



Ohio Department of Medicaid

## ODM 2022 Periodical

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## **Ohio Medicaid Members – Select Your Next Generation Plan Now!**

### **Ohio Medicaid Members – Select Your Next Generation Plan Now!**

On December 1, 2022, Ohio Medicaid's managed care program will change for the better! The Ohio Department of Medicaid (ODM) is introducing its Next Generation managed care plans to focus on the individual, honor members' choice, and provide continuity in the provision of members' care.

The Next Generation managed care plan changes do not apply to MyCare Ohio plans, which will continue to provide benefits to Ohioans who receive both Medicaid and Medicare benefits, with enhanced coordination of medical, behavioral, and long-term care services.

The Next Generation of Ohio Medicaid program will be implemented in stages to avoid unnecessary disruption and confusion for members and to reduce burdens on our service providers. After the implementation of OhioRISE on July 1 and Centralized Credentialing and the Single Pharmacy Benefit Manager on October 1, the Next Generation managed care plans will be implemented on December 1 to provide a more personalized approach to supporting Ohio Medicaid members' healthcare needs.

Have questions about how to take advantage of the changes ahead? Visit <https://www.ohiomh.com/>, review the [Member Transition Placemat](#) and [Member Transition FAQs](#), or read on for answers to some of the most common questions.

#### **How can I ensure I don't lose coverage?**

In the coming months, Ohio Medicaid members will receive many communications about their healthcare coverage. It is incredibly important for you to ensure your contact information is up to date. Additionally, please carefully review all communications shared by ODM and follow the instructions provided to ensure continuity of coverage. Learn more [here](#).

#### **What actions do I need to take to keep coverage or change plans?**

Ohio Medicaid encourages you to review the Next Generation plans available and select the plan that best meets your healthcare needs. Current Ohio Medicaid managed care members who do not select a plan will stay with their current plan, with the exception of Paramount members. Paramount Advantage Medicaid has been acquired by Anthem Blue Cross and Blue Shield (Anthem).

Anthem is working with Paramount Advantage to continue providing your healthcare coverage and you will continue receiving healthcare coverage through Paramount Advantage until the Next Generation managed care plans begin providing healthcare coverage. At that time Anthem will be your Next Generation managed care plan. You do not need to take any action to begin receiving healthcare benefits through Anthem and there will be no disruption in your care. All Ohio Medicaid managed care members

can select a different plan at any time until the end of open enrollment through November 30.

**What does this mean for current Ohio Medicaid managed care members who are also enrolled in the OhioRISE program?**

OhioRISE enrollees will receive their behavioral health benefits through Aetna (the OhioRISE plan) and their physical health services through a separate managed care organizations or fee-for-service Medicaid.

**How can I select a Next Generation plan?**

You can review your options using information on the Medicaid Consumer Hotline website at <https://www.ohiomh.com/>. You may select your plan at any time through November 30, by contacting the Ohio Medicaid Consumer Hotline at (800) 324-8680 or through the online portal at <https://members.ohiomh.com>.

**What resources are available to me to help them identify which Next Generation plan best meets my healthcare needs?**

- The Next Generation Health Plan Comparison document is available on <https://www.ohiomh.com/> and provides an overview of the services that all Next Generation managed care plans provide, and specific value-added services provided by each individual plan.
- The [Find A Provider search tool](#) can help members identify which Next Generation managed care plans their trusted providers are contracted – or “in network” – with.
- Each Next Generation managed care organization (MCO) has a member website that members can visit to learn more about that MCO’s Next Generation of Ohio Medicaid plan and their approach to serving Ohio Medicaid managed care members:
  - [AmeriHealth Caritas Ohio, Inc.](#)
  - [Anthem Blue Cross and Blue Shield](#)
  - [Buckeye Community Health Plan](#)
  - [CareSource Ohio, Inc.](#)
  - [Humana Healthy Horizons in Ohio](#)
  - [Molina Healthcare of Ohio, Inc.](#)
  - [UnitedHealthcare Community Plan of Ohio, Inc.](#)
- Members can call the Medicaid Consumer Hotline at (800) 324-8680 if they have additional questions about the Next Generation managed care plan options available.
- Ohio Medicaid Managed Care Member FAQ is available on <https://www.ohiomh.com/> and answers questions related to member transition and provides background about Ohio Medicaid’s Next Generation program.

- Next Generation Plan Selection Micro Videos provide information and answers questions related to the transition to the Next Generation managed care plans.
  - [When do members select a Next Generation managed care plan?](#)
  - [What Next Generation managed care plans are available?](#)
  - [How do members select a Next Generation managed care plan?](#)
  - [When do members start receiving health care services from Next Generation managed care plans?](#)
  - [How does member transition enrollment impact current Paramount Advantage managed care members?](#)
  - [How does member transition enrollment impact members who become eligible for Ohio Medicaid managed care on or after March 1, 2022?](#)

### **When will I begin receiving services from my selected plan?**

Ohio Medicaid managed care members will remain with their current managed care plan until Ohio Medicaid's Next Generation managed care plans begin providing healthcare coverage on December 1, 2022.

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## **Members: New Member ID Cards on October 1st**

Members, please keep an eye on your mail for a new member ID card, which you should receive before October 1, 2022.

Beginning October 1, your pharmacy benefits will be covered by the single pharmacy benefit manager (SPBM), Gainwell Technologies. Ohio Department of Medicaid (ODM) pharmacy benefits will no longer be provided by individual managed care organizations (MCO).

You will receive your new card from your MCO. In addition to a new design featuring the Next Generation logo, the card includes contact information for Gainwell and the ODM Integrated Help Desk.

Please use this card beginning October 1 and present it to your pharmacy when filling prescriptions.

If you haven't received your new card by October 1, don't panic! You can still have prescriptions filled. Please contact your MCO to learn more about how to print your card or access an electronic version. You may find relevant contact information on their website or on the back of your current member ID card:

- [Anthem Blue Cross and Blue Shield Ohio](#)
- [Buckeye Health Plan – Ohio Medicaid ID Card](#)
- [Care Source – Ohio Medicaid](#)

- [Molina Healthcare – Ohio Medicaid ID Card](#)
- [Paramount – Ohio Medicaid](#)
- [United Healthcare Community Plan of Ohio](#)

If you are trying to fill a prescription at the pharmacy without the new card, the pharmacy will need the following information:

1. Gainwell RxBIN: 024251
2. Gainwell RxPCN: OHRXPROD
3. Your Ohio 12-digit Medicaid Member ID (formerly called the MMIS ID). Gainwell will NOT accept the “Member ID” assigned by the managed care plans.

For general questions, members can contact the Medicaid Consumer Hotline at 1-800-324-8680. Don't miss out on important information from Ohio Medicaid. Update your contact information by calling the Ohio Medicaid Consumer Hotline at 1-800-324-8680 or by accessing the Ohio Benefits Self-Service Portal at [ssp.benefits.ohio.gov](http://ssp.benefits.ohio.gov).

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to subscribe to the [ODM 2022 Periodical](#).

## Connect With Us



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