

# Options for Initiating a Referral to OhioRISE / CANS Assessment

❖ Contact the youth’s MCO directly.

- MCO must ensure an initial CANS assessment appointment for the purpose of determining OhioRISE eligibility is scheduled within 72 hours of referral to the MCO.
- The MCO must have a process in place to ensure the initial CANS assessment is completed within 10 business days after scheduling.

MCO	Phone Number	Website
Anthem BCBS*	1-800-462-3589	<a href="https://www.anthem.com/oh/medicaid/welcome">https://www.anthem.com/oh/medicaid/welcome</a>
Buckeye	1-866-246-4358	<a href="http://www.buckeyehealthplan.com">www.buckeyehealthplan.com</a>
CareSource	1-800-488-0134	<a href="http://www.caresource.com">www.caresource.com</a>
Molina	1-855- 665-4623	<a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a>
United	1-800-895-2017	<a href="http://www.uhcommunityplan.com">www.uhcommunityplan.com</a>

*\*Administered by Paramount Advantage in West and Northeast Region until later in 2022*

Additional Ohio Medicaid Managed Care Organizations (available in last few months of 2022):

MCO	Phone Number	Website
AmeriHealth Caritas	1-833-764-7700	<a href="http://www.amerihealthcaritasoh.com">www.amerihealthcaritasoh.com</a>
Anthem BCBS*	1-844-912-0938	<a href="https://www.anthem.com/oh/medicaid/welcome">https://www.anthem.com/oh/medicaid/welcome</a>
Humana	1-877-856-5702	<a href="http://www.humana.com/HealthyOhio">www.humana.com/HealthyOhio</a>

*\*Administered by Anthem BCBS statewide*

❖ If the child/youth is in fee-for-service Medicaid, contact the Medicaid Consumer hotline at **800-324-8680 (TTY: 800-292-3572)** to identify nearby CANS assessors that can be contacted to schedule a CANS assessment.

- ❖ Contact OhioRISE Member Services at **833-711-0773 (TTY: 711)** from 7 a.m. to 8 p.m. Monday through Friday.
- Aetna Better Health of Ohio will work with the youth and if applicable, their MCO, to coordinate a referral for a CANS Assessment to determine eligibility for the OhioRISE program.