



OhioRISE/CANS Overview for Children, Youth, and Caregivers

What is OhioRISE?

OhioRISE is a specialized managed care program that focuses on children and youth who have complex behavioral health and multisystem needs. Young people with multisystem needs often need support from multiple community systems such as schools, developmental disabilities, child protection, juvenile justice, and mental health and addiction.

Enrollment in OhioRISE gives children and youth access to behavioral health benefits provided through the OhioRISE plan (Aetna), while their physical health coverage continues to be provided by their managed care organization (MCO) or fee-for-service (FFS) Medicaid. In addition to existing behavioral health benefits, OhioRISE enrollees will have access to new and improved services and supports such as:

- » Intensive and Moderate Care Coordination.
- » Improved Intensive Home-Based Treatment (IHBT) .
- » In-state Psychiatric Residential Treatment Facilities (PRTFs) – Available in January 2023.
- » Behavioral Health Respite.
- » Primary Flex Funds.
- » Mobile Response and Stabilization Services (MRSS) – Also covered by MCOs and FFS Medicaid.

Who might benefit from OhioRISE?

OhioRISE may help children and youth who:

- » Have multiple needs that result from behavioral health challenges,
- » Have multisystem needs or are at risk for deeper system involvement, and/or
- » Are at risk of out-of-home placement or are returning to their families from out-of-home placement.

Who is eligible for OhioRISE?

Children and youth who may be eligible for OhioRISE are:

- » Eligible for Ohio Medicaid (either managed care or fee-for-service),
- » Are age 0-20 at the time of enrollment, and
- » Require significant behavioral health treatment, measured using the Ohio Child and Adolescent Needs and Strengths (CANS) assessment.

Young people may also be eligible for OhioRISE due to certain urgent conditions. For example, if a child or youth is in a hospital for behavioral health reasons.

What is a CANS assessment?

The CANS assessment is a tool that gathers the child or youth and caregiver's story to understand their strengths and needs and to help determine the best ways to provide help. The CANS assessment is also used to determine eligibility for OhioRISE and assists with coordination of care. A child or youth's CANS assessment will be stored in the CANS IT System and will be updated regularly to track progress and help with ongoing care planning. The CANS IT system securely stores CANS assessment information.

Once a CANS assessment is complete, it may only be made available to others when sharing is necessary to help with coordinating a young person's healthcare. Others who may view a child or youth's CANS assessment for this purpose may include:

- » A child or youth's CANS assessor.
- » A child or youth's OhioRISE care coordinator.
- » The Ohio Department of Medicaid.
- » The OhioRISE plan.
- » A child or youth's managed care organization (if applicable).
- » Members of a child or youth's OhioRISE Child and Family Team.

CANS assessments are protected by state and federal privacy laws and will not be shared with any other entities unless required and permitted under law.

What happens next after a CANS assessment?

If a child or youth is found to be eligible for OhioRISE, they will be enrolled in OhioRISE effective on the date the assessment is submitted to Ohio's CANS IT System. If the CANS assessment indicates the child or youth is not eligible for the program, a notice of denial and hearing rights will be sent to their mailing address. Once a young person is determined eligible, enrollment in OhioRISE is mandatory because OhioRISE is the only program that offers some of the services they may need.

Children or youth enrolled in OhioRISE will receive new member materials from Aetna and a new Medicaid ID card showing OhioRISE program eligibility.

They will also be contacted by a care coordinator from Aetna or their local care management entity (CME) within days of enrollment. The care coordinator will reach out to:

- » Further explain the program,
- » Determine new services that may be helpful,
- » Start developing an individualized plan with the child or youth and their caregiver.

Where can I get help or more information on OhioRISE?

For information on OhioRISE, including information on new and improved covered services:

- » Visit managedcare.medicaid.ohio.gov/OhioRISE.
- » Call OhioRISE Member Services at 1-833-711-0773 (TTY: 711) from 7 a.m. - 8 p.m. Monday - Friday.
- » On or after July 1, 2022, visit AetnaBetterHealth.com/OhioRISE.

The Ohio Department of Medicaid (ODM) follows state and federal civil rights laws that protect you from discrimination or unfair treatment. To help you understand this brochure, language assistance, interpretation services, auxiliary aids and services are available upon request at no cost to you. You can request these services by calling ODM's Civil Rights/ADA Coordinator at 614-995-9981/TTY 711, fax 1-614-644-1434, or email: ODM_EEO_EmployeeRelations@medicaid.ohio.gov.