



Department of
Medicaid



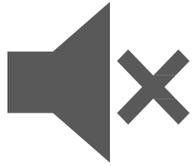
Resilience through
Integrated Systems and Excellence

OhioRISE Advisory Council

September 13, 2022

9:00 AM – 11:00 AM

Housekeeping



All participants can mute and unmute their own lines, **so please be sure to mute your line when you're not talking. If you are muted during the meeting and called in, you must press *6 to unmute.**



Please introduce yourself by entering **your name, title, and organization in the chat feature.**

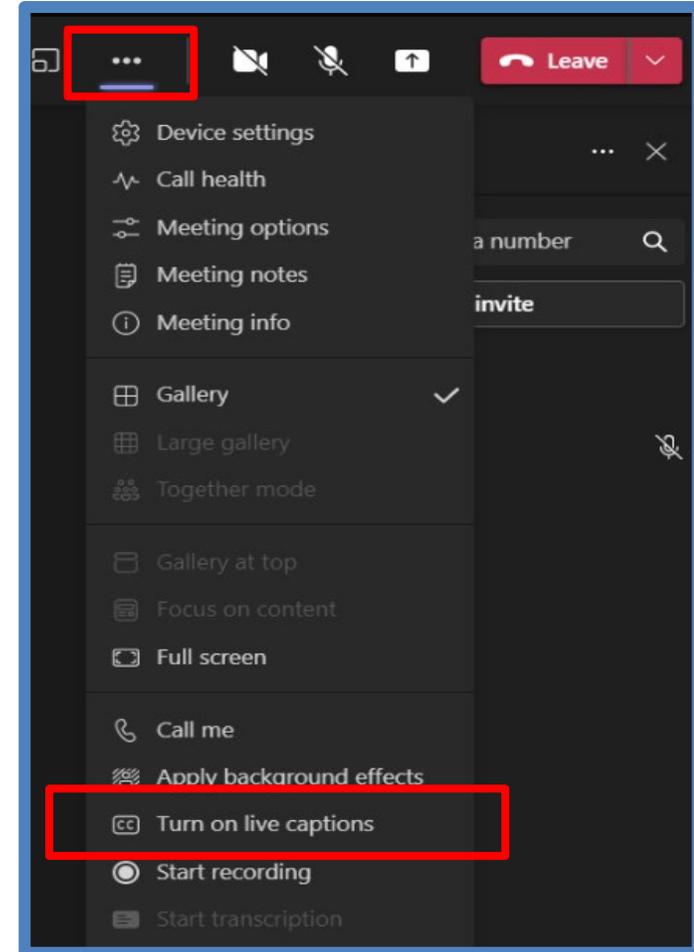
We hope to have robust oral discussion among Advisory Council members. **All other attendees may enter comments or questions using the chat feature in Teams.**



The slides from this meeting **will be available following the meeting on the [OhioRISE webpage](#).**



ODM is committed to providing access and inclusion and reasonable accommodation in its services, activities, programs and employment opportunities in accordance with the Americans with Disabilities Act and other applicable laws. For today's presentation, **participants can utilize the closed captioning functionality in Teams by clicking the ellipsis and selecting turn on live captions. If you need assistance, please use the chat feature to indicate assistance is needed.**

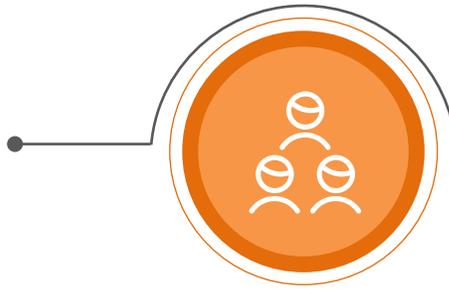


Meeting Agenda

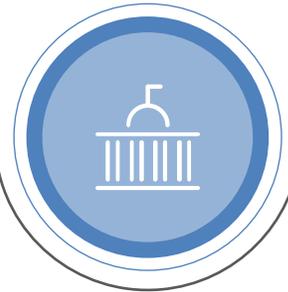
- 1** | OhioMHAS Update
- 2** | Breakout rooms
- 3** | Provider Enrollment and PNM Information
- 4** | Next Steps

The OhioRISE Advisory Council and Workgroup Members are...

