OhioRISE Advisory Council

August 9, 2022

9:00 AM – 11:00 AM
Housekeeping

All participants can mute and unmute their own lines, so please be sure to mute your line when you’re not talking. If you are muted during the meeting and called in, you must press *6 to unmute.

Please introduce yourself by entering your name, title, and organization in the chat feature.

We hope to have robust oral discussion among Advisory Council members. All other attendees may enter comments or questions using the chat feature in Teams.

The slides from this meeting will be available following the meeting on the OhioRISE webpage.

ODM is committed to providing access and inclusion and reasonable accommodation in its services, activities, programs and employment opportunities in accordance with the Americans with Disabilities Act and other applicable laws. For today’s presentation, participants can utilize the closed captioning functionality in Teams by clicking the ellipsis and selecting turn on live captions. If you need assistance, please use the chat feature to indicate assistance is needed.
Meeting Agenda

1. OhioRISE Launch Update
2. OhioRISE 1915(c) Waiver Video
3. Aetna CME Introductions
4. CANS Training and IT System
5. Provider Enrollment and PNM Information
6. Psychiatric Residential Treatment Facility (PRTF) Update
The OhioRISE Advisory Council and Workgroup Members are...

You are our EXPERTS

- Offer specific advice, expert opinions and suggestions to Directors and staff regarding the OhioRISE program
- Provide clinical and programmatic input on key components of new and enhanced services
- Provide critical technical feedback regarding initial implementation activities and OhioRISE operations

Diverse range of expertise and experience

Local system partners

Youth and families with lived experience

Ohio’s geography

Associations and providers of services

Diverse range of expertise and experience

Local system partners

Youth and families with lived experience

Ohio’s geography

Associations and providers of services
Next Generation of Ohio Medicaid Implementation

1. Stage 1: July 1, 2022

OhioRISE has begun providing specialized services, which will help children and youth with behavioral health needs and aid coordination of care for those who receive care across multiple systems.

2. Stage 2: October 1, 2022

Provider Network Management (PNM) / Centralized Credentialing and Single Pharmacy Benefit Manager (SPBM)

Centralized Provider Credentialing will begin which will reduce administrative burden on providers. Also, the Single Pharmacy Benefit Manager (SPBM) will begin providing pharmacy services across all managed care plans and members.

3. Stage 3: December 1, 2022

Next Generation Managed Care Plans and Streamlining of Claims, Prior Authorization, and other Administrative Submissions through OMES

Next Generation managed care plans will be implemented during this stage. Members will experience benefits that help address their individual healthcare needs, such as increased access to care coordination and care management supports. ODM will implement the Fiscal Intermediary (FI) for additional improvements to streamline claims processing, prior authorization requests, member eligibility requests, and claim status inquiries and attachments for providers.
Next Generation of Ohio Medicaid

Improve design, delivery and timeliness of care coordination

Goals of Ohio’s Future Medicaid Program

- Improve Wellness and Health Outcomes
- Emphasize a Personalized Care Experience
- Support Providers in Better Patient Care
- Improve Care for Children and Adults with Complex Needs
- Increase Program Transparency and Accountability
Stakeholder Input Through Program Phases

Provide Feedback to inform the OhioRISE Program

Provide Expertise for Development of New and Enhanced OhioRISE Services

Collaborate on Readiness, Transition and Implementation

Actively Participate in Population Health, Quality Improvement Activities

Communicate with individuals we serve and our shared community partners

Provide ongoing feedback to OhioRISE Governance Network, collaborate, and learn across systems
OhioRISE Launch Update
OhioRISE Accomplishments

Ohio CANS Assessors Registered in the CANS IT System*

1,242

4,677% since July 1, 2022

CANS Assessments Submitted in the CANS IT System*

3,219

14,532% since July 1, 2022

Children and Youth Enrolled in OhioRISE*

7,761

37.2% since July 1, 2022

*Data collected as of 3 p.m. ET on Aug. 8, 2022
Impact Spotlight

ODM distributes a weekly OhioRISE Launch Report featuring OhioRISE impact spotlights. Check out the OhioRISE Launch Information page of the OhioRISE webpage!

The OhioRISE CMEs stuffed 2,500 backpacks with back-to-school supplies at the OhioRISE CME launch party and are distributing them to children and youth within their catchment areas at community events!

A mother informed ODM how pleased she was with the rapid response and support she received from her local CME in navigating an OhioRISE referral and assessment.

ODM hosted the OhioRISE booth at the Ohio State Fair in Columbus. We handed out OhioRISE flyers and brochures to families to raise awareness of the OhioRISE program and offered a DIY planet calming stone activity for children and youth.

A county Job and Family Services (JFS) director expressed how impressed she was to see the State, the OhioRISE plan, and local OhioRISE care management entity (CME) representatives showing up together to address her questions to support the OhioRISE launch!
OhioRISE 1915(c) Waiver Video
View the New 1915(c) Waiver Video!
Aetna CME Introductions
Aetna’s July Updates for the OhioRISE Advisory Council

August 9, 2022
Care Management Entity (CME) Panel Discussion

A CME is an entity contracted with the OhioRISE Plan that provides behavioral health care coordination to OhioRISE Plan enrolled members within a catchment area.

