



Ohio Department of Medicaid

## ODM 2022 Periodical

September 22, 2021

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### Hello!

Welcome to the *ODM 2022 Periodical*, previously called the *ODM Managed Care Procurement Periodical*, a short periodic update on the progress of the Ohio Department of Medicaid (ODM) strategic initiatives.

You are receiving this newsletter because you have requested to receive periodic updates about ODM's strategic initiatives, responded to our first Request for Information (RFI), met with ODM and Procurement Team members to provide feedback, or participated in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with ODM's strategic initiatives.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at [ODMNextGen@medicaid.ohio.gov](mailto:ODMNextGen@medicaid.ohio.gov).

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## **2021 Managed Care Annual Open Enrollment**

The Ohio Department of Medicaid's (ODM) annual managed care member open enrollment is underway, and we know that you may have many questions.

### **What is the difference between the 2021 annual open enrollment and 2022 member transition enrollment?**

The 2021 annual open enrollment is the traditional open enrollment time where

managed care members are able to explore the managed care plans available through ODM.

The 2022 member transition enrollment is the transition to the new managed care plans that are part of the [next generation of Ohio Medicaid's managed care program](#). In spring 2022, all managed care members will have the opportunity to review and compare the new and continuing plans available in order to choose the plan that is the best fit for them. Additional details and information will be communicated to members in the coming months about the process and timeline for 2022 member transition enrollment.

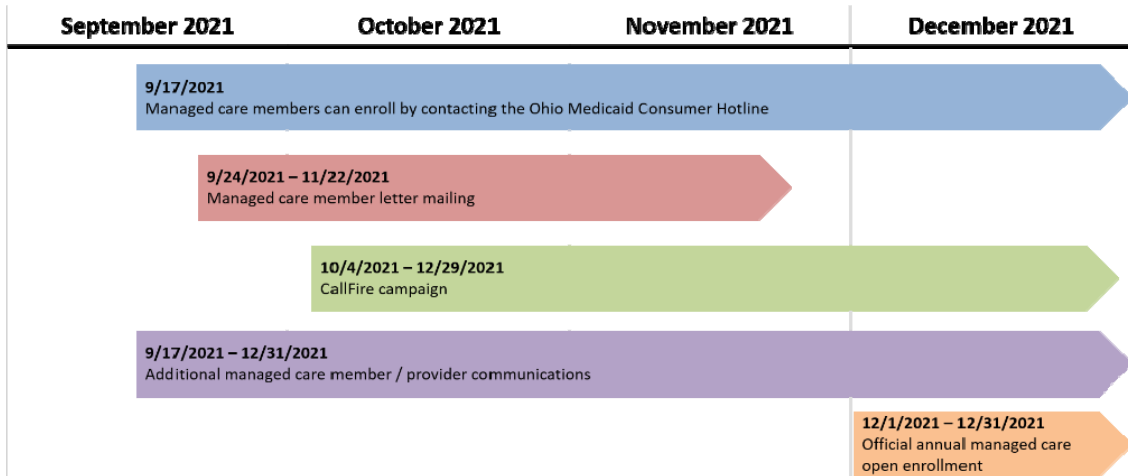
**Which plans will be available to Medicaid managed care members through the 2021 annual open enrollment?**

The plans that are available during the 2021 annual open enrollment are:

- Buckeye Health Plan
- CareSource
- Molina Health Care
- Paramount Advantage
- United Health Care Community Plan

**What is the timeline for the 2021 annual open enrollment?**

Although the official annual open enrollment period takes place from December 1st - December 31st, managed care members are able to begin enrolling by contacting the Ohio Medicaid Consumer Hotline on September 17th. Letters will begin being mailed to members on September 24th and members will begin receiving automated calls beginning October 4th.



2021 Managed Care Annual Open Enrollment Timeline

### How can I change my managed care plan during the 2021 annual open enrollment?

To change your managed care plan, you can either call the Ohio Medicaid Consumer Hotline at 800-324-8680 or utilize the Ohio Medicaid Consumer Hotline Portal at <https://members.ohiomh.com.Login.aspx>. **You do not have to do anything if you want to keep your current Medicaid managed care plan.** Representatives are available from 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. Saturday. They can provide interpreters and explain the annual open enrollment process. The Ohio Medicaid Consumer Hotline will also be making outreach calls informing all Medicaid managed care members of their choices for open enrollment.

To learn more about what you should expect during 2021 managed care annual open enrollment, check out the [Ohio Medicaid Consumer Hotline website](#).

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### Connect With Us



Our email address will remain active through transition to and implementation of Ohio Medicaid's next generation program! We are always open to your ideas and feedback. For past newsletters, please visit our website [here](#).

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