*Diverse range of expertise
and experience*



*Youth and families with
lived experience*



Local system partners



Ohio's geography



*Associations and
providers of services*



You are our EXPERTS

*Offer specific advice, expert
opinions and suggestions to
Directors and staff regarding
the OhioRISE program*

*Provide clinical and
programmatic input on key
components of new and
enhanced services*

*Provide critical technical
feedback regarding initial
implementation activities
and OhioRISE operations*

OhioRISE Accomplishments

Ohio CANS Assessors Registered in the CANS IT System*

1,547



5,850% since July 1, 2022

CANS Assessments Submitted in the CANS IT System*

5,976



27,064% since July 1, 2022

Children and Youth Enrolled in OhioRISE*

9,182



62.4% since July 1, 2022

*Data collected as of 3 p.m. ET on September 8, 2022

Mobile Response Stabilization Service

Breakout rooms

Breakout Rooms



- Break out into smaller groups to discuss topics
- Choose one person per room to be the facilitator



- » The facilitator should help guide the discussion in the room
- » The facilitator should make sure someone is taking notes or take notes themselves
- » The facilitator should make sure someone from the group is prepared to report out from the breakout room discussion to the larger group



- Typing in the chat box will save your notes for the organizer to review

*Note: If you called in for audio and used another device for video, you will have to manually leave the breakout room you were assigned to get back to the main room to participate with your audio feed.

Breakout Room Discussion

Topics for breakout rooms

- 1 How are you talking with youth and families about OhioRISE?
- 2 How do we make sure we're helping more kids and families enroll into the program?
- 3 How are system partners referring youth for CANS assessments?
- 4 What are the barriers to providing CANS assessments?
 - » What gets in the way of a provider or organization deciding to become a CANS provider and offering CANS assessments for the purpose of determining OhioRISE eligibility?
 - » How can we create efficiencies across CANS assessors to get more CANS assessments completed across the state?

Provider Enrollment During System Transition Information

Updated Community Behavioral Health (BH) and OhioRISE Provider Enrollment During System Transition (through 9/30/22)

*In preparation for the **October 1, 2022, launch of the new Provider Network Management (PNM) module, ODM stopped accepting new provider enrollment applications through the MITS Provider Enrollment System effective August 1, 2022.***

In recognition of the unique enrollment needs of community BH and other OhioRISE providers that may be onboarding new staff during this transition period, ODM, the Medicaid Managed Care Organizations (MCOs), and the OhioRISE plan have partnered to develop a limited special enrollment process available until September 30, 2022.

-  Allows new community BH and OhioRISE practitioners to be screened for Medicaid enrollment so organizations **can begin billing Medicaid MCOs, the MyCare plans, and the OhioRISE plan for services before the new PNM is launched** and the full enrollment process can be completed.
-  The process is **optional** and intended to assist providers for whom a delay in enrolling new staff in Ohio Medicaid may cause BH services access concerns. **Providers may elect to wait until after October 1, 2022, to initiate new practitioner enrollment.**

[Click here](#) to view the Community BH and OhioRISE Provider Enrollment During System Transition Guidance

Guidance for **New** OhioRISE Provider Enrollment



This special enrollment process is limited to the enrollment of new individual practitioners affiliated with an existing community BH provider type 84 (mental health agency) or type 95 (substance use disorder treatment agency) and providers enrolling because they intend to provide services to OhioRISE enrollees. [View this guidance](#) for information about which providers this process does not apply to.

Until September 30, 2022

- **Paper applications ([ODM 05160](#) form and the accompanying [ODM 10283](#) (provider agreement form)) must be completed and signed by the applicant.**
 - Submit these forms by email to Medicaid_Provider_Update@medicaid.ohio.gov using the subject line “BH and OhioRISE provider special enrollment.”
 - Attach appropriate documentation if adding an OhioRISE specialty as part of the enrollment.
- **ODM will review the application for completeness and verify the applicant is not excluded from participation per state and federal requirements. If the applicant successfully passes screening:**
 - a. ODM will not be able to manually enter the applicant in the system from August 31 – September 30, 2022, so the provider will not appear in MITS and will not yet have a Medicaid ID.
 - b. ODM will send the screened and manually enrolled provider’s information in a weekly supplemental spreadsheet to the MCOs, MyCare plans, and OhioRISE plan for integration in their claims system (first one was sent September 8).
 - c. MCOs, MyCare plans, and the OhioRISE plan will upload the information from the supplemental file into their system within three business days.
 - d. Providers may submit claims to the relevant MCO, MyCare plan, and the OhioRISE plan upon addition to the MCO, MyCare plan, and/or OhioRISE plan’s network. Since ODM currently cannot add them to MITS, FFS claims for providers enrolled during this transition period may be submitted after the provider is loaded after 10/1/22.
- **If the provider does not successfully pass screening,** ODM will issue appropriate notice with due process rights to the provider.

Beginning October 1, 2022

- ODM will manually enroll the providers screened using the temporary process in the PNM (with a backdated effective date to match the application date or the NPI enumeration effective date) and issue the welcome letter and the Medicaid Provider ID.

Guidance for **Enrolled** Providers – OhioRISE Specialty Additions



Currently enrolled Medicaid providers should follow this guidance to process and add OhioRISE specialties during the provider enrollment system downtime (Aug. 1, 2022 - Sept. 30, 2022).