A single CME serves each catchment area.
CME Panel Discussion Questions

What are you most excited about?

Since receiving your CME award, what barriers have you overcome? What are the next barriers you are tackling?
CME Panel Discussion Question

Could you share your organization’s efforts to establish and maintain healthy working relationships with child serving agencies in your catchment area?
CME Catchment Area A
Unison
www.unisonhealth.org

List of counties
Williams, Fulton, Lucas, Defiance, Henry, Paulding, Putnam, Van Wert, Mercer

Contacts:

Administrative
• Jeff De Lay, President & CEO
  419-936-7520
  jdelay@unisonhealth.org

Clinical
• Amanda Kern
  akern@unisonhealth.org

24/7 Crisis Line: 419-904-2273
CME Catchment Area K
The Village Network
thevillagenetwork.org

List of counties
Franklin

Contacts
Administrative
• Linda den Heijer, VP of Program Operations
  740-390-1095
  ldenheijer@thevillagenetwork.com

Clinical
Traci McCarty
tmccarty@thevillagenetwork.com
Phone: (614) 253-8050

24/7 Crisis Line: 614-715-2902
800-368-3232
Questions
CANS Training
CANS Training to date

- **2,277** Certified CANS assessors in Ohio
- **1,242** Assessors registered in CANS IT System
- **911** Assessors with ORC-CANS specialty
- **3,219** Completed CANS assessments in IT System

Updated 08/08/2022
Obtaining Ohio Children’s Initiative CANS Assessor Certification

Assessors **must** have Ohio Children’s Initiative CANS certification to register in the CANS IT System and complete a CANS assessment with a child/youth. To become a certified Ohio Children’ Initiative CANS assessor, providers must:

1. **Complete CANS Training with the Child and Adolescent Behavioral Health Center of Excellence (COE).** Assessors must complete the Transformational Collaborative Outcomes Management (TCOM) training.
   - August CANS training dates are available in the following pages. Additional information about the CANS training process is available on the OhioRISE webpage. We will announce additional CANS training dates each month.

2. **Complete the CANS Assessor certification exam with the Praed Foundation.**
   Register on the [Praed Foundation’s website](https://www.praedfoundation.org) to complete the CANS Assessor certification exam and pass with a 70% or higher.
   - The COE will provide a coupon code to waive the cost of the exam after completing COE CANS training.

3. **Register in the CANS IT System.**
   Please note, assessors must wait one (1) full day after passing the certification exam with Praed to register in the CANS IT System. The CANS IT System receives this information from Praed to verify the exam was taken and passed.
   - Training to orient CANS assessors to the CANS IT System is available on the [OhioRISE webpage](https://ohiorise.org).
# August CANS Training Dates and Registration Links

## August 2022 Training Schedule: Ohio Children’s Initiative CANS Training Series

<table>
<thead>
<tr>
<th>Training Session Title</th>
<th>Date and Time</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCOM and CANS</td>
<td>Aug. 12 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Aug. 17 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS* CME staff only</td>
<td>August 23 from 9:00 – 4:00 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Aug. 26 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
</tbody>
</table>

**CANS Booster Training** is available to assessors who were certified in a previous version of the CANS assessment:

- Booster training allows CANS assessors certified in an earlier version to perform Ohio Children’s Initiative CANS assessments until their next certification date, at which time the assessor must certify in the Ohio Children’s Initiative CANS.

## August 2022 CANS Booster Training Schedule

<table>
<thead>
<tr>
<th>Training Session Title</th>
<th>Date and Time</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CANS BOOSTER TRAINING</strong></td>
<td>August 22 from 9:00 – Noon</td>
<td>[Click here to register]</td>
</tr>
</tbody>
</table>
# September CANS Training Dates and Registration Links

## September 2022 Training Schedule: Ohio Children’s Initiative CANS Training Series

<table>
<thead>
<tr>
<th>Training Session Title</th>
<th>Date and Time</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 2 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 7 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 9 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 12 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 15 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 16 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 21 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>TCOM and CANS</td>
<td>Sept. 28 from 8:30-3:30 p.m.</td>
<td>[Click here to register]</td>
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</tbody>
</table>

## September 2022 CANS Booster Training Schedule

CANS Booster Training is available to assessors who were certified in a previous version of the CANS assessment.

<table>
<thead>
<tr>
<th>Training Session Title</th>
<th>Date and Time</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>CANS BOOSTER TRAINING</td>
<td>Sept. 29 from 9-12 p.m.</td>
<td>[Click here to register]</td>
</tr>
</tbody>
</table>
New COE Training: QRTP CANS and FFPSA

QRTP CANS Practice Applications for FFPSA training session provides participants with an understanding of how the CANS assessment tool is being utilized to support the Family First Prevention Services Act in Ohio. Training participants will also gain an understanding of how to conduct the CANS and effectively play the role of the “Qualified Individual” (QI) and meet all of the FFPSA legislative requirements.

