



Ohio Department of Medicaid

Managed Care Procurement Press

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Hello!

Welcome to the *ODM Managed Care Procurement Press*, a short periodic update

on the progress of the Ohio Department of Medicaid (ODM) Managed Care Procurement.

You are receiving this newsletter because you have requested to receive periodic updates about the Managed Care Procurement, responded to one or both of our Requests for Information (RFIs), met with ODM and Procurement Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or to share this update with anyone who you think might find it useful. We want all Ohioans to know what is going on with the ODM Managed Care Procurement.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at the Medicaid managed care procurement mailbox, MCPProcurement@medicaid.ohio.gov.

Ohio Medicaid Reimagined: Putting the individual at the center of focus

We have launched a new video series highlighting the goals of the reimagined Ohio

Medicaid managed care program. These brief videos focus on the key elements of the future program and how it will enable us to better serve the needs of Ohioans into the future.

The first video, "[Putting the Individual at the Center of Focus](#)," describes how we are focusing on the individual rather than the business of managed care and outlines the five pillars of the reimagined Ohio Medicaid program. Click the image below to view the video.



Video - Ohio Medicaid Reimagined: Putting the individual at the center of focus

For more information about the reimagined managed care program, visit the [Medicaid Managed Care Reimagined page](#) of the managedcare.medicaid.ohio.gov website.

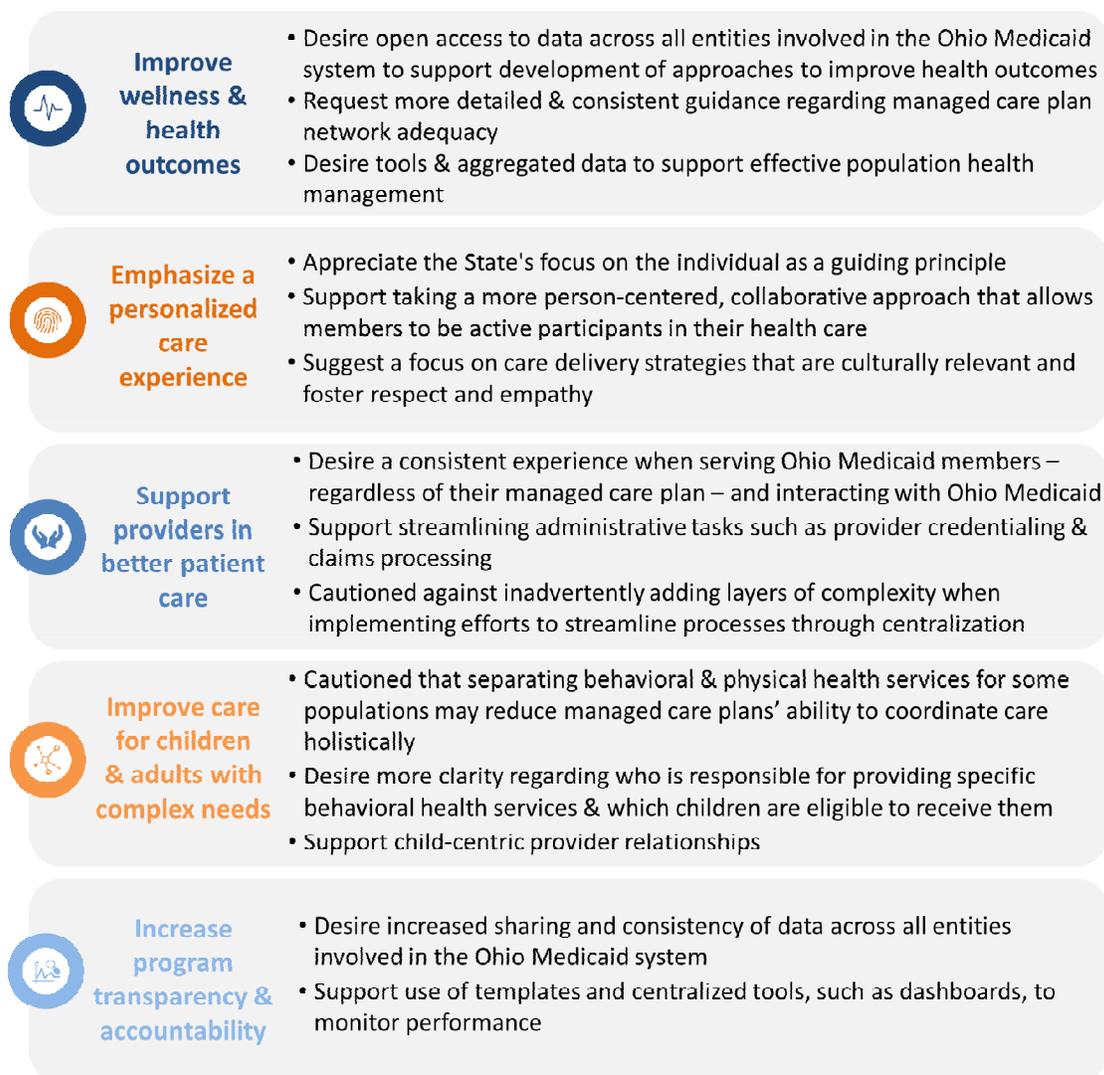
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What we heard through our second Request for Information (RFI #2)

Released earlier this year, the second Ohio Medicaid Managed Care Procurement Request for Information (RFI #2) sought input from providers, associations, advocacy

groups, data and information technology vendors, and managed care organizations regarding ODM's reimagined managed care program.

ODM received nearly 100 responses to RFI #2, and the feedback generally aligned to the five goals of the reimagined Ohio Medicaid managed care program, as shown in the graphic below.



Ohio Medicaid Managed Care Procurement RFI #2 Response Themes

ODM is taking this feedback into account in confirming the future program design. For example, we are studying how to increase uniformity across data and improve access to data while safeguarding member privacy and adhering to HIPPA and other security

guidelines. We are also reviewing potential linkages and operational connections to confirm changes will provide simplicity and a uniform experience. In addition, ODM is working to more clearly define how the various components of the reimagined Ohio Medicaid managed care program and state, provider, and vendor roles fit together.

In the coming months, we will be finalizing the future managed care program structure while monitoring and adjusting to the current environment to verify readiness for future milestones and support smooth implementation of the future program. While the RFI phases have come to a close, the Managed Care Procurement mailbox - MCPurchase@medicaid.ohio.gov - remains open as a way for providers, advocates, and individuals to communicate to ODM about the current Medicaid managed care program.

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Supporting providers in better patient care

Health care providers are valued and important partners in serving Ohio Medicaid members. Click the image below to view a video that explains how the reimagined managed care program is supporting these providers in delivering better patient care.



Video - Ohio Medicaid Reimagined: Supporting providers in better patient care

For more information about the Managed Care Procurement and the feedback we received from providers and advocates, please visit the [What We've Heard from Providers page](#) and the [Request for Information \(RFI\) #2 page](#) on our website - managedcare.medicaid.ohio.gov.

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Our email address will remain active through all phases of the procurement! We are always open to your ideas and feedback.

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