**Until
September 30,
2022**

- Providers who already have an Ohio Medicaid Provider ID who need to add a specialty to their Medicaid enrollment to bill for services to OhioRISE members will **reach out to Aetna at ohrise-network@aetna.com to request the addition of the relevant specialty** and include the NPI, the Ohio Medicaid Provider ID, and attach required documentation as outlined in the [OhioRISE Provider Enrollment and Billing Guidance](#).
 - a. After ensuring the appropriate documentation for the specialty addition is received, ODM will send the provider’s information in a weekly supplemental spreadsheet to the MCOs, MyCare plans, and OhioRISE plan for integration in their claims system (first one was sent September 8).
 - b. MCOs, MyCare plans, and the OhioRISE plan will upload the information from the supplemental file into their system within three business days.
 - c. Providers may submit claims related to the specialty to the relevant MCO, MyCare plan, and the OhioRISE plan upon addition to the MCO, MyCare plan, and/or OhioRISE plan’s network. Since ODM cannot currently update these in MITS, FFS claims for providers who added a specialty using this process may be submitted after the provider’s record is updated in PNM in October.

**Beginning
October 1,
2022**

- ODM will manually add the new specialties for the providers screened using the temporary process in the PNM (with a backdated effective date to match the application date) and issue the welcome letter and the Medicaid Provider ID.

Please note that effective Oct. 1, 2022, all new provider enrollment applications, and requests to add new specialties must be submitted using Ohio Medicaid’s new Provider Network Management (PNM) module. After its implementation, the PNM module will be the **single point** for providers to complete provider enrollment, centralized credentialing, and provider self-service updates.

Provider Network Management Module Information

PNM Pre-Registration Period: Top 3 Things to Know



Please note, providers have two more weeks to create an OH|ID for their Provider portal ahead of the October 1 PNM Module launch. [Click here](#) for pre-registration period instructions.

1

NEW PORTAL OCTOBER 1

Beginning October 1, the Ohio Department of Medicaid will require **all Ohio Medicaid Providers** to use an **OH|ID** to log in and complete key administrative tasks and processes in the new PNM Module.

2

SINGLE SIGN-ON

OH|ID is a **secure** way to interact with State of Ohio agencies online. Over **2 million** people use it to submit forms, file reports, and access apps - **all with one account.**

3

PRE-REGISTRATION PERIOD

To prevent disruptions to care or administrative tasks, there will be a **6-week Pre-Registration period** where Providers can create an **OH|ID** for their Provider portal **ahead** of the launch.

KEY DATES

[Pre-Registration Period](#): August 15- September 23
PNM Module Launch: October 1

High-level PNM Training Schedule / What is Covered

Stage 2 Provider Training | PNM & Centralized Credentialing

Date	Title	Description
8/1 – 8/5	Individual & Group/Org	Virtual Training for Individual & Group/Organization Providers
8/8 – 8/12	Hospitals	Virtual Training for Hospital Providers
8/15 – 8/19	Facilities	Virtual Training for Facilities Providers
8/22 – 8/26	Behavioral Health	Virtual Training for Behavioral Health Providers
8/22 – 9/2	Northeast Region	In-Person Training for Northeast Region-enrolled Participants
8/29 – 9/2	DODD Waiver	Virtual Training for DODD Waiver Providers
9/5 – 9/9	ODM & ODA Waiver	Virtual Training for ODM & ODA Waiver Providers
9/5 – 9/16	Central / Southeast Region	In-Person Training for Central/Southeast Region-enrolled Participants
9/19 – 9/30	West Region	In-Person Training for West Region-enrolled Participants
10/3 – 10/28	Ask Me Anything Sessions	Optional sessions for stakeholders who wish to engage in additional learning, questions, troubleshooting, etc.

Training Modules:

- Sign-On and Navigation
- Enrollment
- Credentialing
- Recredentialing
- Revalidation
- Provider Updates
- Fee-for-Service Claim submission and inquiry - links to MITS provider portal
- Fee-for-Service Prior Authorizations - links to MITS provider portal
- Fee-for-Service Provider Financials - links to MITS provider portal

Registering for Absorb LMS / Training Sessions

Stage 2 Provider Training | PNM & Centralized Credentialing



[Click here](#) to view the Quick Reference Guide: Provider Absorb LMS & Training Sign Up