Training will include information about collaborative assessment, engaging the Family and Permanency Team, engaging in effective team-based care planning, using the CANS decision support model, developing a justified recommendation and generating required court documentation.

<table>
<thead>
<tr>
<th>Training Session Title</th>
<th>Date and Time</th>
<th>Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>CANS and QRTP: Practice Applications for FFPSA Qualified Individuals</td>
<td>Aug. 18 from 9-11:30 a.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>CANS and QRTP: Practice Applications for FFPSA Qualified Individuals</td>
<td>Sept. 12 from 9-12 p.m.</td>
<td>[Click here to register]</td>
</tr>
</tbody>
</table>
CANS Office Hours with the COE

- The Center of Excellence’s CANS Office Hours will create an opportunity for professionals who are currently using or preparing to use the CANS in practice to ask individualized questions, gain targeted technical assistance as well as receive coaching support.
- Registration is limited to 15 participants per one hour of Office Hours.
- Office Hours will be conducted virtually and in group format.

<table>
<thead>
<tr>
<th>Date and Time</th>
<th>Registration Link</th>
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<tbody>
<tr>
<td>Aug. 11 from 9-10 a.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>Aug. 25 from 9-10 a.m.</td>
<td>[Click here to register]</td>
</tr>
<tr>
<td>Sept. 14 from 9-10 a.m.</td>
<td>[Click here to register]</td>
</tr>
</tbody>
</table>
CANS Training Waitlist and Registration Cancellation Guidance

Is the training you’d like to attend full?
Email hxd256@case.edu to be placed on a waitlist for FULL trainings

Do you need to cancel your registration?
If you need to cancel your registration, please do the following:

1. Find your auto-generated registration link
2. Open your auto-generated registration link and scroll to the bottom
3. Find the "cancel this registration" section and click the link

If you need additional assistance, you can email Amy Pickens at amy.pickens@case.edu and request assistance with cancellation
# Additional Resources for the CANS

## CANS TRAINING RESOURCES

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CANS Training FAQ</td>
<td>All answers to Frequently Asked Questions about general CANS training, registration, and enrollment.</td>
</tr>
<tr>
<td>CANS Updated Billing Guidance</td>
<td>Updated guidance clarifying the use of the CANS billing code, H2000, for provision of functional assessments using the CANS tool.</td>
</tr>
<tr>
<td>Praed Issue/Question?</td>
<td><a href="mailto:Support@TCOMtraining.com">Support@TCOMtraining.com</a></td>
</tr>
<tr>
<td>Questions for the COE?</td>
<td><a href="mailto:hxd256@case.edu">hxd256@case.edu</a></td>
</tr>
<tr>
<td>Additional Questions?</td>
<td><a href="mailto:OhioRISE@Medicaid.Ohio.gov">OhioRISE@Medicaid.Ohio.gov</a></td>
</tr>
</tbody>
</table>

## CANS IT SYSTEM RESOURCES

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access the CANS IT System</td>
<td>Click here to access the Ohio Children's Initiative CANS IT System.</td>
</tr>
<tr>
<td>Ohio Children's Initiative CANS IT System User Guide</td>
<td>This document provides guidance on CANS IT System registration, login, searching for a child/youth, creating a child/youth assessment, editing your profile, and more.</td>
</tr>
<tr>
<td>Assessor Registration training</td>
<td></td>
</tr>
<tr>
<td>Youth/Child Search and Assessment Creation and Submission training</td>
<td></td>
</tr>
<tr>
<td>CANS IT System Issue?</td>
<td><a href="mailto:MCD-ITS@medicaid.ohio.gov">MCD-ITS@medicaid.ohio.gov</a> (include “OhioRISE-CANS” in the subject line for faster routing.”</td>
</tr>
</tbody>
</table>

Youth/Child Search and Assessment Creation and Submission training
Enrolling as a Medicaid Provider to Bill for CANS Assessments

In order to bill Medicaid for a CANS assessment, certified assessors **must act now** to enroll with Medicaid, add the appropriate “ORC – CANS Assessor” specialty to their provider enrollment, and contract with the OhioRISE plan and the Medicaid managed care organizations (MCOs).

**How do I enroll as a Medicaid provider?**

If you are a provider who is not currently enrolled in the Ohio Medicaid program and wish to enroll to provide any services under the next generation of Ohio Medicaid, including the CANS, please follow the instructions outlined in the OhioRISE Provider Enrollment During System Transition Guidance document.

**How do I add the “ORC – CANS Assessor” specialty to my provider enrollment?**

Once you have enrolled as a Medicaid provider or if you are currently enrolled, you must add the “ORC – CANS Assessor” specialty to your provider enrollment.

- Please follow the instructions outlined in the OhioRISE Provider Enrollment During System Transition Guidance document.

**How do I contract with the OhioRISE plan and the MCOs?**

Please contact them directly using the provider relations contact information found on the Ohio Medicaid Managed Care website’s Resources for Providers page.

