



Ohio Department of Medicaid

ODM 2022 Press

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OhioRISE Launch Update

The OhioRISE program launched 29 days ago! On July 1, Governor Mike DeWine announced the Ohio Department of Medicaid's (ODM) launch of OhioRISE (Resilience through Integrated Systems and Excellence), Ohio's first-ever highly specialized behavioral health program for children and youth with the most complex behavioral health needs who are served by Medicaid. Since then, OhioRISE has enrolled over 6,450 children and youth into the program!

OhioRISE was created with the goal of developing a child- and family-centric system of care that works to increase accessibility to in-home and community-based services to keep families together. ODM worked with child-serving state agencies, stakeholders, local community partners and care providers, and the Child and Adolescent Behavioral Health Center of Excellence, and ODM to develop the program's key components and new and improved services. These services include Intensive and Moderate Care Coordination, Intensive Home-Based Treatment (IHBT), Behavioral Health Respite, Primary Flex Funds, Mobile Response and Stabilization Services (MRSS), and in-state Psychiatric Residential Treatment Facilities (PRTF), which is presently a service only provided outside of Ohio.



Aetna Better Health of Ohio (the OhioRISE plan) and the [OhioRISE Care Management Entities \(CME\)](#) are providing care coordination services to OhioRISE enrolled children and youth. Hear what the OhioRISE CMEs have to say about the OhioRISE launch:

"Cincinnati Children's HealthVine is excited and proud to partner with the Ohio Department of Medicaid and Aetna Better Health of Ohio in the OhioRISE program. OhioRISE represents a tremendous investment in mental health services for the children in Ohio that need it the most. We appreciate the commitment of Governor DeWine and Director Corcoran to ensuring children are a priority in our state." – Steve Davis, MD, President and CEO, Cincinnati Children's – CME region G

"OhioRISE is both a culmination and a beginning. It is a once-in-a-generation innovation that builds on decades of what we know about effective community-based interventions for kids and families. We know that we can have great behavioral health services in our communities, but if they are not accessible or families are too overwhelmed, they are of little use. OhioRISE brings us the process to wrap our arms around our kids and families and give them the care and access they deserve, with a consistency of experience across the state that is unprecedented." – Phillip D. Atkins, PHD, LICDC-CS, OCPC, Chief Care Coordination Officer/VP, Harbor – CME Region B

"Integrated Services for Behavioral Health is honored to come alongside youth and families, communities, and state partners for the launch of OhioRISE. OhioRISE represents the shared commitment to never stop until the System of Care for Ohio's youth is fully and equitably built." – Samantha Shafer, LISW-S, COE, Integrated Services for Behavioral Health – CME regions H and I

[Click here](#) to view the OhioRISE CME map and learn about which CME supports your local community! For updates regarding the OhioRISE implementation, check out the [OhioRISE Launch Information page](#) on the OhioRISE website. ODM releases OhioRISE launch reports under the “OhioRISE Launch Reports” tab of this page to highlight accomplishments, success stories, and impact of the program since launch.



If you have any questions, please attend OhioRISE implementation open office hours, available every Tuesday from 2-3 p.m. until Aug. 30. Click [here](#) to join the office hours meeting each week. More information about the OhioRISE program can be found on the [OhioRISE webpage](#) and in the OhioRISE launch announcement [press release](#).

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PNM and OH|ID: Top 5 Things You Need to Know

Dear Valued Medicaid Providers,

As you may be aware, the Ohio Department of Medicaid (ODM) is in the process of modernizing its information management systems. The path to modernization includes an update to current Medicaid Provider portals like MITS and will impact how Ohio Medicaid Providers perform required administrative actions. Please take a moment and read through this email for an overview of the top five ways you can be prepared ahead of the launch of the Provider Network Management (PNM) module and centralized credentialing with OH|ID.

#1 Ohio Medicaid is replacing MITS with a modernized Provider Network Management module.

The Ohio Medicaid Provider Network Management (PNM) module will replace the current MITS provider enrollment subsystem and MITS provider portal beginning October 1st, 2022. The PNM system and portal will allow for One Front Door provider enrollment, centralized credentialing, provider self-service (demographic updates and group affiliations) and an enhanced provider directory.

#2 Providers are required to obtain a State of Ohio supplier ID to do business with Ohio Medicaid.

The PNM will require Ohio Medicaid Providers to use an OH|ID to log in and complete key administrative tasks and processes. An OH|ID is a personal online user account that provides a secure, personalized experience for Providers to interact with multiple state agencies, programs, and services—all with a single username and password. OH|ID was developed by the Ohio Department of Administrative Services' InnovateOhio Platform. It meets all federal and state security standards.

#3 Be in the know on Medicaid Provider changes coming.

To prepare for the launch of the PNM, be sure to stay up to date on all email communications from the Ohio Department of Medicaid. These emails will include valuable information about training, support resources, and launch timeline updates for the PNM and Centralized Credentialing. Updates will be posted on the [Managed Care Website](#). You also can subscribe to our next generation provider newsletter by clicking here: [Subscribe Form | Medicaid \(ohio.gov\)](#) and checking the box next to *ODM 2022 Press*.

#4 Providers should register for their OH|ID during the PNM Pre-Registration period.

Providers will have the option to pre-register for the PNM portal and OH|ID account beginning August 15th. We highly recommend that once the pre-registration tool is live, Providers take a few minutes to set up their account and prevent any disruptions to their system access after the PNM module launches October 1st, 2022.

#5 Medicaid Providers can email PNMCommunications@medicaid.ohio.gov with questions.

Please note that you can also reach out to PNMCommunications@medicaid.ohio.gov with any questions you may have about the pre-registration period, available support resources, and general information around the PNM and Centralized Credentialing.