<u>Provider Group</u>	<u>Enrollment Key</u>	<u>Enrollment Key Link</u>
Individual Providers	<u>individualprovider</u>	https://ohiopnm.myabsorb.com?KeyName=individualprovider
Group/Organization Providers	<u>grouporgprovider</u>	https://ohiopnm.myabsorb.com?KeyName=grouporgprovider
Hospital Providers	<u>hospitalprovider</u>	https://ohiopnm.myabsorb.com?KeyName=hospitalprovider
Facility Providers	<u>facilityprovider</u>	https://ohiopnm.myabsorb.com?KeyName=facilityprovider
Behavioral Health Individual Providers	<u>bhindividualprovider</u>	https://ohiopnm.myabsorb.com?KeyName=bhindividualprovider
Behavioral Health Organization Providers	<u>bhorgprovider</u>	https://ohiopnm.myabsorb.com?KeyName=bhorgprovider
DODD Waiver Providers	<u>doddwaiverprovider</u>	https://ohiopnm.myabsorb.com?KeyName=doddwaiverprovider
DODD Non-Medicaid Providers	<u>doddnonmedprovider</u>	https://ohiopnm.myabsorb.com?KeyName=doddnonmedprovider
ODA Waiver Providers	<u>odawaiverprovider</u>	https://ohiopnm.myabsorb.com?KeyName=odawaiverprovider
ODM Waiver Providers	<u>odmwaiverprovider</u>	https://ohiopnm.myabsorb.com?KeyName=odmwaiverprovider

Next Steps

Attend Implementation Open Office Hours

We are offering open office hours for our community partners and providers

Purpose of Office Hours: Provide opportunities for community partners and providers to raise implementation and operational questions to OhioRISE subject matter experts.

FCFC OFFICE HOURS

Every second Wednesday from 4-5 p.m. July 20 – September 28

[Click here to join!](#)

OFFICE HOURS

Every Tuesday from 2-3 pm. until September 27

[Click here to join!](#)

PCSA OFFICE HOURS

Every Friday from 10-11 a.m. until October 28

[Click here to join!](#)



Share the OhioRISE flyer with your network

[The OhioRISE flyer](#) provides comprehensive information on OhioRISE so that community partners can have the knowledge necessary to talk to youth and their families regarding the program.

Share the OhioRISE brochure with youth and families

[The OhioRISE brochure](#) provides high-level information about the OhioRISE program to help youth and their families understand the program and its major components.

Options for Initiating a Referral to OhioRISE/CANS Assessment

[Click here](#) to view and share guidance on initiating a referral to OhioRISE/CANS assessment.

Resources for Members and Families

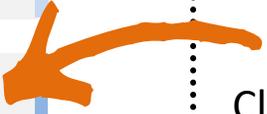
[Click here](#) to view and share the Resources for Members and Families page of the OhioRISE webpage.

OhioRISE Launch Information

[Click here](#) to view and share the OhioRISE Launch Information page of the OhioRISE webpage where you will find resources and updates related to the launch.

OhioRISE FAQ Document

[Click here](#) to view and share the OhioRISE FAQ document.



Spread The Word!

Click on the links to **share OhioRISE communications with your networks** and **help us spread the word!**



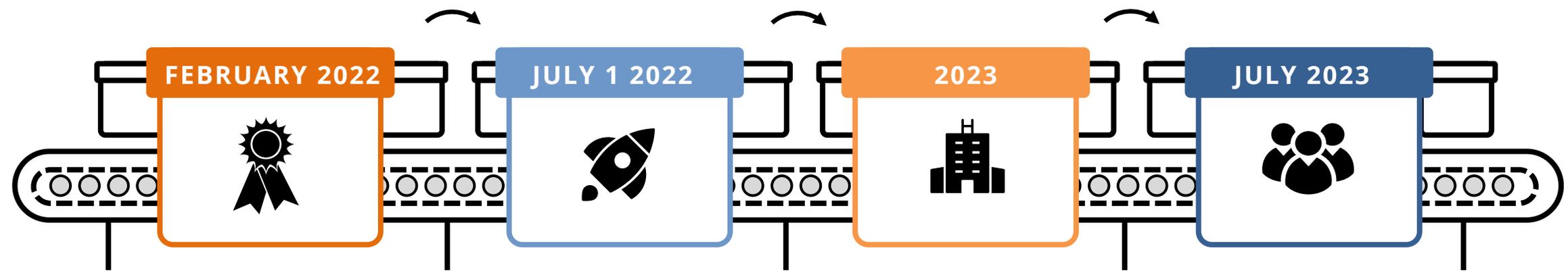
@OhioMedicaid Twitter

[Retweet OhioRISE tweets posted on the ODM Twitter account.](#)

OhioRISE Mailbox

[Reach out with any OhioRISE questions.](#)

The OhioRISE Launch Continues



Launched CMEs and OhioRISE Transition Grants for CMEs to have resources to **build capacity** and **provide new care coordination services** before OhioRISE’s go-live.

Transition Grants also supported new and existing **Mobile Response and Stabilization Services (MRSS) providers** until OhioRISE launch to **strengthen capacity**.

OhioRISE day-one enrollment ensured children and youth who most need the OhioRISE new and enhanced services were able to access them.

CMEs were in place to provide **care coordination**.

Aetna and the CMEs continued to **build the system of care**.

In **2023**, OhioRISE will **implement the new psychiatric residential treatment facility (PRTF)** benefit to support children and families in Ohio.

Aetna and CMEs will continue to build the system of care.