Please note, Ohio Children’s Initiative CANS assessors are not required to enroll with Medicaid if they do not intend to bill Medicaid for the service. **You may be a certified assessor and register in the CANS IT System without enrolling as a Medicaid provider.**
CANS IT System
What is the CANS Information Technology System?

Centralized System for documenting CANS assessments and reassessments/updates with a youth/caregiver. Certified Ohio Children’s Initiative CANS assessors will register and use the system to document these assessments in a single location.

Supports our cross-system goal of “one child, one CANS” and ensures that youth/caregivers do not need to retell their stories.

Improves care continuity and collaboration. Outputs/results are accessible to assessors and care team members, promoting cross-system coordination in real-time.

Produces immediate Decision Support Model outputs, including care coordination and care recommendations.

Records information about the child/youth and their caregiver(s) within one shared system.

Track trends and outcomes to identify gaps and inform access and capacity improvement efforts.

The CANS IT System launched on May 2, 2022
Gather Information for Registration

Example of Email
Assessor receives from Praed following certification exam

Certification number does NOT include the letter "c" at the beginning
CANS IT System Registration

1. Go to the Login Page:
   https://cans.medicaid.ohio.gov/login

2. Complete your registration form
   *be sure to include your NPI (if you have one)

3. To complete your CANS IT registration, check your email (including spam folder) and follow prompts below:

   Assessor **USERNAME** will be your email address used to register in the CANS IT System + ".CANS"

*Please note it may take up to 48 hours for the CANS IT System to recognize your certification from the Praed Foundation.*
The CANS IT System is a secure password protected system and information is only accessible to users who authenticate the identity of the individual being assessed.

To address concerns regarding safeguarding of CANS IT assessment information and users’ access to that information, ODM updated the CANS IT system to require all users to agree to safeguard the CANS IT information and use it only for the purpose of conducting CANS assessments.

Existing CANS assessors:

When returning to the CANS IT System for their next login, previously registered users will see a newly updated Terms and Conditions page and attest to having completed training and certification.

New CANS assessors:

Attest to having completed the Ohio Children’s Initiative CANS training and to holding current certification and confirming having read the ODM CANS IT System User Agreement.
CANS IT System User Agreement

Assessors may:

- Only access existing CANS assessments for the individual currently being assessed by the assessor. Any other access is strictly prohibited.
- Use the CANS system to input information for the current CANS assessment and search for existing CANS assessments for the individual currently being assessed.
- Not use the CANS system for any other purpose.

Assessor agrees that it shall not use any information, systems, or records made available to it for any purpose other than to complete the CANS assessment.

Assessor specifically agrees to comply with state and federal confidentiality and information disclosure laws, rules, and regulations applicable to programs under which this Agreement exists.

Assessor will not download or retain any assessment not completed by the associated assessor from the CANS assessment system.
Safeguarding CANS Assessments in Practice

1. CANS assessors’ use of their own completed CANS assessments is subject to HIPAA and other state and federal laws and regulations.

2. Completed CANS assessments may be shared by the Ohio Department of Medicaid with a child/youth’s managed care organization (MCO) and the OhioRISE Plan for the purpose of coordinating that child/youth’s health care.

3. MCOs and the OhioRISE Plan will only share completed CANS assessments with other parties when sharing is necessary to help with coordinating health care. Others who may view CANS assessments for the purpose of coordinating care may include:
   » The child/youth’s OhioRISE care coordinator and other care coordinators,
   » Parents/caregivers, and
   » Other members of the child/youth’s OhioRISE child and family team.
CANS IT System Resources

Available on OhioRISE webpage

- **Ohio Children's Initiative CANS Assessor User Guide**
- **CANS Training FAQ**
- **Training Videos**
  - User Registration
  - Search for Youth/Child and Completing Assessments

Other CANS Resources

- **Medicaid Provider Call Center**
  1-800-686-1516
  Select option 6 for assistance with CANS IT System

- **Updated CANS Billing Guidance**
  Contact COE at hxd256@case.edu for clinical or practice questions
Provider Enrollment During System Transition Information
In preparation for the **Oct. 1 launch of the new Provider Network Management (PNM) module**, which will reduce administrative burden on providers, **ODM will not accept new provider enrollment applications through the MITS Provider Enrollment System starting Aug. 1.**

**ODM and Aetna Better Health of Ohio (Aetna) have partnered to develop a process during this time (Aug. 1, 2022 - Sept. 30, 2022).**

- Organizational or individual practitioners who will be providing OhioRISE services **can be screened for enrollment so that they can provide and bill for services.**
- Currently enrolled Medicaid providers **will be able to add OhioRISE specialties** during the provider enrollment system downtime.

