



Ohio Department of Medicaid

## **ODM 2022 Press**

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## Do You Plan to Conduct Child and Adolescent Needs and Strengths (CANS) Assessments with Ohio’s Children and Youth?



The OhioRISE program uses the Ohio Children’s Initiative CANS tool to establish eligibility, and a wide variety of providers use the CANS to inform care planning and decision-making for children and youth with behavioral health needs. Certified Ohio Children’s Initiative CANS assessors are expected to use the CANS IT System to gather all information about the child, youth and family story to describe their strengths and needs. Currently, over 1,340 certified Ohio Children’s Initiative CANS assessors are registered in the CANS IT System and have submitted over 3,950 CANS assessments!

### Do you plan to conduct CANS assessments with Ohio’s children and youth?

The [CANS Resources page](#) of the OhioRISE webpage provides step-by-step guidance to help you gain access to the CANS IT System and begin completing CANS assessments with Ohio’s children and youth. You will learn how to:



- Obtain your Ohio Children’s Initiative CANS certification.
- Enroll as a Medicaid provider and bill Medicaid for CANS assessments.
- Register your account and use the CANS IT System through training offered by ODM.



### Where can I direct my questions?

CANS training: Please contact the COE at [hxd256@case.edu](mailto:hxd256@case.edu).

Medicaid provider enrollment: Please contact the ODM Integrated Help Desk at 1-800-686-1516 and select the appropriate option for support.

OhioRISE program: Please contact the [OhioRISE mailbox](#) and visit the [OhioRISE webpage](#) for more information on OhioRISE.

Ohio Children’s Initiative CANS IT System: Please contact the [ODM ITS mailbox](#) and include “OhioRISE-CANS ” in the subject line for faster routing.

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## The PNM Pre-Registration Tool is Live!

We are excited to announce that the PNM Pre-Registration tool is live! As a reminder, the Ohio Department of Medicaid (ODM), Department of Developmental Disabilities (DODD), and the Ohio Department of Aging (ODA) are implementing a new Provider Network Management (PNM) module on Oct. 1. The PNM module will replace the current MITS provider enrollment subsystem and MITS provider portal and will require an OH|ID for provider access. The PNM Pre-Registration tool will be available from Aug. 15 until Sept. 23 and will ease the transition and prevent disruptions to system access for providers ahead of go-live on Oct. 1.

### How do I access the PNM Pre-Registration tool?

Please visit [www.pnm-preregistration.omes.maximus.com](http://www.pnm-preregistration.omes.maximus.com) to access the PNM Pre-Registration tool directly. You can also access the PNM Pre-Registration tool through a link on the [PNM & Centralized Credentialing page](#). From there, you will be able to begin the pre-registration process. For providers who have already created an OH|ID, you will not need to complete pre-registration.

### What should I do if I don't have an OH|ID yet?

The PNM Pre-Registration tool will automatically redirect you to the OH|ID account creation site, but you can also create an OH|ID in just a few minutes using the steps below:

- Go to [myohio.gov](http://myohio.gov).
- Fill in the appropriate fields with user information and create account.
- An email confirmation will be sent following registration.
- Once you have logged in, please fill in the required fields with the correct security information and address any error messages that appear if you complete the security questions unsuccessfully.

### Need Help?

For technical support while pre-registering, please contact the Integrated Help Desk Command Center at **1-800-686-1516**. For questions about the PNM or Pre-registration period (non-technical inquiries) please email: [PNMCommunications@medicaid.ohio.gov](mailto:PNMCommunications@medicaid.ohio.gov). To learn more about the PNM module and Centralized Credentialing, visit the [PNM & Centralized Credentialing](#) site. If you have questions about OH|ID, please visit the [OH|ID Help Center](#) (*please note that OH|ID account log in is required to access this site*).

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## Update Your Info for the New Provider Directory!

A state-level provider directory is one of the exciting features of the new Provider Network Management (PNM) module, which will go live Oct. 1. This comprehensive provider network directory will also display managed care organization (MCO) affiliation and provider affiliations by service location.

To support our members and ensure a complete directory at launch, providers must update all addresses in MITS, add all alternate service locations, and check group and group member affiliations are up to date. After Aug. 30, the next opportunity to update your information will be Oct. 1, when PNM goes live.