Provider agencies will continue to work together to **deliver new and enhanced OhioRISE services**: Intensive Home-Based Treatment (IHBT), MRSS, behavioral health respite, psychiatric residential treatment facilities (PRTF).

At the **end of year one**, OhioRISE is expected to serve **50,000 – 60,000 children and youth**.

OhioRISE services, care coordination, and the system of care will **continue to develop over the coming months and years**.

Thank you for attending!

Appendix

OhioRISE Website

On the [OhioRISE website](#) we post the dates and times of future meetings, links to join the meetings, and presentation materials.

Click on the 'OhioRISE Advisory Council and Workgroups' tile



OhioRISE Advisory Council and Workgroups

Additional information about the OhioRISE Advisory Council and Workgroups, including links to access upcoming meetings.

Access meeting presentations by clicking on the 'Meeting Name (Link to Materials)'

January 2022 Advisory Council and Workgroup Meetings

'Registration Link'

Meeting Name (Link to Materials)	Date	Time	Registration Link
Advisory Council Meeting	1/11/2022	9:00 - 11:00 AM EST	Click here to join the meeting

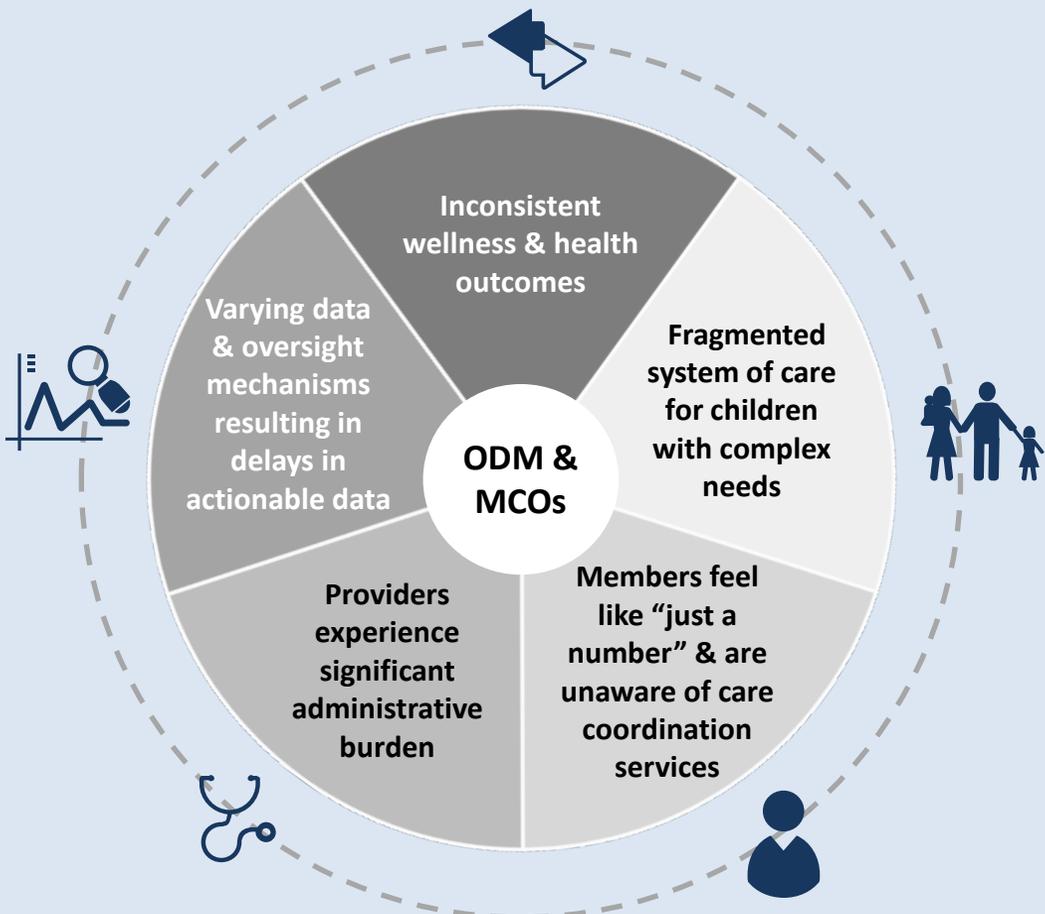
Expand All Sections

Past Advisory Council and Workgroup Meetings

Meeting Name (Link to Materials)	Date	Time	Registration Link
OhioRISE Advisory Council Meeting	01/11/2021	12:00 - 1:30 PM EST	Registration Has Closed
MRSS Workgroup	01/22/2021	12:00 - 1:30 PM EST	Registration Has Closed
CANS & Care Coordination Workgroup	01/28/2021	12:00 - 2:00 PM EST	Registration Has Closed
Advisory Council	02/09/2021	9:00 - 11:00 AM EST	Registration Has Closed