[Click here](#) to view the OhioRISE Provider Enrollment During System Transition Guidance
## Guidance for *New* OhioRISE Provider Enrollment

### August
- If the applicant successfully passes screening to be enrolled prior to Aug. 31, ODM will manually add the provider’s information in MITS and complete the enrollment making the provider active. ODM will issue a welcome letter directly to the provider and copy Aetna on the notification email to the provider.
- The Provider Master File (PMF), which is used by the OhioRISE plan and the MCOs to ensure providers are actively enrolled with Medicaid, will be updated to include the provider enrolled through this process. Providers may submit claims to the relevant payer upon addition to the payer’s network.

### September
- If the applicant successfully passes screening in September, the provider will be notified via email with a cc: to Aetna. The email will include the expected enrollment effective date based on the application/certification date, the provider type, and relevant provider specialty or specialties. A welcome letter and a Medicaid Provider number will not be issued. Credentialing requirements in 5160-1-42 will not be required for organizational or independently licensed practitioners as part of this process.
- The PMF will be updated when the PNM module goes live Oct. 1, 2022. The provider’s information, will be added to a supplemental file that will be shared with Aetna and the MCOs on a weekly basis. Providers may submit claims to the relevant payer upon addition to the payer’s network.

### October
- ODM will manually enroll the providers screened during September in the PNM (with a backdated effective date to match the application date) and issue the welcome letter and the Medicaid Provider ID. Providers may submit claims to the relevant payer upon addition to the payer’s network.
- ODM will begin screening new applications submitted in the PNM provider enrollment system.

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**Important Note:** From Aug. 1, 2022 - Sept.30, 2022, providers who also need to enroll as Ohio Medicaid providers to provide OhioRISE covered services to individuals under age 21 must reach out to Aetna at ohrise-network@aetna.com. Aetna will work with the provider/submitter to complete the enrollment application before ODM manually screens application materials.
# Guidance for Enrolled Providers – OhioRISE Specialty Additions

> Currently enrolled Medicaid providers should follow this guidance to process and add OhioRISE specialties during the provider enrollment system downtime (Aug. 1, 2022 - Sept 30, 2022).

<table>
<thead>
<tr>
<th>August</th>
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<tbody>
<tr>
<td>Providers who already have an Ohio Medicaid Provider ID who need to add a specialty, update their affiliation, or add a new credential to their Medicaid enrollment to bill for services to OhioRISE members may continue to do so following the procedures for adding a new specialty, as outlined in the <a href="https://example.com">OhioRISE Provider Enrollment and Billing Guidance</a>. Specialties added following this process will be reflected on the PMF and providers may submit claims to the relevant payer upon addition to the payer’s network.</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>September</th>
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<tbody>
<tr>
<td>Providers who already have an Ohio Medicaid Provider ID who need to add a specialty to their Medicaid enrollment to bill for services to OhioRISE members will reach out to Aetna at <a href="mailto:ohrise-network@aetna.com">ohrise-network@aetna.com</a> to request the addition of the relevant specialty and include the NPI, the Ohio Medicaid Provider ID, and attach required documentation as outlined in the <a href="https://example.com">OhioRISE Provider Enrollment and Billing Guidance</a>.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>October</th>
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<tbody>
<tr>
<td>Effective Oct. 1, 2022, all provider specialty requests must be submitted using Ohio Medicaid’s new Provider Network Management (PNM) module.</td>
</tr>
<tr>
<td>ODM will manually add the additional specialty or specialties to providers screened during September in the PNM with a backdated effective date to match application date and issue the welcome letter and the Medicaid Provider ID. Providers may submit claims to the relevant payer upon addition to the payer’s network.</td>
</tr>
</tbody>
</table>
Provider Network Management Module Information
PNM Pre-Registration Period: Top 3 Things to Know

1. NEW PORTAL OCTOBER 1

Beginning October 1, the Ohio Department of Medicaid will require all Ohio Medicaid Providers to use an OH|ID to log in and complete key administrative tasks and processes in the new PNM Module.

2. SINGLE SIGN-ON

OH|ID is a secure way to interact with State of Ohio agencies online. Over 2 million people use it to submit forms, file reports, and access apps - all with one account.

3. PRE-REGISTRATION PERIOD

To prevent disruptions to care or administrative tasks, there will be a 6-week Pre-Registration period where Providers can create an OH|ID for their Provider portal ahead of the launch.

KEY DATES

Pre-Registration Period: August 15 - September 23
PNM Module Launch: October 1
## High-level PNM Training Schedule / What is Covered