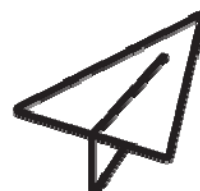
For more information about other changes happening with PNM, please visit: [www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing](http://www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing)

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## Revalidation Update

Beginning Oct. 1, the Ohio Department of Medicaid (ODM) will resume provider revalidation for providers with a typical five-year provider agreement. ODM will send notices to providers via the Provider Network Management (PNM) module 120 days before their revalidation date.



Providers whose revalidations were paused due to the Covid-19 Public Health Emergency will have their past revalidation due dates recalculated following guidance from the Centers for Medicare and Medicaid Services (CMS). Providers will always receive 120-day notice before revalidation due dates. Please ensure that your email address and mailing address are updated in MITS before Aug. 30. After this date, the next opportunity to update your information will be Oct. 1 in PNM.

With the implementation of ODM's Centralized Credentialing Strategic Initiative, ODM is matching revalidation due dates with providers' recredentialing due dates. Providers who are subject to credentialing will no longer have five-year Medicaid agreements. Instead, all credentialed providers will have three-year Medicaid provider agreements to align their revalidation dates and recredentialing dates.

For more information about ODM's revalidation and recredentialing, please visit: [www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing](http://www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing)

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## The Next Generation Health Plan Comparison is Now Available!

Beginning Dec. 1, 2022, the Next Generation managed care plans will provide Ohio Medicaid managed care members more personalized healthcare benefits, such as increased access to care coordination and care management supports, that will help address their individual healthcare needs.

To assist Ohio Medicaid managed care members in choosing which Next Generation plan is the best fit for their healthcare needs, the Ohio Department of Medicaid has introduced the [Next Generation Health Plan Comparison document](#). The Next Generation Health Plan Comparison document provides an overview of

the services that all Next Generation managed care plans provide, and specific value-added services provided by each individual plan.

All Ohio Medicaid managed care members can select a Next Generation plan at any time through Nov. 30.

Have additional questions about what actions Ohio Medicaid managed care members are encouraged to take? Visit [www.ohiomh.com](http://www.ohiomh.com), or read on for answers to some of the most common questions.

### **Will Ohio Medicaid managed care members lose coverage?**

In the coming months, Ohio Medicaid members will receive many communications about their healthcare coverage. It is incredibly important for you to ensure your contact information is up to date. Please carefully review all communications shared by ODM and follow the instructions provided to ensure continuity of coverage. Learn more [here](#).

### **What actions are Ohio Medicaid managed care members encouraged to take to select a plan?**

Ohio Medicaid encourages all managed care members to review and select the Next Generation plan that best fits their healthcare needs.

Members can review and select the Next Generation plan that best fits their healthcare needs at any time through open enrollment ending Nov. 30.

### **What does this mean for current Ohio Medicaid managed care members who are also enrolled in the OhioRISE program?**

OhioRISE enrollees will receive their behavioral health benefits through Aetna (the OhioRISE plan) and their physical health services through a separate managed care organization or fee-for-service Medicaid.

### **What does this mean for current Ohio Medicaid managed care members currently with Paramount Advantage?**

Current Ohio Medicaid managed care members who do not select a plan will stay with their current plan, with the exception of Paramount members. Paramount Advantage Medicaid has been acquired by Anthem Blue Cross and Blue Shield (Anthem). Anthem is working with Paramount Advantage to continue providing your healthcare coverage and you will continue receiving healthcare coverage through Paramount Advantage until the Next Generation managed care plans begin providing healthcare coverage. At that time Anthem will be your Next Generation managed care plan. You do not need to take any action to begin receiving healthcare benefits through Anthem and there will be no disruption in your care. All Ohio Medicaid managed care members can select a different plan at any time until the end of open enrollment through Nov. 30.

### **What does this mean for Ohio Medicaid managed care members in a continuing plan?**

Ohio Medicaid members do not need to do anything and will remain with their current managed care plan. Ohio Medicaid encourages all members to review the Next Generation plans available and select the plan that best meets their healthcare needs. Members can review and select the Next Generation plan that best fits their healthcare needs at any time through Nov. 30.

### **What does this mean for newly eligible Ohio Medicaid managed care members?**

Individuals who are newly eligible for managed care, those who are currently in Medicaid fee-for-service not enrolled with a managed care plan, and those with a gap in eligibility of 91+ days will receive care paid

for through Medicaid fee-for-service until Dec. 1 when they will be transitioned to an Ohio Medicaid Next Generation plan.

ODM will notify impacted members which plan they have been transitioned to. Members can review and select the Next Generation plan that best fits their healthcare needs at any time through open enrollment through Nov. 30. Newborns and case additions will continue to be added to managed care plans as they become Medicaid eligible during this time.

