



Ohio Department of Medicaid

Managed Care Procurement Press

July 2, 2020

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Hello!

Welcome to the *ODM Managed Care Procurement Press*, a short periodic update

on the progress of the Ohio Department of Medicaid (ODM) Managed Care Procurement.

You are receiving this newsletter because you have requested to receive periodic updates about the Managed Care Procurement, responded to one or both of our Requests for Information (RFIs), met with ODM and Procurement Team members to provide feedback, or partnered with us in a listening session.

Thank you for taking time to provide your ideas and feedback! Through this time of uncertainty and need for many Ohioans, and into the future, we continue to focus on the individual rather than the business of managed care. We want to do better for the people we serve.



Feel free to distribute the information contained within this update to your colleagues, organization's members, or with anyone who you think might find it useful. We want all Ohioans to know what is going on with the ODM Managed Care Procurement.

Please also encourage anyone who you think might be interested in receiving similar updates to send us an email at the Medicaid managed care procurement mailbox, MCPProcurement@medicaid.ohio.gov.

Improving Health Outcomes and Individual Wellness

Our video, "[Improving Health Outcomes and Individual Wellness](#)" explains how ODM's

future managed care program will leverage a population health strategy to address the various factors that contribute to the health and wellbeing of the people we serve.



Video - Reimagining Ohio Medicaid: Improving Health Outcomes and Individual Wellness

By taking into consideration a wide range of data on health determinants, such as access to medical care and the social or physical environment of a group of people, the future Ohio Medicaid managed care program will be better positioned to identify opportunities for collaboration and impact and develop approaches that enable partnerships among public and private organizations, communities and individuals.

Check out the [Medicaid Managed Care Reimagined page](#) on managedcare.medicaid.ohio.gov for additional details about the vision for the future of Ohio's Medicaid managed care program.

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Increasing Program Transparency and Accountability

ODM is working to increase program transparency and accountability in the future managed care program. As explained in [the video](#) below, as a part of these efforts, we are exploring best practices and solutions to streamline data sharing among Ohio Medicaid, managed care organizations, and providers.



Video - Reimagining Ohio Medicaid: Increasing Program Transparency and Accountability

By analyzing real-time, consistent and more holistic data, we want to strengthen care oversight and ultimately improve the health outcomes of the individuals we serve.

Visit the [Medicaid Managed Care Reimagined page](#) on managedcare.medicaid.ohio.gov for additional details about each of the goals of Ohio's Medicaid managed care program.

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Managed Care Procurement Q&A

Below you will find answers to a few of the common questions we've received about the Ohio Medicaid Managed Care Procurement and the future managed care program. This month, we are discussing some of the specific ways that the future program will support providers.

 *Question:* With Centralized Credentialing, what improvements will providers experience?

 *Answer:* Once Centralized Credentialing is implemented, providers will only have to complete the credentialing process once through ODM's system. After they have received confirmation of their credentialing, the provider can begin the process of contracting with different managed care organizations. Managed care organizations cannot implement their own or a secondary credentialing process. Managed care organizations will, however, maintain control over their own business processes related to contracting with providers.

 *Question:* How will the Fiscal Intermediary reduce the administrative burden for providers?

 *Answer:* The Fiscal Intermediary will serve as a single point of entry for all provider claims and prior authorization requests. By centralizing this stage of the process, ODM will standardize the requirements for providers and have greater oversight in order to respond to any issues in a timely manner.

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Our email address will remain active through all phases of the procurement! We are always open to your ideas and feedback.

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