

Options for Initiating a Referral to OhioRISE / CANS Assessment

❖ Contact the youth’s MCO directly.

- MCO must ensure an initial CANS assessment appointment for the purpose of determining OhioRISE eligibility is scheduled within 72 hours of referral to the MCO.
- The MCO must have a process in place to ensure the initial CANS assessment is completed within 10 business days after scheduling.

MCO	Phone Number	Website
AmeriHealth Caritas	1-833-764-7700	www.amerihealthcaritasoh.com
Anthem Blue Cross and Blue Shield	1-800-462-3589	www.anthem.com/oh/medicaid/welcome
Buckeye Community Health Plan	1-866-246-4358	www.buckeyehealthplan.com
CareSource Ohio, Inc.	1-800-488-0134	www.caresource.com
Humana Healthy Horizons in Ohio	1-877-856-5702	www.humana.com/HealthyOhio
Molina Healthcare of Ohio, Inc.	1-855- 665-4623	www.molinahealthcare.com
UnitedHealthcare Community Plan of Ohio, Inc.	1-800-895-2017	www.uhccommunityplan.com

❖ If the child or youth is in fee-for-service Medicaid, contact the Medicaid Consumer hotline at **800-324-8680 (TTY: 800-292-3572)** to identify nearby CANS assessors that can be contacted to schedule a CANS assessment.

❖ Contact OhioRISE Member Services at **833-711-0773 (TTY: 711)** from 7 a.m. to 8 p.m. Monday through Friday.

- Aetna Better Health of Ohio will work with the youth and if applicable, their MCO, to coordinate a referral for a CANS Assessment to determine eligibility for the OhioRISE program.