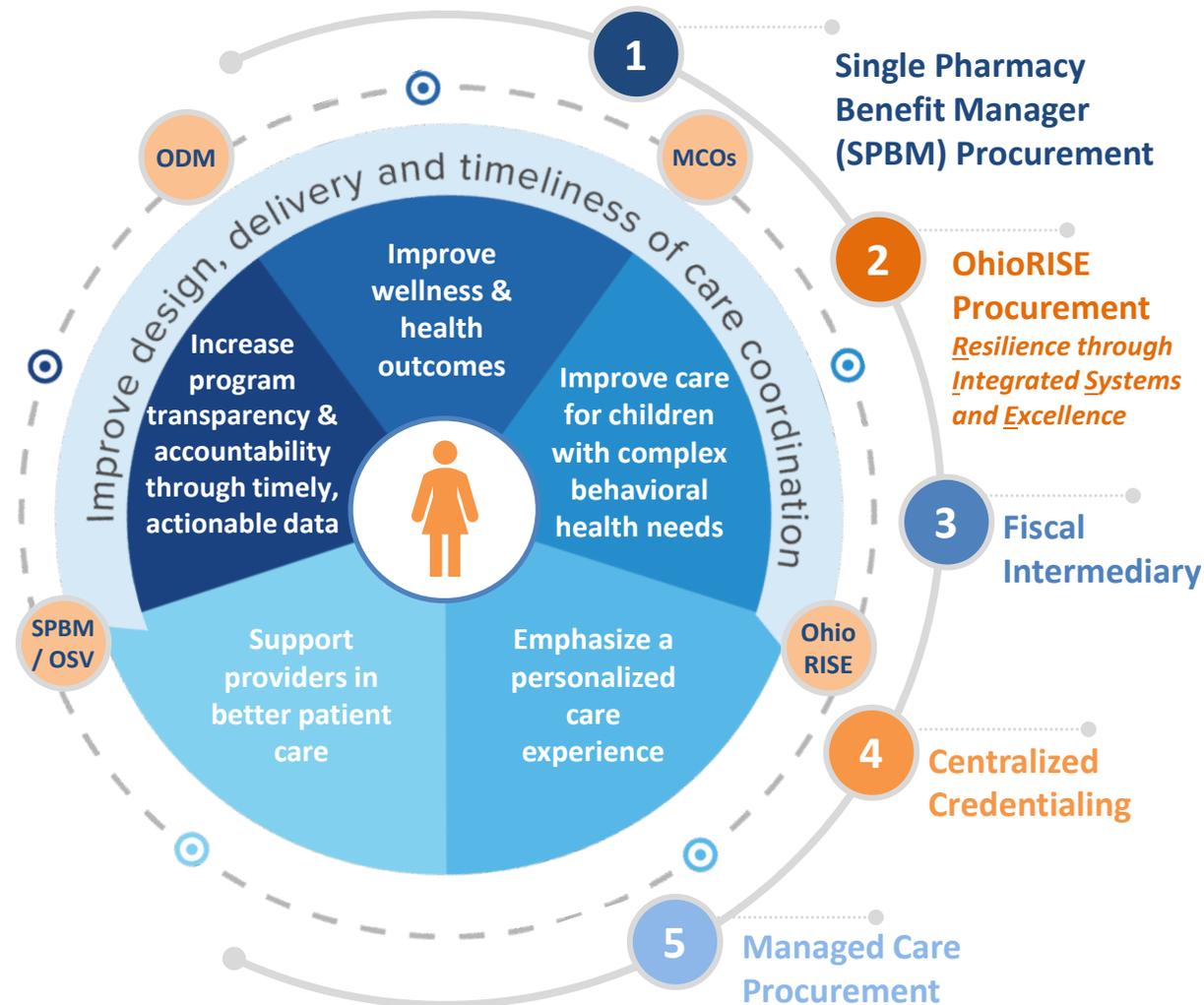
Today's Ohio Medicaid Managed Care Program

Members are impacted by business decisions that don't always take their needs or circumstances into consideration. Providers are not always treated as partners in patient care. We want to do better for the people we serve.



"Next Generation" of Managed Care in Ohio

The focus is on the individual with strong coordination and partnership among MCOs, vendors & ODM to support specialization in addressing critical needs.





Resilience through Integrated Systems and Excellence

A specialized, statewide managed care program for youth with complex behavioral health and multisystem needs.



Specialized Managed Care Program

Aetna Better Health of Ohio will serve as the OhioRISE plan.



Shared Governance

OhioRISE features multi-agency governance to drive toward improving cross-system outcomes – we all serve many of the same kids and families.



Coordinated and Integrated Care & Services

OhioRISE brings together local entities, schools, providers, health plans, and families as part of our approach for improving care for enrolled youth.



Prevent Custody Relinquishment

OhioRISE will utilize a new 1915(c) waiver to target the most in need and vulnerable families and children to keep families together.