### **How can an Ohio Medicaid managed care member select a Next Generation plan?**

Managed care members can review their options using information in communications distributed by Ohio Medicaid and housed on the Medicaid Consumer website at [www.ohiomh.com](http://www.ohiomh.com). Managed care members may select their plan at any time through Nov. 30, by contacting the Ohio Medicaid Consumer Hotline at 800-324-8680 or through the online portal at [www.members.ohiomh.com](http://www.members.ohiomh.com).

### **What resources are available to Ohio Medicaid managed care members to help them identify which Next Generation plan best meets their healthcare needs?**

- The [Next Generation Health Plan Comparison document](#) provides an overview of the services that all Next Generation managed care plans provide, and specific value-added services provided by each individual plan. The Health Plan Comparison is available on Medicaid Consumer website at [www.ohiomh.com](http://www.ohiomh.com).
- The [Find A Provider search tool](#) can help members identify which Next Generation managed care plans their trusted providers are contracted – or “in network” – with.
- Each Next Generation managed care organization (MCO) has a member website that members can visit to learn more about that MCO’s Next Generation of Ohio Medicaid plan and their approach to serving Ohio Medicaid managed care members:
  - [AmeriHealth Caritas Ohio, Inc.](#)
  - [Anthem Blue Cross and Blue Shield](#)
  - [Buckeye Community Health Plan](#)
  - [CareSource Ohio, Inc.](#)
  - [Humana Healthy Horizons in Ohio](#)
  - [Molina Healthcare of Ohio, Inc.](#)
  - [UnitedHealthcare Community Plan of Ohio, Inc.](#)
- Members can call the Medicaid Consumer Hotline at 800-324-8680 if they have additional questions about the Next Generation managed care plan options available.

### **When will Ohio Medicaid managed care members begin receiving services from their selected plan?**

Ohio Medicaid managed care members will remain with their current managed care plan until Ohio Medicaid's Next Generation managed care plans begin providing healthcare coverage on Dec. 1.

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## Provider Enrollment and Maintenance Blackout Dates

Important changes that may impact you as an Ohio Medicaid (ODM), Department of Developmental Disabilities (DODD), or Ohio Department of Aging (ODA) provider are coming, and we want to make sure you're aware of them.

On Aug. 1, the Ohio Department of Medicaid (ODM) temporarily stopped accepting provider enrollment applications as we transition to the new Provider Network Management (PNM) module. New provider enrollment applications are on hold until Oct. 1. ODM can backdate enrollment after verifying the provider meets all eligibility criteria for the time period.

Due to the July 1, 2022, launch of the OhioRISE program, organizational or individual practitioners who will be providing services covered by the OhioRISE program may enroll with Medicaid and add OhioRISE provider specialties between Aug. 1 and Sept. 30, 2022, to begin providing and billing for services. For guidance on this process, please view the [OhioRISE Provider Enrollment During System Transition Guidance](#) available on the [Resources for Community Partners and Providers page](#) of the [OhioRISE webpage](#)."

Beginning Aug. 31, all provider demographic and agent maintenance update functionality will be closed for conversion of data in MITS. **Enrolled providers should update their demographic information in MITS by Aug. 30** or plan to hold updates until Oct. 1. Please visit the following link to the MITS Secure Portal Login:

[www.ohmits.com/prosecure/authtam/login](http://www.ohmits.com/prosecure/authtam/login)

**Please make sure to add or update all practice locations and provider affiliations in advance of data conversion.**

On Oct. 1, provider enrollment and maintenance-related activities will resume and be accessed using PNM. For more information about PNM and trainings, please visit:

[www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing](http://www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing)



For more information visit:

- [www.medicaid.ohio.gov](http://www.medicaid.ohio.gov)
- [www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing](http://www.managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing)

Send questions to:

- Ohio Medicaid Next Generation Program: [ODMNextGen@medicaid.ohio.gov](mailto:ODMNextGen@medicaid.ohio.gov)
- PNM Module: [PNMCommunications@medicaid.ohio.gov](mailto:PNMCommunications@medicaid.ohio.gov) (for questions regarding our upcoming PNM Module)
- Centralized Credentialing: [Credentialing@medicaid.ohio.gov](mailto:Credentialing@medicaid.ohio.gov) (for questions regarding our upcoming centralized credentialing program)