### Stage 2 Provider Training | PNM & Centralized Credentialing

<table>
<thead>
<tr>
<th>Date</th>
<th>Title</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/1 – 8/5</td>
<td>Individual &amp; Group/Org</td>
<td>Virtual Training for Individual &amp; Group/Organization Providers</td>
</tr>
<tr>
<td>8/8 – 8/12</td>
<td>Hospitals</td>
<td>Virtual Training for Hospital Providers</td>
</tr>
<tr>
<td>8/15 – 8/19</td>
<td>Facilities</td>
<td>Virtual Training for Facilities Providers</td>
</tr>
<tr>
<td>8/22 – 8/26</td>
<td>Behavioral Health</td>
<td>Virtual Training for Behavioral Health Providers</td>
</tr>
<tr>
<td>8/22 – 9/2</td>
<td>Northeast Region</td>
<td>In-Person Training for Northeast Region-enrolled Participants</td>
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<tr>
<td>8/29 – 9/2</td>
<td>DODD Waiver</td>
<td>Virtual Training for DODD Waiver Providers</td>
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<tr>
<td>9/5 – 9/9</td>
<td>ODM &amp; ODA Waiver</td>
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<tr>
<td>9/5 – 9/16</td>
<td>Central / Southeast Region</td>
<td>In-Person Training for Central/Southeast Region-enrolled Participants</td>
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<td>9/19 – 9/30</td>
<td>West Region</td>
<td>In-Person Training for West Region-enrolled Participants</td>
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<tr>
<td>10/3 – 10/28</td>
<td>Ask Me Anything Sessions</td>
<td>Optional sessions for stakeholders who wish to engage in additional learning, questions, troubleshooting, etc.</td>
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### Training Modules:

- Sign-On and Navigation
- Enrollment
- Credentialing
- Recredentialing
- Revalidation
- Provider Updates
- Fee-for-Service Claim submission and inquiry - links to MITS provider portal
- Fee-for-Service Prior Authorizations - links to MITS provider portal
- Fee-for-Service Provider Financials - links to MITS provider portal
Registering for Absorb LMS / Training Sessions
Stage 2 Provider Training | PNM & Centralized Credentialing

Click here to view the Quick Reference Guide: Provider Absorb LMS & Training Sign Up

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Psychiatric Residential Treatment Facility (PRTF) Policy Updates
Psychiatric Residential Treatment Facility (PRTF) – New Service

Provide high-quality inpatient-level behavioral health treatment services in a residential setting:
» Quickly stabilize behaviors and treat symptoms of children and youth with acute behavioral health needs
» Help children/youth prepare to return to a lower level of treatment or family-based setting

Ohio’s approach will prioritize treatment with the goal of keeping youth in-state and rapidly reunifying children with their families and/or community support networks:
» Provide services that are trauma-informed and use evidence-based practices to ensure the highest quality of care and the best possible outcomes for youth and children
» Coordinate effectively and seamlessly with key partner entities, including the OhioRISE Plan and Care Management Entities (CME)
» Cultivate strong community networks around youth and children
» Where appropriate, align with Qualified Residential Treatment Program (QRTP) principles
PRTF Updates

Policy Development
(ODM and OhioMHAS)
Collaboration to define PRTF benefit that aligns with PRTF best practices and Building Bridges principles

Rate Setting
- PRTF interviews
- PRTF survey
- Rates will be set based on likely future costs

Provider Certification System / Process
- Requires federal accreditation
- Providers will apply in the OhioMHAS LACTS system
- PRTF requires a deemed community behavioral health certificate and a residential class 1 license

OhioRISE Coverage Approach / Framework
OhioRISE program structure refreshers:
- Children eligible for PRTF services are eligible for OhioRISE
- OhioRISE services (including PRTF services) will be provided through Aetna

Training and Technical Assistance
- Develop and retain PRTF workforce
- State support through clear guidance and TA

Implementation Activities
Selection process by Aetna to contract with PRTF providers to serve youth enrolled in OhioRISE
Considerations for Ohio’s Approach to PRTF

1. Building Bridges Initiative
   » https://buildingbridges4youth.org

2. Commitment to Families and Youth
   » Services should strengthen and not diminish the connection within families
   » Learning from families about what works and what does not work

3. Solution / Treatment Frameworks
   » Commitment to highly individualized, strengths-based solutions that are evidence-informed
   » Focus on skill acquisition for quick return to home/community, not amelioration of all BH needs

4. Expansion of In-Home & Community-Based Solutions
   » Guiding principle: PRTF is one service on a continuum of care for youth with complex needs
   » PRTF seen as part of the Home and Community Based Service Continuum, not separate / siloed
   » Intensity of treatment is no longer about a place or location

5. Feedback and Best Practices
   » Gathering experiences, best practices, lessons learned, and feedback from in-state and out-of-state providers
Treatment Model and Standards To Be Defined

**Admission**
- Pathway to admission to a PRTF and pre-admission processes
- Admission criteria
- Admission processes
- PRTF admit youth who meet PRTF-developed admission criteria

**Treatment**
- PRTF treatment options/approaches
- Treatment determination processes
- Average LOS
- Clear philosophy
- Individualized Plan of Care
- Home-like environment

**Release and Transition**
- Release / transition criteria
- Process for transition from PRTF to Other Home & Community Based Services
- Post-transition services
Next Steps

• Rules and SPA
  » Please review and comment on draft PRTF rules
    • OhioMHAS (OAC Chapter 5122-41):
      – Draft rules are on the draft rules webpage
      – Comments can be submitted to MH-SOT-rules@mha.ohio.gov; open for public comment until August 12
    • ODM (OAC Rules 5160-59-03.6 (Services) and 5160-59-07 (Cost Report)):
      – Draft rules are located on the OhioRISE Advisory Council page (Clearance pending)
      – Comments can be submitted to OhioRISE@medicaid.ohio.gov until August 23

• Rate setting
• PRTF provider selection framework
• Provider certification, training and technical assistance
Next Steps
Attend Implementation Open Office Hours
We are offering open office hours for our community partners and providers

**Purpose of Office Hours**: Provide opportunities for community partners and providers to raise implementation and operational questions to OhioRISE subject matter experts.