OhioRISE Enrollment

- ✓ Enrolled in Medicaid (managed care or fee for service)
- ✓ Age 0 - 20
- ✓ In need of significant behavioral health (BH) service
- ✓ Require significant functional intervention, as assessed by the Child and Adolescent Needs and Strengths (CANS)
- ✓ Estimate 50-60,000 children & youth by end of year 1

OhioRISE Services

- ✓ All existing behavioral health services – with a few limited exceptions (BH emergency dept.)
- ✓ Intensive and Moderate Care Coordination *NEW*
- ✓ Intensive Home-Based Treatment (IHBT) *ENHANCED*
- ✓ Psychiatric Residential Treatment Facilities (PRTF) *NEW*
- ✓ Behavioral Health Respite *ENHANCED*
- ✓ Flex funds to support implementing a care plan *NEW*
- ✓ 1915(c) waiver that runs through OhioRISE *NEW*
 - Unique waiver services & eligibility
- ✓ Mobile Response and Stabilization Service (MRSS) *NEW*
 - Also covered outside of OhioRISE (MCO and fee for service)

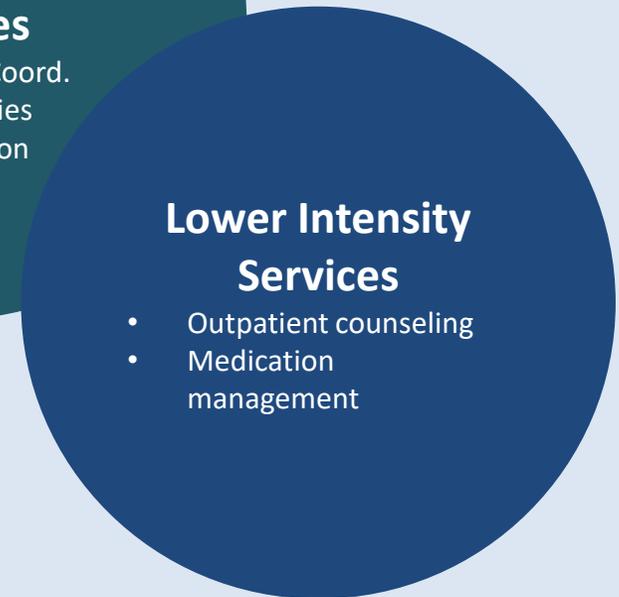
We Need to Build Significant Capacity to Shift the System



CURRENT STATE



FUTURE STATE



OhioRISE Ecosystem

Family and Children First Cabinet Council:

Governor's Office of Children's Initiatives, Office of Family & Children First MHAS, ODJFS, DODD, ODM, DYS, DRC, ODH, ODE,
Federal and State funds | Governance and Oversight

Aetna, the OhioRISE Plan

Contract with providers, CMEs
to deliver care to enrolled
children

Service Providers

Contract with OhioRISE and MCOs to provide services

Medicaid Managed Care Organizations (MCOs)

Coverage of physical
health, limited BH services

OhioRISE Advisory Council

Ongoing stakeholder involvement and
engagement

Network of Care Management Entities (CMEs)

Provide Intensive Care Coordination using High
Fidelity Wraparound

Ohio Department of Medicaid (ODM)

