

Procurement.

You are receiving this newsletter because you have requested to receive periodic updates about the Managed Care Procurement, responded to our first Request for Information (RFI), met with ODM and Procurement Team members to provide feedback, or participated in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with the ODM Managed Care Procurement.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at the Medicaid managed care procurement mailbox, [MCPurchasement@medicaid.ohio.gov](mailto:MCPurchasement@medicaid.ohio.gov).

---

## **ODM Managed Care Procurement RFA is Now Open**

On Wednesday, September 30, 2020, ODM released a Request for Applications (RFA) for its managed care program for those interested in becoming managed care plans for children and adults within the Ohio Medicaid program. The selected plans will be

an essential piece in improving the health and lives of millions of Ohioans. This is the first time Ohio has made changes to the structure of its Medicaid program since CMS' approval of Ohio's program in 2005. Any changes to Ohio's managed care plans will NOT disrupt member coverage or access to care.

The RFA and additional details about ODM's Managed Care Procurement process can be found on the [Request for Proposal page of ODM's website](#). For a quick summary, you can also watch our most recent video, "Ohio Medicaid Managed Care Procurement Request for Application" below and on our [Ohio Medicaid YouTube Channel](#).



*Video - Managed Care Procurement Request for Applications (RFA)*

### **Ohio's Next Generation of the Medicaid Managed Care Program**

In response to Ohio Governor DeWine's call to ensure Ohioans get the best value in providing quality care, ODM developed a bold, new vision for Ohio's Medicaid program - one that focuses on the other people and not just the business of managed care.

ODM has designed the next generation of the Medicaid managed care program to achieve the following goals:

- Improve wellness and health outcomes
- Emphasize a personalized care experience
- Support providers in better patient care
- Improve care for children and adults with complex needs
- Increase program transparency and accountability

Many of these goals will be advanced through ODM's population health approach, which is designed to address health inequities and disparities and achieve optimal outcomes for the holistic well-being of individuals receiving Medicaid.

ODM envisions a Medicaid managed care program where ODM, the MCOs, and OhioRISE (Resilience through Integrated Systems and Excellence) - a single, statewide prepaid inpatient health plan - are responsible for providing behavioral health services to children involved in multiple state systems and/or with complex behavioral health needs. In the future program, a single pharmacy benefit manager (SPBM) will be responsible for providing and managing pharmacy benefits for all individuals and coordinate and collaborate to achieve health care excellence through a seamless service delivery system for individuals, providers, and systems partners.

For additional details about the future Ohio Medicaid managed care program and procurement, visit [managedcare.medicaid.ohio.gov](https://managedcare.medicaid.ohio.gov).


[Return to Top](#)


---


## **Managed Care Procurement Q&A**


Below you will find answers to a few of the common questions we've received about the Ohio Medicaid Managed Care Procurement and the future managed care

program. This month, we are focusing on the upcoming phases of the procurement and transition planning.

 *Question:* What changes can Ohio Medicaid members expect from the future managed care program?

 *Answer:* Medicaid members will not experience any immediate changes related to the RFA. After ODM has completed scoring and awarding new managed care contracts through the RFA process, we will conduct a thorough transition to support individuals and providers, including providing details about expected changes and assistance in navigating those changes. New plans are not expected to be implemented until early 2022.

 *Question:* During the implementation period for the new managed care plans, will there be an in-person requirement (e.g. go into a county office) for individuals who need to transition into a new plan?

 *Answer:* No. Any transition to new plans will not impact an individual's Medicaid eligibility and therefore there will be no need for County JFS interaction. Impacted members will have the option to choose a plan online or by calling the Medicaid Consumer Hotline. If an impacted member does not choose a plan, they will have a new plan automatically assigned and will have an option to switch if they choose.

[Return to Top](#)

---

## Connect With Us



Our email address will remain active through all phases of the procurement! We are always open to your ideas and feedback. For past newsletters, please visit our website [here](#).

If you wish to stop receiving messages from *The Managed Care Procurement Periodical*, you can [update your preferences](#) or [unsubscribe from this list](#).