**FCFC OFFICE HOURS**
Every second Wednesday from 4-5 p.m. July 20 – Sept. 28 from 2-3 pm.
Click here to join!

**OFFICE HOURS**
Every Tuesday from 2-3 pm. until Aug. 30
Click here to join!

**PCSA OFFICE HOURS**
Every Friday from 10-11 a.m. until Aug. 26
Click here to join!
Share the OhioRISE flyer with your network

The OhioRISE flyer provides comprehensive information on OhioRISE so that community partners can have the knowledge necessary to talk to youth and their families regarding the program.

Share the OhioRISE brochure with youth and families

The OhioRISE brochure provides high-level information about the OhioRISE program to help youth and their families understand the program and its major components.

Options for Initiating a Referral to OhioRISE/CANS Assessment

Click here to view and share guidance on initiating a referral to OhioRISE/CANS assessment.

Resources for Members and Families

Click here to view and share the Resources for Members and Families page of the OhioRISE webpage.

OhioRISE Launch Information

Click here to view and share the OhioRISE Launch Information page of the OhioRISE webpage where you will find resources and updates related to the launch.

OhioRISE FAQ Document

Click here to view and share the OhioRISE FAQ document.

Spread The Word!

Click on the links to share OhioRISE communications with your networks and help us spread the word!

@OhioMedicaid Twitter
Retweet OhioRISE tweets posted on the ODM Twitter account.

OhioRISE Mailbox
Reach out with any OhioRISE questions.
The OhioRISE Launch Continues

Launched CMEs and OhioRISE Transition Grants for CMEs to have resources to **build capacity** and **provide new care coordination services** before OhioRISE’s go-live.

Transition Grants also supported new and existing **Mobile Response and Stabilization Services (MRSS) providers** until OhioRISE launch to **strengthen capacity**.

OhioRISE day-one enrollment ensured children and youth who most need the OhioRISE new and enhanced services were able to access them.

CMEs were in place to **provide care coordination**.

Aetna and the CMEs continued to **build the system of care**.

In 2023, OhioRISE will implement the new psychiatric residential treatment facility (PRTF) benefit to support children and families in Ohio.

Aetna and CMEs will continue to **build the system of care**.

Provider agencies will continue to work together to **deliver new and enhanced OhioRISE services**: Intensive Home-Based Treatment (IHBT), MRSS, behavioral health respite, psychiatric residential treatment facilities (PRTF).

At the **end of year one**, OhioRISE is expected to serve **50,000 – 60,000 children and youth**.

OhioRISE services, care coordination, and the system of care will **continue to develop over the coming months and years**.
Thank you for attending!
Appendix
OhioRISE Website

On the OhioRISE website we post the dates and times of future meetings, links to join the meetings, and presentation materials.

Click on the ‘OhioRISE Advisory Council and Workgroups’ tile

Access meeting presentations by clicking on the ‘Meeting Name (Link to Materials)’

Join meetings by clicking on the meeting links in the ‘Registration Link’

January 2022 Advisory Council and Workgroup Meetings

<table>
<thead>
<tr>
<th>Meeting Name</th>
<th>Date</th>
<th>Time</th>
<th>Registration Link</th>
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<tr>
<td>Advisory Council Meeting</td>
<td>1/11/2022</td>
<td>9:00 - 11:00 AM EST</td>
<td>Click here to join the meeting</td>
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Past Advisory Council and Workgroup Meetings

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<th>Meeting Name</th>
<th>Date</th>
<th>Time</th>
<th>Registration Link</th>
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<tr>
<td>OhioRISE Advisory Council Meeting</td>
<td>01/11/2021</td>
<td>12:00 – 1:30 PM EST</td>
<td>Registration Has Closed</td>
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<tr>
<td>MRSS Workgroup</td>
<td>01/22/2021</td>
<td>12:00 – 1:30 PM EST</td>
<td>Registration Has Closed</td>
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<td>CANS &amp; Care Coordination Workgroup</td>
<td>01/28/2021</td>
<td>12:00 – 2:00 PM EST</td>
<td>Registration Has Closed</td>
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</table>
Ohio’s Medicaid Managed Care Program

Today’s Ohio Medicaid Managed Care Program
Members are impacted by business decisions that don’t always take their needs or circumstances into consideration. Providers are not always treated as partners in patient care. We want to do better for the people we serve.

“Next Generation” of Managed Care in Ohio
The focus is on the individual with strong coordination and partnership among MCOs, vendors & ODM to support specialization in addressing critical needs.