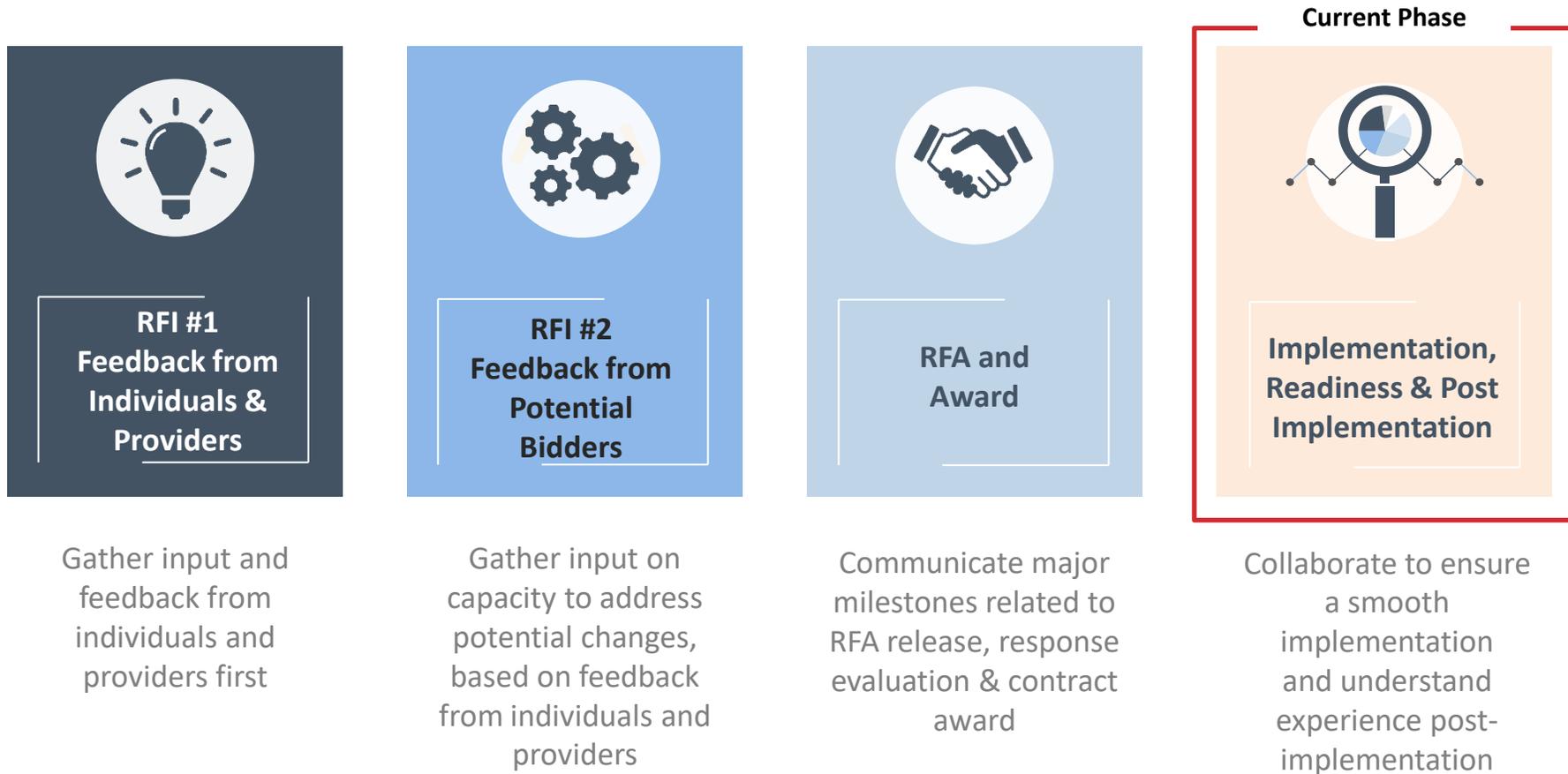
Contract, provide oversight
of the OhioRISE and MCOs



Child and Adolescent BH Center of Excellence (COE)

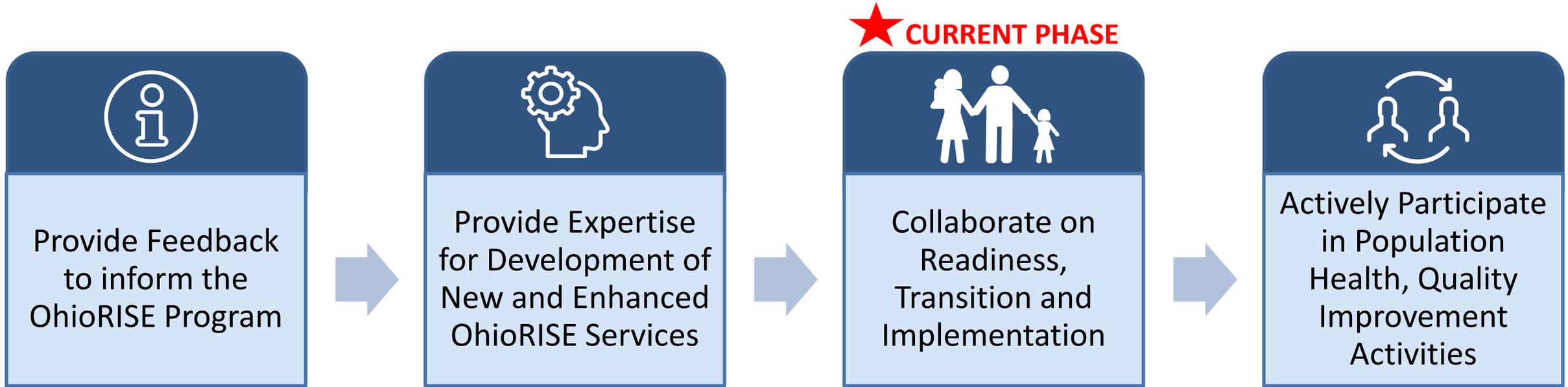
Support evidence-based practices, training, fidelity
reviews, workforce development

Medicaid Managed Care Procurement Project Phases



The current focus of the managed care procurement is on collaborating with our partners to ensure a smooth readiness, implementation, and post-implementation experience.

Stakeholder Input Through Program Phases



Communicate with individuals we serve and our shared community partners
Provide ongoing feedback to OhioRISE Governance Network, collaborate, and learn across systems

OhioRISE Advisory Committee & Workgroup Structure

