Ohio Department of Medicaid

# ODM 2022 Press

April 21, 2022

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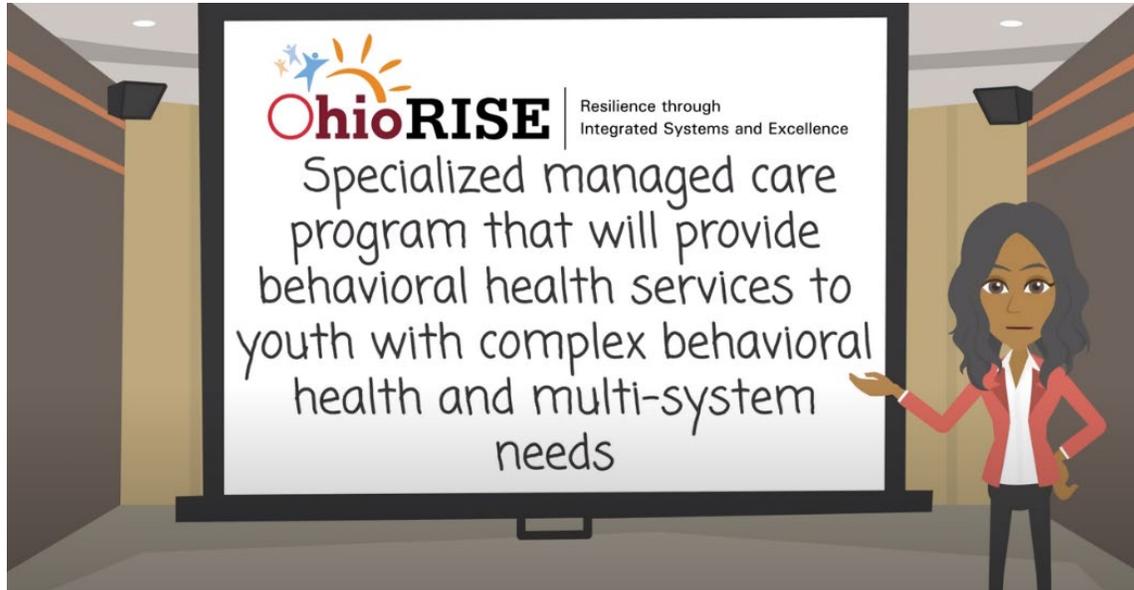## Watch This New Video to Learn About OhioRISE Program Services

Services provided by the OhioRISE program will deliver care for youth who need the most coordinated approach for supporting their complex multisystem needs. In addition to existing community behavioral health services and other outpatient and inpatient hospital behavioral health services, youth who are determined eligible for the OhioRISE program will have access to the following OhioRISE services starting July 1:

- Intensive and Moderate Care Coordination (ICC/MCC)
- Intensive Home-Based Treatment (IHBT)
- Psychiatric Residential Treatment Facilities (PRTF)
- Mobile Response and Stabilization Services (MRSS)

- Behavioral Health Respite
- Primary Flex Funds

**Have you ever wondered what exactly these services will provide?**

Learn more about OhioRISE program services by watching the new micro-video below.



We encourage you to share this video with your networks to help us raise awareness of the OhioRISE program and the services it will provide to Ohio's youth with complex behavioral health needs and their families starting July 1. To learn more about OhioRISE, visit the OhioRISE webpage and direct your questions to the OhioRISE mailbox.

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## Prepare for The May 2 CANS IT System Go-Live by Taking These Steps



The new OhioRISE program will use the Ohio Children's Initiative Child and Adolescent Needs and Strengths (CANS) tool to establish eligibility. The CANS was developed with leadership from Governor DeWine's Children's Initiatives and Ohio's child-serving state agencies and is used by a wide variety of providers to inform care planning and decision-making for children and adolescents with behavioral health needs. Certified Ohio Children's Initiative CANS assessors are expected to use the CANS to gather all information about the child/youth and family story to describe their strengths and needs.

On May 2, the Ohio Children's Initiative CANS Information Technology (IT) System will launch for use across Ohio's child-serving systems. The CANS IT System will:

- Document CANS assessments and reassessments/updates with a youth/caregiver. Certified Ohio Children's Initiative CANS assessors will register and use the system to document these assessments in a single location.

- Support our cross-system goal of "ONE CHILD, ONE CANS" and ensure that youth/caregivers do not need to retell their stories.

- Improve care continuity and collaboration. Outputs/results are accessible to assessors and care team members, promoting cross-system coordination in real time.

- Produce and review immediate Decision Support Model outputs and recommendations.

- Record information about the child/youth and their caregiver(s) within one shared system.

- Track trends and outcomes to identify gaps and inform access and capacity improvement efforts.

Below are some steps you should take to prepare for the CANS IT System go-live.

**1. Obtain your Ohio Children's Initiative CANS certification**

You must have Ohio Children's Initiative CANS certification to register in the CANS IT System and complete a CANS assessment with a child/youth. To become a certified Ohio Children's Initiative CANS assessor, you must:

- Complete CANS training with the Child and Adolescent Behavioral Health Center of Excellence (COE), which is responsible for providing statewide professional development activities related to the Ohio Children's Initiative CANS assessment tool. Assessors must complete both the Transformational Collaborative Outcomes Management (TCOM) and Ohio Children's Initiative CANS Comprehensive training with the COE.
    - If you were already certified in a previous version of the CANS, you will need to complete the new version of the TCOM and Ohio Children's Initiative CANS training sessions.
    - **If you are having difficulty accessing or enrolling in a CANS training, please reach out to the COE at hxd256@case.edu for assistance.**

- Register on the Praed Foundation's website to complete the CANS assessor certification exam and pass with a 70% or higher.
    - The COE will provide you with a coupon code to waive the cost of the exam after you have completed their training.