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Provider Enrollment and Maintenance Blackout Dates

Important changes that may impact you as an Ohio Medicaid (ODM), Department of Developmental Disabilities (DODD), or Ohio Department of Aging (ODA) provider are coming, and we want to make sure you're aware of them.

Beginning Aug. 1, the Ohio Department of Medicaid (ODM) will temporarily stop accepting provider enrollment applications as we transition to the new Provider Network Management (PNM) module. **New providers should enroll by July 31** or plan to hold enrollment applications until Oct. 1. ODM can backdate enrollment after verifying the provider meets all eligibility criteria for the time period. **Information about OhioRISE provider enrollment during this time is forthcoming.**

If you are a provider who is not currently enrolled and wish to enroll to provide any services under the Next Generation of Ohio Medicaid, please visit the following link to the Ohio Medicaid online application by July 31:

<https://portal.ohmits.com/Public/Providers/Enrollment/tabId/49/Default.aspx>

Beginning Aug. 31, all provider demographic and agent maintenance update functionality will be closed for conversion of data in MITS. **Enrolled providers should update their demographic information in MITS by Aug. 30** or plan to hold updates until Oct. 1. Please visit the following link to the MITS Secure Portal Login:

https://www.ohmits.com/prosecure/authtam/handler?TAM_OP=login&URL=%2F

Please make sure to add or update all practice locations and provider affiliations in advance of data conversion.

On Oct. 1, provider enrollment and maintenance-related activities will resume and be accessed using PNM. For more information about PNM and trainings, please visit:

<https://managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing>



For more information visit:

- [Medicaid.Ohio.Gov](https://www.Medicaid.Ohio.Gov)
- [ManagedCare.Medicaid.Ohio.Gov/managed-care/centralized-credentialing](https://www.ManagedCare.Medicaid.Ohio.Gov/managed-care/centralized-credentialing)

Send questions to:

- Ohio Medicaid Next Generation Program: ODMNextGen@medicaid.ohio.gov
- PNM Module: PNMCommunications@medicaid.ohio.gov (for questions regarding our upcoming PNM Module)
- Centralized Credentialing: Credentialing@medicaid.ohio.gov (for questions regarding our upcoming centralized credentialing program)



For providers certified by DODD, please click [here](#) to learn more and view important cut-off dates. For more information visit: www.DODD.Ohio.Gov

Send questions regarding provider certification to:

- DODD Waiver Providers: Certification@dodd.ohio.gov
- DODD Licensure Development: LicensureDevelopmentApps@dodd.ohio.gov



For providers certified by ODA, please click [here](#) to learn more. For more information visit: www.Aging.Ohio.Gov/certification-changes

Send ODA provider certification questions to:

- Provider_Inquiry@age.ohio.gov

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Registration is open for Provider Network Management (PNM) Training!

As you are likely aware, Ohio Medicaid is in the process of implementing our Next Generation program to focus on the individual rather than the business of managed care so that we can do better for the people we serve. One way we hope to achieve this vision is through the implementation of the Provider Network Management (PNM) module to reduce the administrative burden on providers.

Training and Learning Management System

In preparation for Stage 2 go-live (Oct. 1, 2022), we are offering a variety of training options including self-paced, virtual, and in-person training options. Absorb, the Learning Management System (LMS), is where you will access the self-paced training and sign up for the virtual and/or in-person sessions.

LMS Registration

Training sessions are scheduled to begin Aug. 1, 2022, and it is important that you create an account in the LMS to ensure you have access to all training sessions, answer forms, and PNM resources in advance. Click on the appropriate link below, based on your provider type, to access the LMS and follow the steps to create your account and register for training:

Provider Group	Enrollment Key	Enrollment Key Link
Individual Providers	individualprovider	https://ohiopnm.myabsorb.com?KeyName=individualprovider
Group/Organization Providers	grouporgprovider	https://ohiopnm.myabsorb.com?KeyName=grouporgprovider
Hospital Providers	hospitalprovider	https://ohiopnm.myabsorb.com?KeyName=hospitalprovider
Facility Providers	facilityprovider	https://ohiopnm.myabsorb.com?KeyName=facilityprovider
Behavioral Health Individual Providers	bhindividualprovider	https://ohiopnm.myabsorb.com?KeyName=bhindividualprovider
Behavioral Health Organization Providers	bhorgprovider	https://ohiopnm.myabsorb.com?KeyName=bhorgprovider
DODD Waiver Providers	doddwaiverprovider	https://ohiopnm.myabsorb.com?KeyName=doddwaiverprovider
DODD Non-Medicaid Providers	doddnomedprovider	https://ohiopnm.myabsorb.com?KeyName=doddnonmedprovider
ODA Waiver Providers	odawaiverprovider	https://ohiopnm.myabsorb.com?KeyName=odawaiverprovider
ODM Waiver Providers	odmwaiverprovider	https://ohiopnm.myabsorb.com?KeyName=odmwaiverprovider

Questions

Please email OhioTrainingTeam@maximus.com with any questions regarding training sessions or additional information.

About the PNM and Centralized Credentialing

The PNM module and Centralized Credentialing program are part of the “Big 5” strategic initiatives being implemented within the Next Generation of Ohio Medicaid’s managed care program.

The PNM will replace the current Medicaid Information Technology System (MITS) provider enrollment subsystem provider portal. This module will be implemented along with Centralized Credentialing, which is a state-level single centralized provider credentialing process. These initiatives will modernize the system by streamlining processes and reducing administrative burdens for providers. For more information about PNM and Centralized Credentialing, visit the [Managed Care website](#).

Thank you in advance for your consideration and for your support of ODM's Next Generation vision. **Ohio Department of Medicaid**

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to [subscribe to the ODM 2022 Press](#).

Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please [visit our website here](#).

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