



Ohio Department of Medicaid

ODM 2022 Press

November 18, 2021

In This Issue:

- [Annual Managed Care Open Enrollment Update](#)
- [Next Generation MCE Contracting Update](#)
- [OhioRISE Frequently Asked Questions \(FAQ\) Document is Available](#)
- [New Single Pharmacy Benefit Manager \(SPBM\) and Pharmacy Pricing and Audit Consultant \(PPAC\) Frequently Asked Questions \(FAQ\) Document](#)
- [Connect With Us](#)

Hello!

Welcome to the *ODM 2022 Press*, previously called the *ODM Managed Care Procurement Press*, a short periodic update on the progress of the Ohio Department of Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to one or both of our Requests for Information (RFIs), met with ODM Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at ODMNextGen@medicaid.ohio.gov.

Annual Managed Care Open Enrollment Update

The annual managed care open enrollment is underway and many members have already made their managed care plan selection!

Members who have not selected a managed care plan still have time! The official managed care open enrollment period is December 1st - December 31st. [Ohio Medicaid members do not have to do anything if you want to keep your current Medicaid managed care plan.](#) Members can explore the managed care plans available through ODM and enroll by visiting www.ohiomh.com or by contacting the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. Saturday. They can provide interpreters and answer member questions about open enrollment.

The annual managed care open enrollment includes ODM's current managed care plans. Additional information will be communicated in spring 2022 regarding how members can explore and select ODM's next generation managed care plans.

To learn more about the annual managed care open enrollment process for 2021, check out the [Ohio Medicaid Consumer Hotline website](#).

[Return to Top](#)

Next Generation MCE Contracting Update

The Ohio Department of Medicaid's next generation managed care program will go live July 1, 2022. At that time, we will introduce new programs, services, and managed care entities (MCEs).

In preparation for the next generation program, we encourage providers to contact the next generation MCEs that they are interested in contracting with to begin the process to join their provider networks. Provider contracting contact information for the next generation MCEs can be found on the [Resources for Providers webpage of](#)

[the next generation Ohio Medicaid website.](#)

Contracting must be completed by February 15, 2022 to be included in the Next Generation Provider Directory on day 1 of member transition enrollment. This allows members to have all the information needed to decide which managed care plan is best for them. No change is being made to the timeline or process for updating the Provider Directory - the Provider Directory will continue to be updated on an ongoing basis.

If you are an individual provider and do not directly contract with a managed care plan today, please know that your agency is also receiving this e-mail. This may not apply to you as an individual provider, and you may not have to do anything.

[Return to Top](#)

OhioRISE Frequently Asked Questions (FAQ) Document is Available



OhioRISE (Resilience through Integrated Systems and Excellence) is one of ODM's next generation strategic initiatives. OhioRISE is a specialized managed care program for youth with complex behavioral health and multi-system needs. On April 1, 2021, ODM selected Aetna Better Health of Ohio to serve as the new OhioRISE specialized managed care organization. Based on a System of Care approach, OhioRISE aims to expand access to in-home and community-based services. Aetna will contract with regional care management entities to help OhioRISE members and families connect to the resources they need to navigate their interactions with multiple systems such as

juvenile justice, child protection, developmental disabilities, mental health and addiction, education, and others.

You can learn more about OhioRISE by visiting the [OhioRISE FAQ document](#) available on the [OhioRISE webpage on the next generation website](#). The OhioRISE FAQ document will communicate responses to ongoing questions and continue to be updated and shared on a monthly basis. Please direct any additional OhioRISE questions to the [OhioRISE mailbox](#).

[Return to Top](#)

New Single Pharmacy Benefit Manager (SPBM) and Pharmacy Pricing and Audit Consultant (PPAC) Frequently Asked Questions (FAQ) Document

Visit the [Single Pharmacy Benefit Manager \(SPBM\) webpage on the next generation website](#) to view the new [SPBM and PPAC FAQ document](#) featuring questions from members, pharmacists, and prescribers.

The SPBM will be a single system to improve management and administration of pharmacy benefits for managed care members in an efficient and responsible manner. The PPAC will work with ODM to eliminate conflicts of interest, assist in oversight of pharmacy network, and promote program transparency and accountability.

If you have follow-up questions regarding SPBM or PPAC, please reach out to the [SPBM mailbox](#).

[Return to Top](#)

Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please visit our website [here](#).

If you wish to stop receiving messages from *The ODM 2022 Press*, you can [update your preferences](#) or [unsubscribe from this list](#).
