

OhioRISE Member Care FAQs

Program and Services

How is OhioRISE different from Ohio Medicaid’s (ODM) typical coverage for behavioral health?

OhioRISE focuses on young people who need specialized care. While all children and youth with Ohio Medicaid can access mental health and substance use disorder care, OhioRISE enrollees will also be offered new and improved behavioral health services. OhioRISE enrollees will receive their behavioral health benefits through Aetna (the OhioRISE plan) and their physical health services through a separate managed care organization or fee-for-service Medicaid.

Who may benefit from OhioRISE?

Children and youth who may benefit from OhioRISE:

- Have multiple needs that result from behavioral health challenges,
- Have multisystem needs or are at risk for deeper system involvement, and/or
- Are at risk of out-of-home placement or are returning to their families from out-of-home placement.

Young people with multisystem needs often require help and services from community systems which may include juvenile justice, child protection, developmental disabilities, schools, mental health and addiction, and others.

What special services does OhioRISE provide to members?

OhioRISE will provide the following new and improved behavioral health services:

- Intensive and Moderate Care Coordination
- Improved Intensive Home-Based Treatment (IHBT)
- In-state Psychiatric Residential Treatment Facilities (PRTFs)
- Behavioral Health Respite
- Primary Flex Funds
- Mobile Response and Stabilization Services (MRSS)

Why are these services being provided by OhioRISE and not the “regular” Ohio Medicaid plan?

Young people with complex behavioral health needs benefit from more intensive services and a coordinated approach to planning their care. OhioRISE works with multiple providers and organizations to make sure a child or youth has their needs met through a care plan that values kids’ and families’ voices and choices.

OhioRISE Member Care FAQs

Program and Services

Who is eligible for OhioRISE?

Children and youth who may be eligible for OhioRISE:

- Are eligible for Ohio Medicaid (either managed care or fee-for-service),
- Are age 0-20, and
- Require significant behavioral health treatment needs, measured using the Ohio Child and Adolescent Needs and Strengths (CANS) assessment.

Children and youth may also be eligible for OhioRISE due to certain urgent conditions. For example, if a child or youth is in a hospital for behavioral health reasons.

What is a CANS assessment?

A CANS assessment is a tool used to determine eligibility for OhioRISE. It gathers the young person and family's story to understand their needs and strengths, and to help determine the best ways to provide help. The CANS assessment is updated regularly to aid with ongoing care planning.

Where can a child or youth go to receive a CANS assessment?

To ask for a CANS assessment, contact:

- A child or youth's managed care organization,
- Aetna Better Health of Ohio,
- A local care management entity,
- The Medicaid Consumer Hotline, or
- Behavioral health providers or Family and Children First Councils, which may have a CANS assessor onsite or be able to link to one.

When can a child or youth start receiving OhioRISE services?

Following a CANS assessment, children and youth found to be eligible are enrolled in OhioRISE effective the date their CANS assessment is submitted. In urgent cases, enrollment into OhioRISE will be:

- The date of admission for an inpatient hospital stay for mental illness or substance use disorder or
- The date of admission into a Psychiatric Residential Treatment Facility (PRTF).

OhioRISE Member Care FAQs

Program and Services

Is enrollment in OhioRISE mandatory?

Yes. If a child or youth is eligible for OhioRISE, enrollment into OhioRISE is mandatory. If a child or youth is not eligible, a notice of denial and hearing rights will be mailed to them. If a child or youth or their parent/guardian does not want them to be enrolled in OhioRISE, they can ask to be disenrolled. ODM will review the request and decide if disenrollment is appropriate. A child or youth who is disenrolled from OhioRISE will not be able to get the new and improved services because these services are only available through OhioRISE.

Where can I learn more about OhioRISE?

Visit the OhioRISE webpage at managedcare.medicaid.ohio.gov/ohiorise

Where can I direct my questions about OhioRISE?

You can email us with questions at OhioRISE@medicaid.ohio.gov