For providers certified by DODD, please click [here](#) to learn more and view important cut-off dates. For more information visit: [www.DODD.Ohio.Gov](http://www.DODD.Ohio.Gov)

Send questions regarding provider certification to:

- DODD Waiver Providers: [Certification@dodd.ohio.gov](mailto:Certification@dodd.ohio.gov)
- DODD Licensure Development: [LicensureDevelopmentApps@dodd.ohio.gov](mailto:LicensureDevelopmentApps@dodd.ohio.gov)



For providers certified by ODA, please click [here](#) to learn more. For more information visit: [www.Aging.Ohio.Gov/certification-changes](http://www.Aging.Ohio.Gov/certification-changes)

Send ODA provider certification questions to:

- [Provider\\_Inquiry@age.ohio.gov](mailto:Provider_Inquiry@age.ohio.gov)

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## **Registration is open for Provider Network Management (PNM) Training!**

As you are likely aware, Ohio Medicaid is in the process of implementing our Next Generation program to focus on the individual rather than the business of managed care so that we can do better for the people we serve. One way we hope to achieve this vision is through the implementation of the Provider Network Management (PNM) module to reduce the administrative burden on providers.

### **Training and Learning Management System**

In preparation for Stage 2 go-live (Oct. 1, 2022), we are offering a variety of training options including self-paced, virtual, and in-person training options. Absorb, the Learning Management System (LMS), is where you will access the self-paced training and sign up for the virtual and/or in-person sessions.

### **LMS Registration**

Training sessions are scheduled to begin Aug. 1, and it is important that you create an account in the LMS to ensure you have access to all training sessions, answer forms, and PNM resources in advance. Click on the appropriate link below, based on your provider type, to access the LMS and follow the steps to create your account and register for training:

### **Questions**

Please email [OhioTrainingTeam@maximus.com](mailto:OhioTrainingTeam@maximus.com) with any questions regarding training sessions or additional information.

### ***About the PNM and Centralized Credentialing***

The PNM module and Centralized Credentialing program are part of the “Big 5” strategic initiatives being implemented within the Next Generation of Ohio Medicaid’s managed care program.



The PNM will replace the current Medicaid Information Technology System (MITS) provider enrollment subsystem provider portal. This module will be implemented along with Centralized Credentialing, which is a state-level single centralized provider credentialing process. These initiatives will modernize the system by streamlining processes and reducing administrative burdens for providers. For more information about PNM and Centralized Credentialing, visit the [Managed Care website](#).

Thank you in advance for your consideration and for your support of ODM's Next Generation vision.

<b>Provider Group</b>	<b>Enrollment Key</b>	<b>Enrollment Key Link</b>
<b>Individual Providers</b>	individualprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=individualprovider">www.ohiopnm.myabsorb.com?KeyName=individualprovider</a>
<b>Group/Organization Providers</b>	grouporgprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=grouporgprovider">www.ohiopnm.myabsorb.com?KeyName=grouporgprovider</a>
<b>Hospital Providers</b>	hospitalprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=hospitalprovider">www.ohiopnm.myabsorb.com?KeyName=hospitalprovider</a>
<b>Facility Providers</b>	facilityprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=facilityprovider">www.ohiopnm.myabsorb.com?KeyName=facilityprovider</a>
<b>Behavioral Health Individual Providers</b>	bhindividualprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=bhindividualprovider">www.ohiopnm.myabsorb.com?KeyName=bhindividualprovider</a>
<b>Behavioral Health Organization Providers</b>	bhorgprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=bhorgprovider">www.ohiopnm.myabsorb.com?KeyName=bhorgprovider</a>
<b>DODD Waiver Providers</b>	doddwaiverprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=doddwaiverprovider">www.ohiopnm.myabsorb.com?KeyName=doddwaiverprovider</a>
<b>DODD Non-Medicaid Providers</b>	doddnomedprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=doddnonmedprovider">www.ohiopnm.myabsorb.com?KeyName=doddnonmedprovider</a>
<b>ODA Waiver Providers</b>	odawaiverprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=odawaiverprovider">www.ohiopnm.myabsorb.com?KeyName=odawaiverprovider</a>
<b>ODM Waiver Providers</b>	odmwaiverprovider	<a href="http://www.ohiopnm.myabsorb.com?KeyName=odmwaiverprovider">www.ohiopnm.myabsorb.com?KeyName=odmwaiverprovider</a>

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to [subscribe to the ODM 2022 Press](#).

## Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please [visit our website here](#).

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