1. Single Pharmacy Benefit Manager (SPBM) Procurement
2. OhioRISE Procurement
3. Resilience through Integrated Systems and Excellence
4. Fiscal Intermediary
5. Centralized Credentialing

ODM & MCOs
Inconsistent wellness & health outcomes
Varying data & oversight mechanisms resulting in delays in actionable data
Providers experience significant administrative burden
Members feel like “just a number” & are unaware of care coordination services
Fragmented system of care for children with complex needs

ODM
Increase program transparency & accountability through timely, actionable data
Improve wellness & health outcomes
Improve care for children with complex behavioral health needs

MCOs
Support providers in better patient care
Emphasize a personalized care experience

SPBM / OSV
OhioRISE
Fiscal Intermediary
Centralized Credentialing
Managed Care Procurement
OhioRISE Enrollment
- Enrolled in Medicaid (managed care or fee for service)
- Age 0 - 20
- In need of significant behavioral health (BH) service
- Require significant functional intervention, as assessed by the Child and Adolescent Needs and Strengths (CANS)
- Estimate 50-60,000 children & youth by end of year 1

OhioRISE Services
- All existing behavioral health services – with a few limited exceptions (BH emergency dept.)
- Intensive and Moderate Care Coordination NEW
- Intensive Home-Based Treatment (IHBT) ENHANCED
- Psychiatric Residential Treatment Facilities (PRTF) NEW
- Behavioral Health Respite ENHANCED
- Flex funds to support implementing a care plan NEW
- 1915(c) waiver that runs through OhioRISE NEW
  - Unique waiver services & eligibility
- Mobile Response and Stabilization Service (MRSS) NEW
  - Also covered outside of OhioRISE (MCO and fee for service)

OhioRISE
A specialized, statewide managed care program for youth with complex behavioral health and multisystem needs.

Specialized Managed Care Program
Aetna Better Health of Ohio will serve as the OhioRISE plan.

Shared Governance
OhioRISE features multi-agency governance to drive toward improving cross-system outcomes – we all serve many of the same kids and families.

Coordinated and Integrated Care & Services
OhioRISE brings together local entities, schools, providers, health plans, and families as part of our approach for improving care for enrolled youth.

Prevent Custody Relinquishment
OhioRISE will utilize a new 1915(c) waiver to target the most in need and vulnerable families and children to keep families together.
We Need to Build Significant Capacity to Shift the System

**CURRENT STATE**
- Lower Intensity Services
- Out-of-Home Services

**FUTURE STATE**
- Out-of-Home Services
- Intensive In-Community Services
  - Intensive Care Coord.
  - In-home therapies
  - Crisis Intervention
- Lower Intensity Services
  - Outpatient counseling
  - Medication management
OhioRISE Ecosystem

Family and Children First Cabinet Council:
Governor’s Office of Children’s Initiatives, Office of Family & Children First MHAS, ODJFS, DODD, ODM, DYS, DRC, ODH, ODE,
Federal and State funds | Governance and Oversight

Aetna, the OhioRISE Plan
Contract with providers, CMEs to deliver care to enrolled children

Medicaid Managed Care Organizations (MCOs)
Coverage of physical health, limited BH services

Ohio Department of Medicaid (ODM)
Contract, provide oversight of the OhioRISE and MCOs

Service Providers
Contract with OhioRISE and MCOs to provide services

OhioRISE Advisory Council
Ongoing stakeholder involvement and engagement

Network of Care Management Entities (CMEs)
Provide Intensive Care Coordination using High Fidelity Wraparound

Child and Adolescent BH Center of Excellence (COE)
Support evidence-based practices, training, fidelity reviews, workforce development
Medicaid Managed Care Procurement Project Phases

- **RFI #1**: Feedback from Individuals & Providers
  - Gather input and feedback from individuals and providers first

- **RFI #2**: Feedback from Potential Bidders
  - Gather input on capacity to address potential changes, based on feedback from individuals and providers

- **RFA and Award**
  - Communicate major milestones related to RFA release, response evaluation & contract award

- **Current Phase**: Implementation, Readiness & Post Implementation
  - Collaborate to ensure a smooth implementation and understand experience post-implementation

The current focus of the managed care procurement is on collaborating with our partners to ensure a smooth readiness, implementation, and post-implementation experience.
Stakeholder Input Through Program Phases

Provide Feedback to inform the OhioRISE Program

Provide Expertise for Development of New and Enhanced OhioRISE Services

Collaborate on Readiness, Transition and Implementation

Actively Participate in Population Health, Quality Improvement Activities

Communicate with individuals we serve and our shared community partners
Provide ongoing feedback to OhioRISE Governance
Network, collaborate, and learn across systems
OhioRISE Advisory Committee & Workgroup Structure

- OhioRISE Advisory Committee
  - Services Workgroup (IHBT, MRSS, PRTF)
  - Eligibility & Care Coordination Workgroup (CANS, CME, ICC, MCC)
  - Implementation & Operations Workgroup