- Register to use the CANS IT System on or after May 2, 2022.

- o  Please note, assessors must wait one (1) full day after passing the certification exam with Praed to register and begin conducting assessments in the CANS IT System. The CANS IT System receives this information from Praed to verify your exam was taken and passed.

April and May CANS training dates and additional information about the CANS training process are available on the OhioRISE webpage. Additional CANS training dates will be announced each month.

**2. Enroll as a Medicaid provider in order to bill for CANS assessments**

You must be an enrolled Medicaid provider in order to bill for a CANS assessment. If you are a provider who is not currently enrolled in the Ohio Medicaid program and wish to enroll to provide any services under the next generation of Ohio Medicaid, including the CANS, please visit the following link to the Ohio Medicaid online application: https://portal.ohmits.com/Public/Providers/Enrollment/tabId/49/Default.aspx. Additional resources for provider enrollment are available on the Ohio Medicaid website.

Once you have enrolled as a Medicaid provider or if you are currently enrolled, you must add the "ORC – CANS Assessor" specialty to your provider enrollment. Please email ODM at Medicaid_Provider_Update@medicaid.ohio.gov to request that the "ORC – CANS Assessor" be added to your existing provider type and attach the Praed Foundation certification in the Ohio Children's Initiative CANS to fulfill the required documentation for this specialty addition. Click here to access the OhioRISE Provider Specialties Guide for additional guidance.

If you are interested in contracting with Aetna Better Health of Ohio, the OhioRISE plan, and Ohio Medicaid's next generation managed care organizations to provide CANS assessor services, you must contact them directly using the provider relations contact information found on the Resources for Providers webpage.

Please note, Ohio Children's Initiative CANS assessors are not required to enroll with Medicaid if they do not intend to bill Medicaid for the service. You may be a certified assessor and register in the CANS IT System without enrolling as a Medicaid provider.

**3. Learn how to use the CANS IT System through training offered by ODM**

ODM is offering recorded CANS IT System trainings and a CANS IT System User Guide to orient assessors to the new system. Trainings will be announced on the OhioRISE webpage by April 29.

**Where can I direct my questions?**

CANS training: Please contact the COE at hxd256@case.edu.

Medicaid provider enrollment: Please contact the Ohio Medicaid Provider Hotline at 1-800-686-1516.

OhioRISE program: Please contact the OhioRISE mailbox and visit the OhioRISE webpage for more information on OhioRISE.

Ohio Children's Initiative CANS IT System: Please contact the ODM ITS mailbox and include "OhioRISE - CANS " in the subject line for faster routing.

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## Module 3 of OhioRISE Community and Provider Training: You're Invited!



ODM invites you to attend Module 3 of the OhioRISE community and provider training series to help you prepare for the implementation of this important program in July 2022. This module covers IT systems, enrollment, billing, and claims. **We encourage all local system community partners interested in learning about services and billing, and providers that serve multisystem youth to attend this session. This may include staff of all levels within your organization.** As a reminder, we will present each OhioRISE community and provider training module live, and we will announce the availability of recordings on the OhioRISE webpage approximately one week after the live session. We are also offering office hours – this is pre-scheduled time available for you to ask questions to OhioRISE subject matter experts.

**Register now for Module 3!**

| April 2022 Module 3 Training | | |
|---|---|---|
| **Session Type** | **Date and Time** | **Links** |
| Module 3 Live Training | April 29 from 1-5 p.m. | Click here to register |
| Module 3 Office Hours | May 10 from 11 a.m.-12 p.m. | Click here to join |
| | May 10 from 2:30-3:30 p.m. | Click here to join |
| | May 12 from 9-10 a.m. | Click here to join |

ODM is committed to providing access and inclusion and reasonable accommodation in its services, activities, programs, and employment opportunities in accordance with the Americans with Disabilities Act (ADA) and other applicable laws. To request a reasonable accommodation due to a disability, please contact ODM's ADA Coordinator at 614-995-9981/TTY 711, Fax 1-614-644-1434, or Email: ODM_EEO_EmployeeRelations@medicaid.ohio.gov at least three (3) business days prior to

the applicable scheduled meeting. Further information can be found here: Notice of Nondiscrimination.

Please view ODM's OhioRISE provider trainings series announcement on the OhioRISE webpage and direct any additional OhioRISE questions to the OhioRISE Mailbox. Topics and session dates for Module 4 will be communicated to you soon.

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## Information for DODD and ODA Providers

The Ohio Department of Developmental Disabilities (DODD) and the Ohio Department of Aging (ODA) missions align closely with Medicaid priorities, allowing ODM to fund many of the services and supports you provide to Ohioans we serve. We continue to work together to simplify and streamline provider administrative responsibilities in anticipation of the launch of the next generation Ohio Medicaid program. All agencies are working together to provide further information to impacted stakeholders.

For providers certified by DODD, please visit www.DODD.Ohio.Gov for more information. Please contact DODD Waiver Providers at Provider.certification@dodd.ohio.gov or DODD Licensure Development at Licensuredevelopmentapps@dodd.ohio.gov with any questions.

For providers certified by ODA, please visit http://www.aging.ohio.gov/certification-changes for more information. Please contact Provider_Enrollment@age.ohio.gov with any questions.

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Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at ODMNextGen@medicaid.ohio.gov.

## Connect With Us

Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. To view our past newsletters, please visit our website here.